

Advance Auto Parts

Service is our best part.

Store # 05602
5480 James Madison Parkway
King George VA 22496 (540) 644-0267
01/19/26 12:46 REG 02 TRNS 0802 Naomi B.

ITEM	QTY	PRICE	TOTAL
BATTERY-DH SILVER 1 EA		\$6161099	
94RH71	1	\$179.99	\$179.99
24 MO. FREE REPL. O NO PROGRATED			
CORE BATTERY-DH SILVER		50161102	
94RH71	1	\$22.00	\$22.00

Sub Total	\$201.99
11 Tax @ 5.3000%	\$10.71
Total	\$212.70

\$212.70 PURCHASE @ 12:47 PM
Visa *****0894 CHIP CONTACTLESS
AUTH 02575A APPROVED REF 050202000001
ENV CARD 1 MERCH 315330 1 TERM 2
Issuer ARDC 04E879015F13EEAF
AID A0000000031010

Get \$5 off your next \$20 purchase
when you sign up for Speed Perks.
Text SIGNUP to 77333 to join today.
Get 10 points for every \$1 spent
500 points = \$5 Perks Bucks

CUSTOMER:

22RPQ1CBFC1JQC



YOU COULD WIN A \$200 GAS CARD!

Tell us about your visit & see official
rules and how to enter without purchase:

advanceautoparts.com/survey

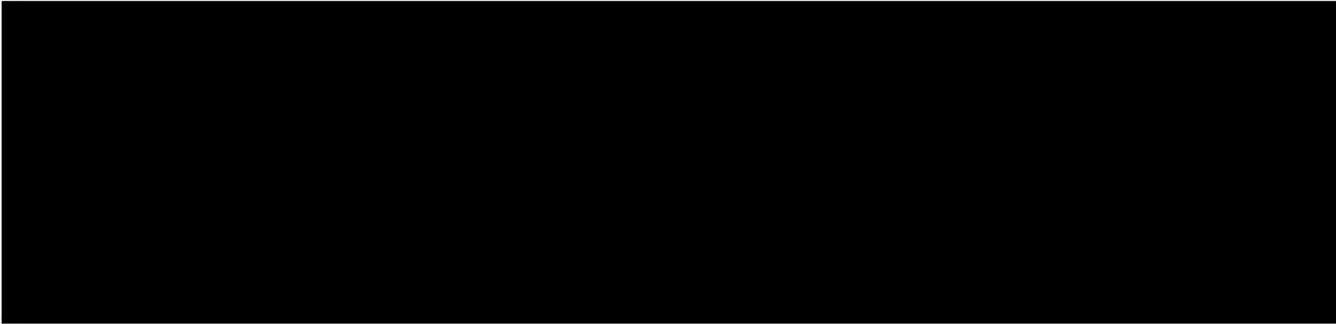
Enter code: 650202 00808 6019

Ends 3/31/2026. No Purchase Necessary

JOIN OUR TEAM! NOW HIRING!

www.advanceautoparts.jobs

Buy Online. Pick Up Today at
www.AdvanceAutoParts.com



- MVDB "COURT/MONETARY" & "1542"

NEW '25 F-150 Contract Date: 12-11-25, Complaint Date: 1-19-26, Resolved: 2-6-26

EVIDENCE – TRADE TITLE, CHECK COPY, DMV DOCS

Was the title delay outside the dealer's control? -

PAYOFF MADE 2-6-26 (28 days late) **OUT OF STATE.**

Any additional interest expense, late fees, or timing-related charges were absorbed by the dealership and were not passed on to the customer. The dealership took responsibility for those costs to ensure the customer was not financially harmed by the delay or confusion.

Ownership and senior management did not direct, approve, or knowingly allow the conduct that caused this delay. To the extent any employee acted improperly, they acted outside the dealership's authority and expectations. Once the issue was identified, the dealership took steps to address and correct it.

There was no intent to deceive or mislead the customer. The dealership did not knowingly make a false statement, hide important information, or attempt to take advantage of the customer. Any issue was administrative, outside the dealership's normal process, or tied to individual actions or third-party delays. The customer was informed, and the matter was addressed.

Were DMV/MVDB notices answered?

UNKNOWN.

Was the customer harmed or misled?

The customer was not intentionally misled, and we do not believe the customer suffered any actual harm. Once the issue was escalated to management, the customer was promptly contacted, apologized to, and their concerns were addressed immediately.

The matter was handled as a customer-service issue, not ignored or minimized. The dealership also followed up with the customer later to confirm that the issue had been resolved and that the customer was satisfied.

Did management know or ratify the conduct?

The dealership took the situation seriously. The employees involved are no longer with the company and were terminated at the end of 2025.

And were corrective steps taken before the hearing?

Corrective steps have since been taken to prevent similar issues from happening again.

CHECK
CONTROL NO. 78520

ISSUED BY: JESSICA_HART

BOWDITCH FORD, Inc.
NEWPORT NEWS, VIRGINIA 23801

PAGE 1C

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ ACCOUNT NO.	NET AMOUNT
	020626	PAYOFF FOR [REDACTED] ACCT 228402091801 NKE82232	2022 FORD F150 VIN			39,865.99
				78520	10010	-39,865.99
				778851	23150	39,865.99
				TOTAL	10010	39,865.99

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

REMITTANCE ADVICE

11291 JEFFERSON AVENUE
P.O. BOX 1548
NEWPORT NEWS, VIRGINIA 23801
(757) 695-2211

78520

68-654
514

DATE
06FEB26

PAY THIS AMOUNT			
*****39,865	DOLLARS	99	CENTS

AMOUNT OF CHECK
*****39,865.99

VOID AFTER 90 DAYS

TO
THE
ORDER
OF

ALLY FINANCIAL

*** NOT NEGOTIABLE ***

AUTHORIZED SIGNATURE

ACCOUNTING COPY

DOCUMENT CONTAINS A COLORED BACKGROUND AND ON WHITE PAPER. A SECURITY RACKER READING ORIGINAL DOCUMENT. DO NOT CASH. ANY FEATURE IMITATING.



