# **Meeting Summary Motor Vehicle Dealer Board**

Monday, September 14, 2020

Chairman Rick Holcomb called the Dealer Board meeting to order at 10:37 a.m. This meeting was conducted virtually using the GoToMeeting video conferencing application. The roll was called and there were 14 Board members present. Present were Dan Banister, Gardner Britt, David Duncan, Steve Farmer, Rob Fisher, Randy Harris, Ron Kody, Chris Maher, Geoff Malloy, Matt McQueen, Senior Saghafi, Maurice Slaughter and Don Sullivan. (Absent: Ted Bailey, Michael Bor, Liza Borches). Executive Director William Childress, Lisa Mack-Nelson, Rick Sipe, Micah Bailey and Ann Majors represented the Dealer Board. Christian Parrish represented the Attorney General's Office. Alice Weedon was the recording secretary.

# PUBLIC COMMENT

No public comment.

The July 13, 2020 meeting summary was approved.

#### STATUTORY COMMITTEE REPORTS

# **Dealer Practices Committee:**

Committee Chairman Kody summarized discussions held and actions taken during the Committee Meeting.

# Update: Dealer Portal Sub-Committee - William Childress

Reference William's committee report summary, the same report was provided to the Board.

# Review and Action: Formal Hearing:

Tabled Issue: Thomas K. Maad, Goldstar Motor Company (OB). Ron Kody made the following motion: Based on the evidence and a report of an informal fact-finding conference as prepared by a hearing officer, the Motor Vehicle Dealer Board assessed a \$9,000.00 civil penalty against Goldstar Motor Company and Thomas K. Maad and revoked his dealer-operator qualification. He was also issued a written warning for violating Virginia Code Section 46.2-1539. Mr. Maad appealed the Board's decision and requested a formal hearing that was conducted on November 6, 2019. During the Board's January 2020 meeting, after much discussion, this matter was tabled to the Board's September 2020 meeting to allow Mr. Maad an opportunity to address outstanding customer related matters associated with his out-of-business dealership. The Board has reviewed and, considered the facts and evidence and the report of a formal hearing as prepared by the hearing officer concerning Goldstar Motor Company and Thomas Maad for alleged violations of Va. Code §§ 46.2-1529; 46.2-1539; 46.2-1542; 46.2-1547; 46.2-1550; 46.2-1575 (2) &, (6). Based on due consideration, the Board believes that the following actions should be taken against Goldstar Motor Company and Thomas Maad: Assessed a civil penalty of \$9,000; Issued a written warning for violating Virginia Code Section 46.2-1539; Revocation of dealer-operator qualification issued by the Board and Thomas Maad is allowed to retain his salesperson license. The Board mandates that Goldstar Motor Company and Thomas Maad hereby be assessed a civil penalty of \$9,000; and issued a written warning for violating Virginia Code Section 46.2-1539; and the dealer-operator qualification issued by the Board is hereby revoked; however, Thomas Maad is allowed to retain his salesperson license. Failure to comply with the Board's mandates will result in the suspension of all licenses issued by the Board until such time Thomas Maad successfully complies with the Board's mandates.

Matt McQueen seconded. Chris Maher and Senior Saghafi abstained for reasons mention in the Dealer Practices Committee meeting. The motion carried.

# Review and Action: Informal Fact-Finding Conferences:

**Midtown Motors, Inc. and John D. Forney.** Ron Kody indicated that the committee tabled this matter to the November 9, 2020 meeting.

# **Review and Action: Formal Hearing**

United Auto Groups, Inc. and Hamed H Abouzied. Ron Kody made the following motion: Based on the evidence and a report of an informal fact-finding conference as prepared by a hearing officer, the Motor Vehicle Dealer Board, during its June 2020 meeting, mandated that Hamed Abouzied successfully complete the 2-day dealeroperator course on or before December 15, 2020 and that the United Auto Group dealership achieve a satisfactory inspection on or before September 15, 2020. Hamed Abouzied appealed the Board's decision and requested a formal hearing that was conducted on August 11, 2020. The Board has reviewed and, considered the facts and evidence and the report of a formal hearing as prepared by the hearing officer concerning United Auto Groups and Hamed Abouzied for alleged violations of Va. Code §§ 46.2-1529; 46.2-1548; 46.2-1550; 46.2-1575 (2). Based on due consideration, the Board believes that the following actions should be taken against United Auto Groups and Hamed Abouzied; United Auto Groups shall be inspected by a Motor Vehicle Dealer Board field representative by December 14, 2020 and that inspection shall be satisfactory; and Hamed Abouzied shall successfully complete the 2-day dealer-operator course by March 14, 2021. The Board mandates that United Auto Groups dealership shall satisfactory pass an inspection conducted by a Motor Vehicle Dealer Board field representative on or before December 14, 2020 and Hamed Abouzied shall successfully complete the 2-day dealer-operator course by March 14, 2021. Failure to comply with the Board's mandates by the required dates will result in the suspension of all licenses and certificates issued by the Board until time the United Auto Groups dealership, and Hamed Abouzied successfully complies with the Board's mandates.

Rob Fisher seconded. The motion carried unanimously.

Speedhunters Automotive Group, LLC and Antonio A. Jimenez. Ron Kody made the following motion: Based on the evidence and a report of an informal fact-finding conference as prepared by a hearing officer, the Motor Vehicle Dealer Board, during its March 9, 2020 meeting, suspended Antonio Jimenez's dealer-operator qualification, assessed a \$4,250.00 civil penalty against Speedhunters Automotive Group and Antonio Jimenez and required the Speedhunters Automotive Group dealership to achieve satisfactory inspection within 90 days of Antonio Jimenez's dealer-operator qualification being reinstated. Antonio Jimenez appealed the Board's decision and requested a formal hearing that was conducted on August 11, 2020. The Board has reviewed and considered the facts and evidence and the report of a formal hearing as prepared by the hearing officer concerning Speedhunters Automotive Group and Antonio Jimenez for alleged violations of Va. Code §§ 46.2-1529; 46.2-1539; 46.2-1561; and 46.2-1575 (2). Based on due consideration, the Board believes that the following actions shall be taken against Speedhunters Automotive Group and Antonio Jimenez: Assessed a civil penalty of \$3,750.00; Antonio Jimenez shall successfully complete the 2-day dealer-operator course by March 14, 2021; and The Speedhunters Automotive Group dealership shall be inspected by Motor Vehicle Dealer Board field representative by December 14, 2020 and that inspection shall be satisfactory. The Board mandates that the Speedhunters Automotive Group and Antonio Jimenez hereby be assessed a civil penalty of \$3,750.00; Speedhunters Automotive Group dealership shall be inspected by a Motor Vehicle Dealer Board field representative on or before December 14, 2020 and that inspection shall be satisfactory; and that Antonio Jimenez shall successfully complete the 2-day dealer-operator course by March 14, 2021. Failure to meet the Board's mandates by the required dates will result in suspension of all licenses and certificates issued by the Board until such time Speedhunters Automotive Group and Antonio Jimenez successfully complies with the Board's mandates.

Don Sullivan seconded. The motion carried unanimously.

# **Licensing Committee**

Committee Vice-Chairman Slaughter summarized discussions held and actions taken during the Committee Meeting.

**Update: Sales Licensing Sub-Committee – Ron Kody.** Reference Ron's committee report summary, the same report was provided to the Board. Chairman Holcomb directed the committee to continue to meet, but not as frequently.

**Welcoming Diversity – Maurice Slaughter.** Mr. Slaughter indicated that what he said during the Salesperson Committee meeting is consistent with what he is going to say during the Board portion of the meeting. He feels that on-going discussions are extremely important to determine what actions, if any, can be taken to level the playing field and open opportunities for those of color in this industry. Dan Banister agreed with Mr. Slaughter in concept, but he does not feel that the Board has the authority to make these programs happen. Chairman Holcomb informed the Board that he welcomes future discussions about inclusion for all, whether the Board has the authority or not.