11291 JEFFERSON AVENUE
P.O. BOX 1548
NEWPORT NEWS, VIRGINIA 23601
(757) 585-2211

 TOWNE BANK

78520

78520

88-654
514

DATE
06FEB26

PAY THIS AMOUNT
*****39,865 DOLLARS 99 CENTS

AMOUNT OF CHECK
*****39,865.99

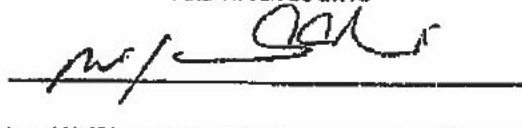
40



VOID AFTER 90 DAYS

TO
THE
ORDER
OF

ALLY FINANCIAL



AUTHORIZED SIGNATURE



NORTH CAROLINA DIVISION OF MOTOR VEHICLES
DMV DEALER RECEIPT FOR FEES PAID
For Folder: 500057109

PAGE: 1

DEALER
BOWDITCH FORD
11291 JEFFERSON AVE
NEWPORT NEWS, VA 236012220

OPEN DATE: 2026-01-27
PAID OUT DATE: 2026-01-27

SERVICES:

VEHICLE: 1FTFW5L86SFB49360	MCO CERTIFICATE OF TITLE	1,048.11
	PLATE/TITLE: 771004260277100	
VEHICLE: 1FTFW5L86SFB49360	TRANSFER PLATE	25.50
	PLATE/TITLE: LCT9916	

TOTAL FEES 1,073.61

PAYMENTS:

MADE BY	CHECK NO	AMOUNT
BOWDITCH FORD	78475	1,073.61
TOTAL PAYMENTS		1,073.61

AMOUNT DUE 0.00

NC DMV BRANCH #100
CURRITUCK LICENSE PLATE AGENCY
257 CARATOKE HWY STE E
MOYOCK NC 27958
252-232-9670

Multi-State Vehicle History Report

NO BRAND, INSURANCE, JUNK OR SALVAGE REPORTED

VIN #: 1FTFW5L86SFB49360

Requester: vitu

Reference #: 108922041

Request Date: 2/25/2026 11:47:20 AM

VEHICLE INFORMATION

This information is obtained by decoding the VIN. Use it to make sure that the VIN matches the vehicle. [1]

Year:	2025	Weight:	5122
Make:	FORD	Gross Weight Rating:	8000
Model:	F-150	Fuel Type:	GAS
Trim:	LARIAT	Engine:	V6, 3.5L
Style:	4X4 LARIAT 4DR SUPERCREW 6.5 FT. SB		

Vehicle information is provided by Vitu, Inc. and is obtained by decoding the Vehicle Identification Number (VIN).

SUMMARY

A title brand is an official record of damage or other information about a vehicle that could affect its value or the ability to operate it safely. For example, a "rebuild" title brand means the vehicle has suffered enough damage to be declared a total loss by an insurance company and then was rebuilt. A title brand remains on record for the life of the vehicle. This section gives you a summary view of the total number of "Brands" associated with this VIN since its first record of sale. If this section shows any hits, you can find the details including the branding type record, who entered the record, when it was entered and more in the sections below. [1]

Export Only:	No Brand Reported	New/Re-issued VIN:	No Brand Reported
Total Loss:	No Brand Reported	Odometer:	No Brand Reported
Junk/Salvage:	No Brand Reported	Rebuilt/Repaired/Reconstructed:	No Brand Reported
Disclosed Damage:	No Brand Reported	Dismantled:	No Brand Reported
Bond:	No Brand Reported	Rental/Taxi/Police:	No Brand Reported
Flood:	No Brand Reported	Agricultural/Logging Vehicle:	No Brand Reported
CARS/Cash for Clunkers:	No Brand Reported	Title Copy:	No Brand Reported
Gray Market:	No Brand Reported	Antique/Classic:	No Brand Reported
Manufacturer Brand:	No Brand Reported	Undisclosed Lien:	No Brand Reported
New/Re-issued VIN:	No Brand Reported		

TITLE HISTORY

This section shows you each State where the vehicle has been titled, when it was titled, the odometer reading on the date of title, etc. There is good information here to protect you from fraud. Keep an eye out for the odometer readings. If the current odometer reading is less than it was in one of these title records, you might suspect a fraud tactic called Odometer Rollback. You should also make sure the vehicle make and its model year match the "VEHICLE INFORMATION SECTION" above. If you find any discrepancies, take this report to your nearest department of motor vehicles for a detailed analysis by an expert. [1]

Date of Title	State	VIN	Odometer
02/03/2026	NORTH CAROLINA TITLE - CURRENT	1FTFW5L86SFB49360	13 MILES

HOW TO REQUEST A STATE VEHICLE RECORD

NORTH CAROLINA TITLE - CURRENT

<https://www.ncdot.gov/dmv/offices-services/records-reports/Pages/vehicle-records.aspx>

NMVTIS CONSUMER ACCESS PRODUCT DISCLAIMER

The National Motor Vehicle Title Information System (NMVTIS) is an electronic system that contains information on certain automobiles titled in the United States. NMVTIS is intended to serve as a reliable source of title and brand history for automobiles, but it does not contain detailed information regarding a vehicle's repair history.

All states, insurance companies, and junk and salvage yards are required by federal law to regularly report information to NMVTIS. However, NMVTIS does not contain information on all motor vehicles in the United States because some states are not yet providing their vehicle data to the system.

Currently, the data provided to NMVTIS by states is provided in a variety of time frames; while some states report and update NMVTIS data in "real-time" (as title transactions occur), other states send updates less frequently, such as once every 24 hours or within a period of days.

Information on previous, significant vehicle damage may not be included in the system if the vehicle was never determined by an insurance company (or other appropriate entity) to be a "total loss" or branded by a state titling agency. Conversely, an insurance carrier may be required to report a "total loss" even if the vehicle's titling-state has not determined the vehicle to be "salvage" or "junk."

A vehicle history report is **NOT** a substitute for an independent vehicle inspection. Before making a decision to purchase a vehicle, consumers are strongly encouraged to also obtain an independent vehicle inspection to ensure the vehicle does not have hidden damage. The

Approved NMVTIS Data Providers (look for the NMVTIS logo) can include vehicle condition data from sources other than NMVTIS.

NMVTIS data **INCLUDES** (as available by those entities required to report to the System):

- Information from participating state motor vehicle titling agencies.
- Information on automobiles, buses, trucks, motorcycles, recreational vehicles, motor homes, and tractors. NMVTIS may not currently include commercial vehicles if those vehicles are not included in a state's primary database for title records (in some states, those vehicles are managed by a separate state agency), although these records may be added at a later time.
- Information on "brands" applied to vehicles provided by participating state motor vehicle titling agencies. Brand types and definitions vary by state, but may provide useful information about the condition or prior use of the vehicle.
- Most recent odometer reading in the state's title record.
- Information from insurance companies, and auto recyclers, including junk and salvage yards, that is required by law to be reported to the system, beginning March 31, 2009. This information will include if the vehicle was determined to be a "total loss" by an insurance carrier.
- Information from junk and salvage yards receiving a "cash for clunker" vehicle traded-in under the Consumer Assistance to Recycle and Save Act of 2009 (CARS) Program.

Consumers are advised to visit vehiclehistory.bia.dlp.gov/ for details on how to interpret the information in the system and understand the meaning of various labels applied to vehicles by the participating state motor vehicle titling agencies.

VITU DISCLAIMER

VITU, INC. DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY VITU, INC. OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. VITU, INC. FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NOTES:

- [1] Commentary is provided by VITU, INC. If purchaser takes action or makes decisions based solely on the commentary provided in this report, the purchaser does so at his or her own risk and agrees that commentary shall have no liability resulting from such unilateral action or decisions by the purchaser.

NO BRAND OR HIT REPORTED



VIN: 1FTFW5L86SFB49360



ASK YOUR SALES
REPRESENTATIVE FOR
A COPY OF THEIR NMVTIS
REPORT OR SCAN
THE QR-CODE TO GET
THE MOST UP TO DATE
INFORMATION FROM
WWW.VEHICLEHISTORY.GOV

NMVTIS INQUIRY DATE:

2/25/2026

Find Closest UPS Location



Q B

- Shipping
- Tracking
- Products & Services
- The UPS Store

Your shipment from
BOWDITCH FORD INC



Delivered On
Wednesday, January 28 at 2:34 P.M.

Delivered To

Proof of Delivery

View on a Map

- Label Created
United States
01/19/2026, 4:26 P.M.
- Dropped off at UPS Access Point by Customer
Edenton, NC, United States
01/27/2026, 2:43 P.M.
- We Have Your Package
Edenton, NC, United States
01/27/2026, 4:18 P.M.
- On the Way
Jacksonville, NC, United States
01/28/2026, 9:59 A.M.
- Out for Delivery
Jacksonville, NC, United States
01/28/2026, 10:32 A.M.
- Delivered
CAPE CARTERET, NC, US
01/28/2026, 2:34 P.M.

View All Shipping Details



Get Answers Fast

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CERTIFICATE OF ORIGIN FOR A VEHICLE



DATE
JUNE 05, 2025

INVOICE NO.
FB49360 2

VEHICLE IDENTIFICATION NO.
1FTFW5L86SFB49360

YEAR
2025

MAKE
FORD

BODY TYPE
157 F-150 4X4 CREW CAB LARIAT

SHIPPING WEIGHT
4922 LBS.

H.P.(S.A.E.)
31.83

G.V.W.R.
7200 LBS

NO. CYLS.
6

SERIES OR MODEL
W5L1

NOMINAL TONNAGE

1/2

CERTIFIED FOR SALE IN CALIFORNIA

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

Bowditch Ford Inc
P. O. BOX 1548
Newport News VA 23601

27W061

It is further certified that this was the first transfer of such new motor vehicle in ordinary trade and commerce.

MEMO DATA

FINANCE SOURCE 000001

B64190319
FORD MOTOR COMPANY

Ford Motor Credit Co
P.O. Box 1732, Room
Dearborn MI
48121

BY

Jonathan E. Osgood
JONATHAN E. OSGOOD, SECRETARY

(AGENT)