# **Advertising Committee**

Committee Chairman Duncan reported committee quorum in place, however, no discussions or actions due to no agenda items for committee or requests from the floor. Committee will meet again on November 9, 2020.

# **Transaction Recovery Fund Committee:**

Committee Chairman Maher summarized discussions held and actions taken during the Committee Meeting.

# Review and Action: Informal Fact-Finding Conferences:

John Fasusi vs. GN Auto, LLC. Committee Vice-Chairman Malloy summarized for the Board the discussion held in the committee meeting regarding John Fasusi vs. GN Auto, LLC. Based on that discussion and the recommendations in this case, Chairman Maher made the following motion: Pursuant to Section §46.2-1527.1 et seq. of the Code of Virginia, which is known as the Motor Vehicle Transaction Recovery Fund ("Fund"), the Board has reviewed and considered claims submitted for payment from the Fund, and the recommendation of the Hearing Officer on the claim. Based on due consideration and recommendation of the Hearing Officer, the Board believes the claim in the amount of \$25,000.00 should be paid to Mr. Fasusi.

Don Sullivan seconded. The motion carried unanimously.

Shauntia Darder vs. All In One Brokers and Finance, LLC. Committee Vice-Chairman Malloy summarized for the Board the discussion held in the committee meeting regarding Shauntia Darder vs. All In One Brokers and Finance, LLC. Based on that discussion and the recommendations in this case, Chairman Maher made the following motion: Pursuant to Section §46.2-1527.1 et seq. of the Code of Virginia, which is known as the Motor Vehicle Transaction Recovery Fund ("Fund"), the Board has reviewed and considered claims submitted for payment from the Fund, and the recommendation of the Hearing Officer on the claim. Based on due consideration and recommendation of the Hearing Officer, the Board believes the claim in the amount of \$7,662.43 should be paid to Ms. Darden.

Dan Banister seconded. The motion carried unanimously.

**Robert Sawlsville vs. Premier Auto Solutions, LLC. –** Matter not considered by the Board since the matter was denied in the Transaction Recovery Fund Committee Meeting.

**OLD BUSINESS** – There was no old business.

**OLD BUSINESS FROM THE FLOOR** – There was no old business from the floor.

#### **NEW BUSINESS:**

There was no new business.

**EXECUTIVE DIRECTOR'S REPORT** – No report. However, William thanked all those who participated in the various Sub-Committee meetings since the July Board meeting and expressed appreciation for the work accomplished to make the meetings meaningful and productive.

**NEW BUSINESS FROM THE FLOOR** – There was no new business from the floor.

The next meeting will be on November 9, 2020.

There being no further business to come before the Motor Vehicle Dealer Board, Chairman Holcomb adjourned the meeting at 11:29 a.m.

# Meeting Summary **Dealer Practices Committee**

Monday September 14, 2020

Chairman Ron Kody called the Dealer Practices Committee meeting to order at 9:00 a.m. This meeting was conducted virtually using the GoToMeeting video conferencing application. Present were Committee members: Gardner Britt, Steve Farmer, Rob Fisher, Geoff Malloy, Chris Maher, Matt McQueen, Senior Saghafi. (Absent: Michael Bor, Liza Borches). Other Board members present: Rick Holcomb, Dan Banister, David Duncan, Randy Harris, Maurice Slaughter, Don Sullivan. Executive Director William Childress, Lisa Mack-Nelson, Rick Sipe, Micah Bailey and Ann Majors represented the Dealer Board. Christian Parrish represented the Attorney General's office.

The July 13, 2020 meeting summary was approved.

# **PUBLIC COMMENT**

No public comment.