DEARBORN, MICHIGAN

CITY - STATE

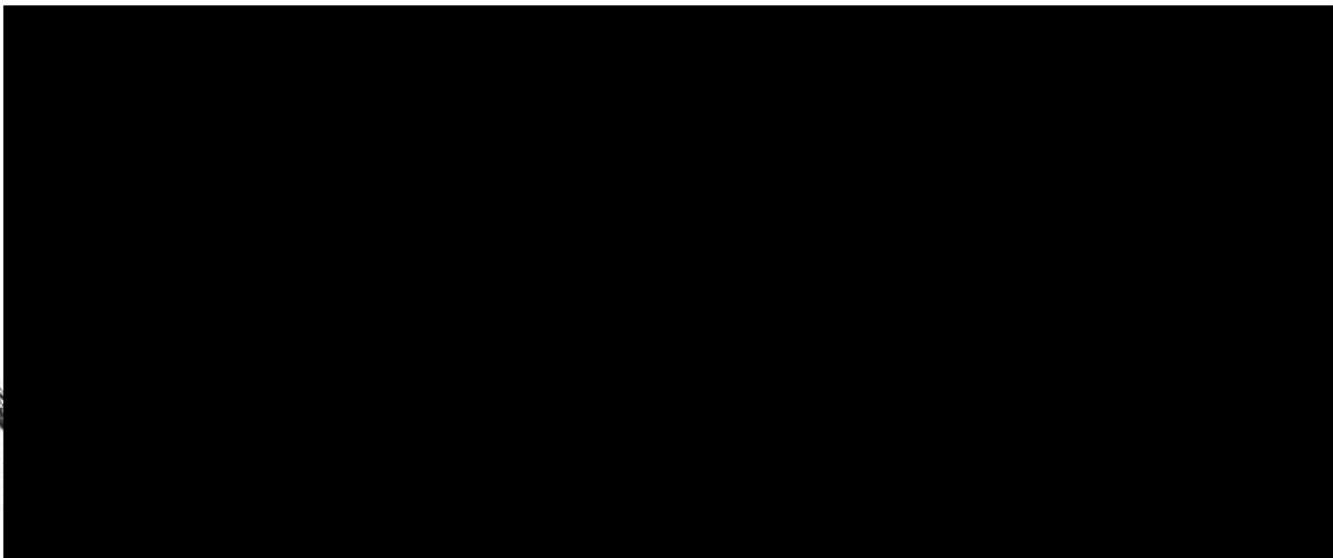


I WAS COMMISSIONED A NOTARY PUBLIC AS
Jessica Leigh Moats

DOCUMENT CONTAINS INSTRUCTIONS TO PRESENTED BY	
DISTRIBUTION-DEALER ASSIGNMENT NUMBER 1	Each undersigned seller certifies to the best of his knowledge, information and belief under penalty of law that the vehicle is now owned by this or any state at the time of delivery and the vehicle is not subject to any security interests other than those disclosed herein. FOR VALUE RECEIVED I TRANSFER THE VEHICLE OF ACHIEVED ON THE FACE OF THIS CERTIFICATE NAME OF PURCHASER(S) _____ ADDRESS _____ I certify to the best of my knowledge that the odometer reading is <u>13</u> DEALER <u>Bowditch Ford Inc 813</u> BY: <u>[Signature]</u> NAME OF DEALERSHIP DEALER'S LICENSE NUMBER State of <u>Virginia</u> Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this <u>5</u> day of <u>January</u> 20<u>08</u> County of <u>Newport News</u> Notary Public USE NOTARIZATION ONLY IF REQUIRED IN TITLING JURISDICTION
DISTRIBUTION-DEALER ASSIGNMENT NUMBER 2	NAME OF PURCHASER(S) _____ ADDRESS _____ I certify to the best of my knowledge that the odometer reading is _____ No Tenths DEALER _____ BY: _____ NAME OF DEALERSHIP DEALER'S LICENSE NUMBER State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this _____ day of _____ County of _____ Notary Public USE NOTARIZATION ONLY IF REQUIRED IN TITLING JURISDICTION
DISTRIBUTION-DEALER ASSIGNMENT NUMBER 3	NAME OF PURCHASER(S) _____ ADDRESS _____ I certify to the best of my knowledge that the odometer reading is _____ No Tenths DEALER _____ BY: _____ NAME OF DEALERSHIP DEALER'S LICENSE NUMBER State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this _____ day of _____ County of _____ Notary Public USE NOTARIZATION ONLY IF REQUIRED IN TITLING JURISDICTION
DISTRIBUTION-DEALER ASSIGNMENT NUMBER 4	NAME OF PURCHASER(S) _____ ADDRESS _____ I certify to the best of my knowledge that the odometer reading is _____ No Tenths DEALER _____ BY: _____ NAME OF DEALERSHIP DEALER'S LICENSE NUMBER State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this _____ day of _____ County of _____ Notary Public USE NOTARIZATION ONLY IF REQUIRED IN TITLING JURISDICTION
ODOMETER DISCLOSURE FOR RETAIL SALE	Federal Law requires you to state the odometer mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked. Odometer Reading _____ No Tenth. [] The mileage stated is in excess of its mechanical limits. [] The odometer reading is not the actual mileage. WARNING ODOMETER DISCREPANCY Signature(s) of Seller(s) _____ Date of Statement _____ Date of Sale _____ Printed Name(s) of Seller(s) _____ Dealers No. _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this _____ day of _____ Signature of Purchaser(s) _____ Printed Name(s) of Purchaser(s) _____ Notary Public Company Name (if Applicable) _____ State of _____ Address of Purchaser(s) _____ County of _____ USE NOTARIZATION ONLY IF REQUIRED IN TITLING JURISDICTION
LIENHOLDER	1st lien in favor of <u>Capital One Auto Finance</u> whose address is <u>P.O. Box 640068 Sacramento, CA 95866</u> 2nd lien in favor of _____ whose address is _____

REC-1/02

1



██████████ – MVDB “30-DAY TAG VIOLATION 1542” *RANDOM INSPEC
USED '21 EXPLORER Contract Date: 12-29-25, Complaint Date: 2-5-26, Resolved: 2-6-26
EVIDENCE – MVDB RESPONSE, POA & TRADE TITLE, CHECK COPY

Was the title delay outside the dealer's control?

PAYOFF MADE 2-6-26 (10 days late) OUT OF STATE – 2/26/26 OFFICE DROVE TO
NC DMV & HAND-DEL. TITLE WORK
Any additional interest expense, late fees, or timing-related charges were absorbed by the dealership and were not passed on to the customer. The dealership took responsibility for those costs to ensure the customer was not financially harmed by the delay or confusion.

Ownership and senior management did not direct, approve, or knowingly allow the conduct that caused this delay. To the extent any employee acted improperly, they acted outside the dealership's authority and expectations. Once the issue was identified, the dealership took steps to address and correct it.

There was no intent to deceive or mislead the customer. The dealership did not knowingly make a false statement, hide important information, or attempt to take advantage of the customer. Any issue was administrative, outside the dealership's normal process, or tied to individual actions or third-party delays. The customer was informed, and the matter was addressed.

Were DMV/MVDB notices answered?

YES.

Was the customer harmed or misled?

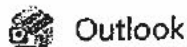
The customer was not intentionally misled, and we do not believe the customer suffered any actual harm. Once the issue was escalated to management, the customer was promptly contacted, apologized to, and their concerns were addressed immediately. The matter was handled as a customer-service issue, not ignored or minimized. The dealership also followed up with the customer later to confirm that the issue had been resolved and that the customer was satisfied.

Did management know or ratify the conduct?

The dealership took the situation seriously. The employees involved are no longer with the company and were terminated at the end of 2025.

And were corrective steps taken before the hearing?

Corrective steps have since been taken to prevent similar issues from happening again.



Re: Request for Consumer Assistance 2533

From Handy, Diane (MVDB) <diane.handy@mvdb.virginia.gov>
on behalf of
dboardreply <dboard@mvdb.virginia.gov>
Date Tue 2/10/2026 11:02 AM
To [REDACTED]

Hello,

The dealer has responded to your consumer complaint which you will find below.

[REDACTED] Controller of Bowditch Ford, responded to your issue and indicated the payoff check for the trade-in and the North Carolina title and registration have been issued and mailed.

Your consumer complaint will remain on record against the dealer to assist in monitoring their activities.

Thanks
Diane Handy
Consumer Assistance Analyst

DEALER RESPONSE:

Bowditch Ford of Newport News, VA has reviewed the concerns outlined in the complaint. The matter has now been addressed and the payoff check for the customer's trade-in along with the North Carolina title and registration submission have been issued and mailed.

We have provided written documentation for the customer's records for any credit bureau or lender inquiries. If any credit reporting impact is identified, Bowditch Ford will cooperate fully in accordance with applicable Fair Credit Reporting Act (FCRA) dispute and documentation procedures.

Bowditch Ford considers this matter resolved and will remain available should any additional information be required.

Thank you,

Kathryn N. Prescott
Controller
Bowditch Ford, Inc.

From: Handy, Diane (MVDB) on behalf of dboardreply <dboard@mvdb.virginia.gov>
Sent: Friday, February 6, 2026 8:06 AM

To: [REDACTED]
Subject: Re: Request for Consumer Assistance 2533

Good Morning,

Your consumer complaint was forwarded to Casey Rosinski, owner of Bowditch Ford, for his review and reply. It was requested that a reply be received by February 11, 2026.

Please attach a copy of your buyer's order to this email. Once the requested information is received your title issue can be reviewed further.

As a licensing agency, monetary disputes and contractual disputes are not within the jurisdiction of the Dealer Board. Therefore, it appears it may be necessary for you to pursue the issue through court for a resolution.

Below is a link for information that provides step-by-step instructions on the process necessary for individuals to follow when pursuing an issue through court. Also, you will find information regarding the Virginia Consumer Protection Act and the Virginia Lawyer Referral Services.

<http://www.courts.state.va.us/courts/gd/gdinfo.pdf>

<http://law.lis.virginia.gov/vacodepopularnames/virginia-consumer-protection-act/>

<https://www.vsb.org/>

By providing the above information the Dealer Board is not advocating or directing the suit of any specific individual.

The complaint will remain on record to against the dealer to assist in monitoring their activities.

Thanks,
Diane Handy
Consumer Assistance Analyst

From: Motor Vehicle Dealer Board <mvd2201@gmail.com>
Sent: Thursday, February 5, 2026 7:33 PM
To: dboardreply <dboard@mvd.virginia.gov>
Subject: Request for Consumer Assistance 2533

Name

[REDACTED]

Phone/Mobile

[REDACTED]

Email

Dealership Name

Bowditch Ford

DealershipAddress

11291 Jefferson Ave, Newport News, Virginia, 23601

Dealership Point of Contact

Jessica Hart

Phone/Mobile

+17577500139

Vehicle Identification Number (VIN)

1FM5K8LC4MGB88776

Consumer Request (500 Character Max)

We are filing a complaint against Bowditch Ford of Newport News, VA. On 12/29/2025, we traded in a vehicle with a loan that Bowditch Ford agreed to pay off. The lien remains unpaid, with a payment due 2/8/2026, risking credit harm. The dealer has also failed to submit North Carolina title and registration paperwork. Multiple attempts to resolve this directly have been unsuccessful.

Accepts MVDB cannot provide legal advice

Accepted

Accepts Collection and Disclosure Policy

Accepted

Accepts Information May be Shared

Accepted

This form submitted at: <https://mvdb.virginia.gov/consumer-request-for-assistance/>

User Agent: Apple Chrome

[REDACTED]

© Motor Vehicle Dealer Board.

DEAL 134200
CUST 118822

Late Charge. If payment is not received in full within 7 days after it is due, you will pay a late charge of 5 % of the part of the payment that is late.
Prepayment. If you pay early you will not have to pay a penalty.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

OPTIONAL GAP CONTRACT. A gap contract (debit cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge if you choose to buy a gap contract. The charge is shown in item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

N/A Mps

~~N/A~~
Name of Gap Contract

1 to buy a gap contract!

Signs X _____ N/A

NO OPTIONAL INSURANCE

of insurer. If vendor's single interest insurance is required (as indicated below), or if you desire optional insurance, such as credit or credit disability insurance, you have the right to use alternative coverage or to buy insurance elsewhere from the agent or insurer of your choice. You may also buy required physical damage insurance from the agent or insurer of your choice. Your choice of agent or insurer will not affect our decision to extend credit or your credit terms.

OR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft, concealment, skip). VSI insurance is for the Creditor's sole benefit. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is provided. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in Item 10, Itemization of Amount Financed. The coverage is for the initial term of the contract. See above for more information.