# **OLD BUSINESS**

### Update: Dealer Portal Sub-Committee - William Childress

At the July 2020 meeting, the Board directed William to talk to the vendors (preliminary proposals presented at the July meeting) to make sure they understood the requirements gathered for the dealer portal. Also, William was directed to work through his trade association, the National Association of Motor Vehicle Boards and Commissions (NAMVBC), to see if other states were utilizing automated systems to license their dealers. William informed the committee that the Dealer Portal Sub-Committee had met only once since the July meeting. He further informed the committee that he and John Saul (IT Manager) had made a lot of progress since the July meeting. A survey was sent through NAMVBC and two states responded to the survey, Tennessee and Indiana. Each state was contacted and willingly shared system information. Tennessee's system has been in place for a few years. There system is a Commercial Off the Shelf solution (COTS) and the same software was used to create 29 different automated solutions for various licensing entities in Tennessee. The cost of the software was not known, except that the price was split 29 ways and based on the number of licenses issued by each agency. Tennessee's licensing requires and processes are in alignment with Virginia. The developer of Tennessee's system is Tyler Technologies, home based in Canada, Indiana's solution is also a COTS solution. Unlike Virginia and Tennessee, Indiana does not license salespeople. Indiana's licensing solution was created by Civix, a firm located in Connecticut. Other than not issuing salesperson licenses and all the nuances associated with salesperson licenses, Indiana's system works pretty much like Tennessee's system. William and John also talked in depth with DMV's CIO, Lana Shelly and her staff about requirements and processes to bring a vendor onboard. Next Steps - Vendors B & C (July meeting) are planning to give a demo to the Sub-Committee to show their capabilities and identify other vendors they will work with to produce the COTS solution. Vendor B, who proposed a build from scratch solution for the July 2020 meeting, is also proposing to offer a COTS solution as well. Vendors do not want to expose trade or solution secrets during a public meeting, so a restricted viewing of their solutions may take place. We will work through the AG's Office and DMV's CIO for guidance.

# TABLED ISSUED: Review and Action: Formal Hearing:

Thomas K. Maad, Goldstar Motor Company (OB) - Historical Overview leading up to the formal hearing: On March 5, 2019, an informal fact-finding conference was conducted to address the alleged violations of VA Code Sections 46.2-1529, 46.2-1539, 46.2-542 (B), 46.2-1547, 46.3-1550 and 46.2-1575 (2) and (6). Based on the information provided at the conference, the hearing officer recommended assessing a civil penalty of \$9,000, a written warning for violating 46.2-1539 and revocation of his dealer-operator qualification. At the July 8, 2019 Committee and Full Board Meetings, the Board adopted a resolution agreeing with the hearing officer's recommendation of assessing a civil penalty of \$9,000, revocation of his dealer-operator qualification and written warning for violating 46.2-1539. On September 27, 2019, Mr. Maad appealed for a formal hearing, but prior to appealing the decision, Mr. Maad made a payment of \$1,000 on the \$9,000 civil penalty. On November 6, 2019, a formal hearing was conducted to address the alleged violations. Based on the information provided at the hearing, the hearing officer recommended assessing a civil penalty of \$9,000, a written warning for violating 46.2-1539 and revocation of his dealeroperator qualification. Mr. Maad was present and spoke on his own behalf. Michael Bor moved to table this issue until the September Board Meeting. Joe Tate seconded. Senior Saghafi abstained due to a working relationship with Mr. Maad. The motion carried.

Mr. Maad participated and spoke to the committee. He respectfully requested that the civil penalty be reduced to \$3,000.

Rob Fisher moved to reduce the civil penalty to \$6,000. Motion died, no one seconded.

Steve Farmer moved to retain the \$9,000 civil penalty, revocation of dealer's license and allow Mr. Maad to retain his salesperson's license (hearing officer's recommendation). Matt McQueen seconded. Senior Saghafi abstained due because Mr. Maad works for Senior Saghafi. Chris Maher abstained because his son was on a jury that heard a case that involved Mr. Maad. The motion carried.