THIS CONTRACT CAN BE CHANGED. This contract, along with all other documents signed by you in connection with the purchase vehicle, comprise the entire agreement between you and us affecting this purchase. No oral agreements or understandings are valid. Upon assignment of this contract: (i) only this contract and addenda to this contract comprise the entire agreement between you and the assignee relating to this contract; (ii) any change to this contract must be in writing and the assignee must sign it; and (iii) oral changes are binding. Buyer Signs X Co-Buyer Signs X N/A

part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

the rest of this contract for other important agreements.

Initials X _____ Co-Buyer Initials X N/A

103874-1-REP

Setter assigns his interest in this contract to CAPITAL ONE ADV

Assigned with recourse
Satter **BOWDITCH FORD INC**
Ref Y

BY X

ILAW FORM NO. 552-VA-eps-14 (REV 92M)
©1993 The Institute and Kenneth S. Cummings
THINK AND BE WARRIOR-READY. BARRING.

☒ Assigned With...

12/28/2025 03:52 pm
11WAG3-VA-005-14 AGG Y1 Page 1 of 3

12/29/2025 03:52 pm

103874-1-8F-FI

TERMS

1. FINANCE CHARGE AND PAYMENTS

- How we will figure the Finance Charge. We will figure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed.
- How we will apply payments. We may apply each payment to the earned and unpaid part of the Finance Charge to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose as the law allows.
- How late payments or early payments change what you must pay. We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 of this contract on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be made if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.
- You may prepay. You may prepay all or part of the unpaid part of the Amount Financed at any time without penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment.
- Your right to refinance a balloon payment. A balloon payment is any payment other than a down payment that is more than 10% greater than the regular or recurring installment payments. If you use the vehicle primarily for consumer purposes, you have the right to refinance a balloon payment over an extended period with additional payments. The additional periodic payments will not be more than 10% greater than the regularly scheduled installment payments.

2. YOUR OTHER PROMISES TO US

- If the vehicle is damaged, destroyed, or missing. You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.
- Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.
- Security Interest.
 - You give us a security interest in:
 - The vehicle and all parts or goods put on it;
 - All money or goods received (proceeds) for the vehicle;
 - All insurance, maintenance, service, or other contracts we finance for you; and
 - All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.

This secures payment of all you owe on this contract. It also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.
- Insurance you must have on the vehicle.
 - You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. You agree to name us on your insurance policy as loss payee. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we may either buy insurance that covers your interest and our interest in the vehicle, or buy insurance that covers only our interest. If we buy either type of insurance, we will tell you which type and the charge you must pay. The charge will be the premium for the insurance and a finance charge computed at the Annual Percentage Rate shown on page 1 of this contract or, at our option, the highest rate the law permits.
 - If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.
- What happens to returned insurance, maintenance, service, or other contract charges. If we obtain a refund of insurance, maintenance, service, or other contract charges, you agree that we may subtract the refund from what you owe.

IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

- You may owe late charges. You will pay a late charge on each late payment as shown on page 1 of this contract. Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments. If you pay late, we may also take the steps described below. You may have to pay all you owe at once. If you break your promises (default), we may demand that you pay all you owe on this contract at once. Default means:
 - You pay any payment (plus any late charges) more than 10 days late or not at all;
 - You give us false, incomplete, or misleading information during credit application;

- You start a proceeding in bankruptcy or one is started against you or your property or
 - You break any agreement in this contract.
- The amount you owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.

- You may have to pay collection costs. If we have an attorney to collect what you owe, you will pay the attorney's fee and court costs as the law allows. You will also pay any collection costs we incur as the law allows.
- We may take the vehicle from you if you default. We may take the vehicle from you if you default. We do so peacefully and without a lawsuit if your vehicle has an electronic tracking device installed. If you agree that we may use the device to find the vehicle, you take the vehicle with you. We may store the equipment and replacement parts in the vehicle. We may ask for them back if any person does not ask for them back. We may ask for you if you do not ask for them back. If we take it, if we dispose of it, or if we sell it, you may pay to get it back (redeem). How you can get the vehicle back, you may pay to get it back (redeem). We will tell you how much to pay to redeem. Your right to redeem ends when we sell the vehicle.
- We will sell the vehicle if you do not get it back. If you do not redeem, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle. We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it. Attorney's fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you must pay the rest to us. If you do not pay this amount when we ask, we may charge you interest at a rate not exceeding the highest lawful rate until you pay.
- What we may do about optional insurance, maintenance, service or other contracts. This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repairs to the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.

4. WARRANTIES SELLER DISCLAIMS

Unless the Seller makes a written warranty, or enters into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose. Any implied warranties arising from a written warranty or service contract are limited to the duration of such written warranty or service contract. This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide.

- Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

5. SERVICING AND COLLECTION CONTACTS

In consideration of our extension of credit to you, you agree to provide us your contact information for our servicing and collection purposes. You agree that we may use this information to contact you in writing, by e-mail, or using prerecorded/automated voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you. You agree to allow our agents and service providers to contact you as agreed above. You agree that you will, within a reasonable time, notify us of any change in your contact information.

7. APPLICABLE LAW

Federal law and the law of the Commonwealth of Virginia apply to this contract.