#### OLD BUSINESS FROM THE FLOOR

No old business from the floor.

#### **NEW BUSINESS**

# Review and Action: Informal Fact-Finding Conferences:

**Midtown Motors, Inc. and John D. Forney.** On July 23, 2020, an informal fact-finding conference was conducted to address the alleged violations of VA Code Sections 46.2-1550. Based on the information provided at the conference, the hearing officer recommended assessing a civil penalty of \$250.

Prior to the Dealer Practices Committee meeting, Mr. Forney called the Board and indicated that he had a court appointment in Newport News at 9:00 a.m. He requested that his case be tabled until the November meeting.

Matt McQueen moved to table Midtown's Motors, Inc., and John D. Forney's case to the November 9, 2020 Board meeting. Chris Maher seconded. The motion carried unanimously.

### Review and Action: Formal Hearing:

**United Auto Groups, Inc. and Hamed H. Abouzied.** Historical Overview leading up to the formal hearing: On February 24, 2020, an informal fact-finding conference was conducted to address the alleged violations of VA Code Sections 46.2-1529, 46.2-1533, 46.2-1539, 46.2-1548, 46.2-1550 and 46.2-1575 (2). Based on the information provided at the conference, the hearing officer recommended a satisfactory inspection conducted within 90 days and successful completion of the 2-day Dealer-Operator course. At the June 15, 2020 Committee and Full Board Meetings, the Board adopted a resolution agreeing with the hearing officer's recommendation of a satisfactory inspection, to be completed on or before September 15, 2020 and to successfully complete the Dealer-Operator course on or before December 15, 2020. On June 22, 2020, Mr. Abouzied appealed for a formal hearing. On August 11, 2020, a formal hearing was conducted to address the alleged violations. Based on the information provided at the hearing, the hearing officer recommended a satisfactory inspection within 90 days and successful completion of the 2-day Dealer-Operator course.

Mr. Abouzied participated and spoke to the committee.

Chris Maher moved to accept the hearing officer's recommendation of a satisfactory inspection within 90 days and to successful completion of the 2-day Dealer-Operator course. Rob Fisher seconded. The motion carried unanimously.

Speedhunters Automotive Group, LLC and Antonio A. Jimenez. Historical Overview leading up to the formal hearing: On February 13, 2020, an informal fact-finding conference was conducted to address the alleged violations of VA Code Sections 46.2-1529, 46.2-1532, 46.2-1539, 46.2-1548, 46.2-1561 and 46.2-1575 (2). Based on the information provided at the conference, the hearing officer recommended assessed a civil penalty of \$4,250, satisfactory inspection within 3 months and successful complete the 2-day Dealer-Operator course. The hearing officer also suggested that the dealer's online dealer applications should be placed on hold until successfully completion of the remaining recommendations. At the March 9, 2020 Committee and Full Board Meetings, the Board adopted a resolution agreeing with the hearing officer's recommendation of assessing a civil penalty of \$4,250, a satisfactory inspection within 90 days and successful completion of the 2-day Dealer-Operator course on or before September 9, 2020. On March 23, 2020, Mr. Jimenez appealed for a formal hearing. On August 11, 2020, a formal hearing was conducted to address the alleged violations. Based on the information provided at the hearing, the hearing officer recommended assessing a civil penalty of \$4,250, a satisfactory inspection within 90 days and successful completion of the 2-day Dealer-Operator course.

Mr. Jimenez participated and spoke to the committee.

Chris Maher moved to accept the hearing officer's recommendation of assessing \$3,750, satisfactory inspection within 90 days and successful completion the 2-day Dealer-Operator course. Rob Fisher seconded. The motion carried unanimously.

#### NEW BUSINESS FROM THE FLOOR

No new business from the floor.

# **NEXT MEETING**

The next meeting is on November 9, 2020.

The meeting adjourned at 9:40 a.m.

# Meeting Summary **Dealer Licensing Committee**

Monday, September 14, 2020

Vice-Chairman Maurice Slaughter called the Dealer Licensing Committee meeting to order at 9:41 a.m. This meeting was conducted virtually using the GoToMeeting video conferencing application. Present were Committee members: Dan Banister, Gardner Britt, David Duncan, Rob Fisher, Randy Harris, Senior Saghafi, Maurice Slaughter and Don Sullivan. (Absent: Ted Bailey, Liza Borches) Other Board members present: Rick Holcomb, Steve Farmer, Ron Kody, Geoff Malloy, Chris Maher and Matt McQueen. Executive Director William Childress, Lisa Mack-Nelson, Rick Sipe, Micah Bailey and Ann Majors represented the Dealer Board. Christian Parrish represented the Attorney General's office.

The July 13, 2020 meeting summary was approved.

# PUBLIC COMMENT

There was no public comment.

# **OLD BUSINESS**

**Update: Salesperson Licensing Sub-Committee – Ron Kody.** As missioned by the Board Chairman, the Salesperson Licensing Sub-Committee met weekly for approximately 6 weeks to discuss the current licensing situation and potential remedies. Approximately 18 people contributed to this process with representation from Business Partners, State Associations and Dealer Board Members.

The landscape has changed dramatically since the inception of this sub-committee, as more DMV Customer Centers have reopened, the Sterling CSC provided additional testing capability and the Dealer Board has increased its proctoring ability, all to meet dealer demand. The task force felt that the Dealer Board and DMV Customer Service Centers are currently able to meet our licensing demand. However, we will constantly monitor this situation.

As a team, we have learned a great deal from the onset of this pandemic, and the subsequent discussions by this group. We will continue to closely monitor sales person licensing demand, while evaluating additional testing alternatives within our current licensing process, and continue to evaluate additional ways to accomplish sales person testing through other online alternatives.

In the meantime, the Dealer Board is moving ahead in two other critical areas of licensing:

- 1 We are looking to expand the number of companies providing background checks to the dealer community from five, to as many as eight.
- 2. We are putting the necessary technology and process steps in place to allow the Dealer Board to electronically receive and respond to licensing applications. Thus, stream lining the process to further eliminate any delays and the need for overnight couriers.

Welcoming Diversity – Maurice Slaughter. Mr. Slaughter indicated that after talking to some dealers, and fellow Board member, Michael Bor, he feels that it is important to continue the conversation about diversity in the industry. He acknowledged that he was proud of the many dealers who were second and third generations, but expressed that opportunities in the dealership community should be available to minorities as well. Ford Motor Company, looking to right some wrongs in their organization, put Mr. Slaughter through a dealer-training program. While working for Ford, Harley-Davidson hired Mr. Slaughter, making him the first African American Dealer in their history. He also indicated that we should address this issue, for example, by having people co-op in dealerships, auction houses, etc. It would be a good start and a wonderful opportunity for this agency, other agencies and other dealerships for those of color.

**OLD BUSINESS FROM THE FLOOR** – There was no old business from the floor.

**NEW BUSINESS** – There was no new business.

**NEW BUSINESS FROM THE FLOOR** – There was no new business from the floor.

# **NEXT MEETING**

The next meeting is scheduled for November 9, 2020

The meeting adjourned 10:04 a.m.

# Meeting Summary **Advertising Committee**

Monday, September 14, 2020

Chairman David Duncan called the Advertising Committee meeting to order at 10:06 a.m. This meeting was conducted virtually using the GoToMeeting video conferencing application. Present were Committee members: Dan Banister, Randy Harris, Ron Kody, Geoff Malloy, Matt McQueen, Maurice Slaughter and Don Sullivan. (Absent: Ted Bailey, Michael Bor, Liza Borches). Other Board members present: Rick Holcomb, Gardner Britt, Steve Farmer, Chris Maher, Senior Saghafi. Executive Director William Childress, Lisa Mack-Nelson, Rick Sipe, Micah Bailey and Ann Majors represented the Dealer Board. Christian Parrish represented the Attorney General's office.