8. NEGATIVE CREDIT REPORT NOTICE

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CHECK
CONTROL NO. 78521

ISSUED BY: JESSICA_HART

BOWDITCH FORD, Inc.
NEWPORT NEWS, VIRGINIA 23601

PAGE 1C

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ ACCOUNT NO.	NET AMOUNT
	020626	PAYOFF FOR [REDACTED] ACCT 228067314960 2019 HONDA PILOT VIN KB030306				13,189.19
				78521	10010	-13,189.19
				778922	23150	13,189.19
				TOTAL	10010	13,189.19

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

REMITTANCE ADVICE

11291 JEFFERSON AVENUE
P.O. BOX 1548
NEWPORT NEWS, VIRGINIA 23601
(757) 595-2211

78521

68-654
514

DATE
06FEB26

PAY THIS AMOUNT			
*****13,189	DOLLARS	19	CENTS

AMOUNT OF CHECK
*****13,189.19

VOID AFTER 90 DAYS

TO
THE
ORDER
OF

ALLY FINANCIAL

*** NOT NEGOTIABLE ***

AUTHORIZED SIGNATURE

ACCOUNTING COPY

STATE OF NORTH CAROLINA

MVR-191 (Rev. 06/2022)

CERTIFICATE OF TITLE

200014B

VEHICLE IDENTIFICATION NUMBER
5FNYF6H56K3030306

YEAR MODEL
2019

MAKE
HOND

BODY STYLE
SW

TITLE NUMBER
777741260488947

TITLE ISSUE DATE
02/17/2026

PREVIOUS TITLE NUMBER
772469213488643

BOWDITCH FORD INC
11291 JEFFERSON AVE
NEWPORT NEWS VA 23601-222028

MAIL TO

ODOMETER READING
010710
ODOMETER STATUS
TITLE BRANDS

OWNER(S) NAME AND ADDRESS



JTWROS



The Commissioner of Motor Vehicles of the State of North Carolina hereby certifies that an application for a certificate of title for the herein described vehicle has been filed pursuant to the General Statutes of North Carolina and based on that application, the Division of Motor Vehicles is satisfied that the applicant is the lawful owner. Official records of the Division of Motor Vehicles reflect vehicle is subject to the liens, if any, herein enumerated at the date of issuance of this certificate.

As WITNESS, his hand and seal of this Division of the day and year appearing in this certificate as the title issue date.

Paul Fine

COMMISSIONER OF MOTOR VEHICLES

FIRST LIENHOLDER:

DATE OF LIEN

LIEN RELEASED BY:

SIGNATURE

TITLE

DATE

SECOND LIENHOLDER:

DATE OF LIEN

LIEN RELEASED BY:

SIGNATURE

TITLE

DATE

THIRD LIENHOLDER:

DATE OF LIEN

LIEN RELEASED BY:

SIGNATURE

TITLE

DATE

FOURTH LIENHOLDER:

DATE OF LIEN

LIEN RELEASED BY:

SIGNATURE

TITLE

DATE

ADDITIONAL LIENS:

947 T1034 08422634

**POWER OF ATTORNEY TO SIGN FOR OWNER WHEN REGISTERING
AND / OR TRANSFERRING OWNERSHIP OF A MOTOR VEHICLE**

9664993

DEAL # 124200

CUST # 778922

WARNING: This form may be used only when title is physically held by lienholder or has been lost. This form must be submitted to the state by the person exercising power of attorney. Failure to do so may result in fines and / or imprisonment.

VEHICLE DESCRIPTION

Year 2019 Make HONDA Model PILOT Body Type _____
Vehicle Identification Number (VIN) 5FNYP6H56KB030306

PART A. POWER OF ATTORNEY TO DISCLOSE MILEAGE

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I, [Redacted] TRANSFEROR'S (SELLER'S) NAME OR NAMES IF JOINTLY OWNED, PRINT
appoint BOWDITCH FORD INC TRANSFEREE'S (BUYER'S) NAME, PRINT Jessica Hart attorney-in-fact,

to disclose the mileage, on the title for the vehicle described above, exactly as stated in my following disclosure and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact full authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

I certify to the best of my knowledge that the odometer reading is: ☒ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

60562

ODOMETER READING
(No Tenths)

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state

of title (applicant must present out-of-state title showing exemption)

[Signature] TRANSFEROR'S (SELLER'S) SIGNATURE / PRINTED NAME [Signature] CO-TRANSFEROR'S (SELLER'S) SIGNATURE IF JOINTLY OWNED / PRINTED NAME

Transferor's Address [Redacted] STREET [Redacted] CITY [Redacted] STATE [Redacted] ZIP CODE [Redacted]

Date of Statement 12/29/2025 [Signature] TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME BOWDITCH FORD INC

Transferee's Address 11291 JEFFERSON AVE STREET NEWPORT NEWS CITY VA STATE 23601 ZIP CODE

PART B. POWER OF ATTORNEY TO REVIEW TITLE DOCUMENTS AND ACKNOWLEDGE DISCLOSURE

(Part B is invalid unless Part A has been completed.)

I, _____ TRANSFEREE'S (BUYER'S) NAME, PRINT
appoint _____ TRANSFEROR'S (SELLER'S) NAME, PRINT attorney-in-fact,

to sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME

TRANSFEREE'S (BUYER'S) ADDRESS (STREET, CITY, STATE, ZIP)

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I certify to the best of my knowledge that the odometer reading is: ☐ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state

ODOMETER READING
(No Tenths)

of title (applicant must present out-of-state title showing exemption)

Date of Statement _____ TRANSFEROR'S (SELLER'S) SIGNATURE / PRINTED NAME _____

Transferor's Address _____ STREET _____ CITY _____ STATE _____ ZIP CODE _____

PART C. CERTIFICATION

I, Bowditch Ford Inc (person exercising above power of attorney, Print), hereby certify that the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment documents. This certification is not intended to create, nor does it create any new or additional liability under Federal or State law.