The July 13, 2020 meeting summary was approved.

# **PUBLIC COMMENT**

No public comment.

# **OLD BUSINESS**

No old business.

# OLD BUSINESS FROM THE FLOOR

No old business from the floor.

#### **NEW BUSINESS**

No new business.

#### **NEW BUSINESS FROM THE FLOOR**

No new business from the floor.

# **NEXT MEETING**

The next meeting is on November 9, 2020

The meeting adjourned at 10:08 a.m.

# Meeting Summary **Transaction Recovery Fund Committee**

Monday, September 14, 2020

Chairman Chris Maher called the Transaction Recovery Fund Committee meeting to order at 10:08 a.m. This meeting was conducted virtually using the GoToMeeting video conferencing application. Present were Committee members: Dan Banister, Steve Farmer, Rob Fisher, Randy Harris, Ron Kody, Matt McQueen, Maurice Slaughter and Don Sullivan. (Absent: Michael Bor) Other Board members present: Rick Holcomb, Gardner Britt, Geoff Malloy, Senior Saghafi, David Duncan. Executive Director William Childress, Lisa Mack-Nelson, Rick Sipe, Micah Bailey and Ann Majors represented the Dealer Board. Christian Parrish represented the Attorney General's office.

The July 13, 2020 meeting summary was approved.

# **PUBLIC COMMENT**

No public comment.

#### **OLD BUSINESS**

No old business.

# OLD BUSINESS FROM THE FLOOR

No old business from the floor.

#### **NEW BUSINESS**

Review and Action: Informal Fact-Finding Conferences:

**John Fasusi vs. GN Auto, LLC** – On August 25, 2020, an informal fact-finding conference was conducted to address the alleged violations of VA Code Section 46.2-1527.3 against GN Auto, LLC. Based on the information provided at the conference, the hearing officer recommended approval of payment to John Fasusi in the amount of \$25,000 from the Recovery Fund.

Rob Fisher moved to accept the hearing officer's recommendation of approving payment of \$25,000 to Mr. Fasusi from the Transaction Recovery Fund. Dan Banister seconded. The motion carried unanimously. Chairman Holcomb asked Christian Parrish if he agreed with review and decision, Christian Parrish confirmed on both questions.

**Shauntia Darden vs. All In One Brokers and Finance, LLC** – On August 25, 2020, an informal fact-finding conference was conducted to address the alleged violations of VA Code Sections 46.2-1527.3 against John T. Henderson, All In One Brokers and Finance, LLC. Based on the information provided at the conference, the hearing officer recommended approval of payment to Shaunita Darden in the amount of \$7,662.43 from the Recovery Fund.

John Henderson of All In One Brokers and Finance, LLC participated and spoke to the committee.

Rob Fisher moved to accept the hearing officer's recommendation of approving payment of \$7,662.43 to Ms. Darden. Maurice Slaughter seconded. The motion carried unanimously. Chairman Holcomb asked Christian Parrish if he agreed with review and decision, Christian Parrish confirmed on both questions.

**Robert Sawlsville vs. Premier Auto Solutions, LLC** – On August 2, 2020, an informal fact-finding conference was conducted to address the alleged violations of VA Code Sections 46.2-1527.3 against Premier Auto Solutions, LLC. Based on the information provided at the conference, the hearing officer recommended denial of payment to Robert Sawlsville in the amount of \$1,591.63 from the Recovery Fund.

Dan Banister moved to accept the hearing officer's recommendation of denying payment of \$1,591.63 to Mr. Sawlsville. Geoff Malloy seconded. The motion carried unanimously.

# **NEW BUSINESS FROM THE FLOOR**

No new business from the floor.

#### **NEXT MEETING**

The next meeting will be on November 9, 2020

The meeting adjourned at 10:25 a.m.