Signature [Signature] Printed Name Jessica Hart
Date 12-29-25 Address 11291 Jefferson Ave N.N., VA 23601
STREET CITY STATE ZIP CODE

VQ19 VBHT

PAYMENT DETAIL

02/26/26 09:22:03

CUST ID 000008141518

1FM5K8LC4MGB88776

FUEL G

2021 FORD

MP

SERVICE #/DT/CODE 1256086660 / 02/26/26 / IPS
FEE TYPES

USER ID T1C1001

46.25 003 STAND PLAT

BOWDITCH FORD

CHECK AMT 584.07 CHK DT/ST 022626 ACC CHK # 78575

CHECK AMT CHK DT/ST CHK #

DRAFT AMT 0.00 DRAFT NO MEMO#

CASH AMT 0.00

BILLED AMT 0.00

CREDIT AMT 21.00

MO/CC AMT 0.00

SVC CR AMT 0.00

ACCT NO
SEQ# 122994

BLUE AMT 0.00

EFT AMT 0.00

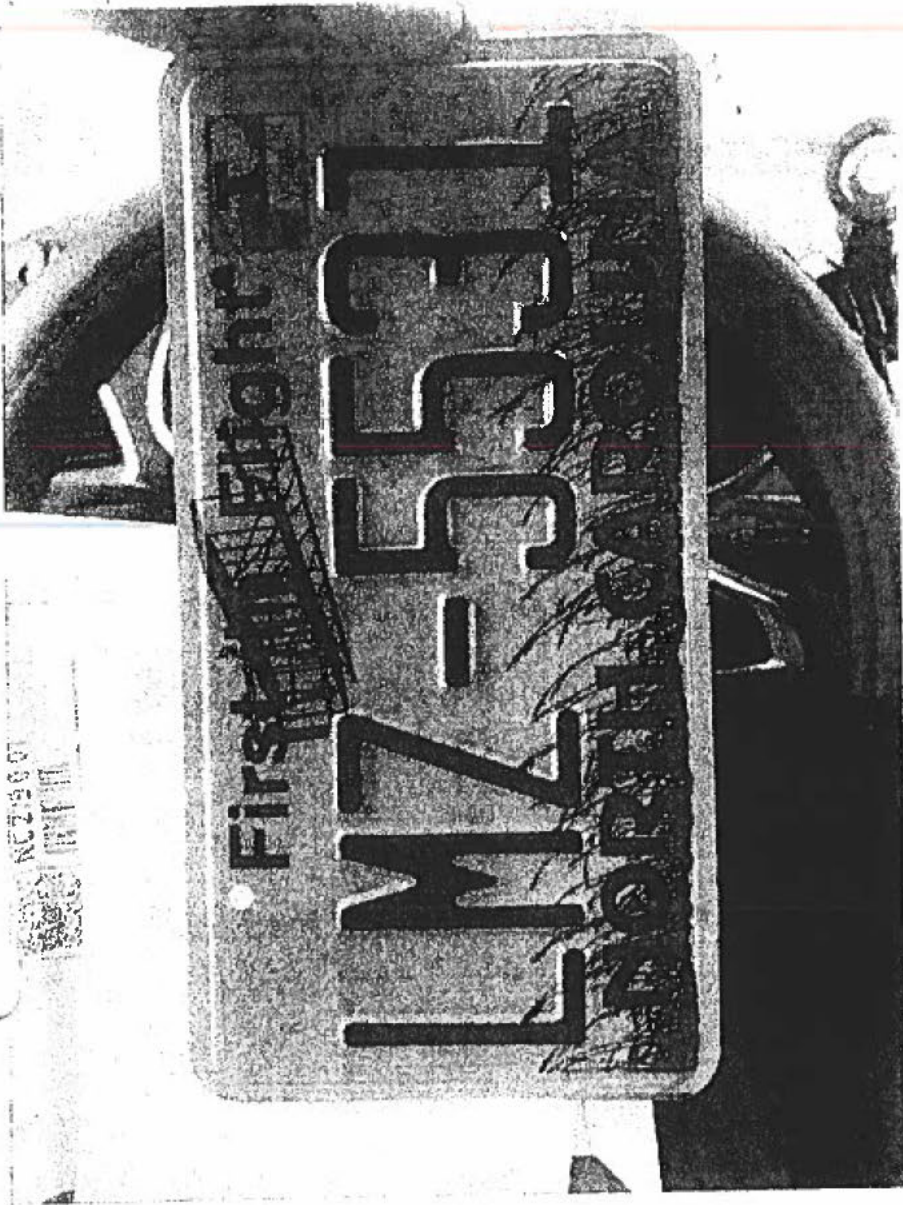
MEMO BAL

PF1/HELP PF2/IMAGE
PF7/COMMENTS PF8/

PF3/RETURN PF4/INTCRMEN PF5/
PF9/CRDT CRD PF10/CHECKS PF11/

PF6/
PF12/MENU

NC DMV BRANCH #100
CURRANTUCK LICENSE PLATE AGENCY
257 CARATOKI HWY STE E
MOYOCK NC 27958
252-232-9670



STATE OF NORTH CAROLINA - WITHHOLDING CARD

NAME: [REDACTED]
 ADDRESS: [REDACTED]
 CITY: [REDACTED] STATE: [REDACTED] ZIP: [REDACTED]
 SOCIAL SECURITY NUMBER: [REDACTED]
 EMPLOYER'S SOCIAL SECURITY NUMBER: [REDACTED]
 EMPLOYER'S NAME: [REDACTED]
 EMPLOYER'S ADDRESS: [REDACTED]
 EMPLOYER'S CITY: [REDACTED] STATE: [REDACTED] ZIP: [REDACTED]

EMPLOYER'S SIGNATURE: [REDACTED]
 EMPLOYER'S TITLE: [REDACTED]
 EMPLOYER'S ADDRESS: [REDACTED]
 EMPLOYER'S CITY: [REDACTED] STATE: [REDACTED] ZIP: [REDACTED]

DIVISION OF MOTOR VEHICLES
RECEIPT OF FEES PAID

REGISTRATION FEE: \$12.00
 SALES TAX: \$12.00
 TITLE FEE: \$12.00
 TOTAL: \$36.00

VEHICLE PROPERTY TAX NOTICE

Assessing Authority: [REDACTED] Property Tax Value: \$21,109.97
 Assessing Authority: [REDACTED] Tax County: [REDACTED]
 License: [REDACTED] Title Number: [REDACTED]

VIN: [REDACTED] Year: [REDACTED] Make: [REDACTED] Style: [REDACTED] License Weight: [REDACTED]
 Tax Rate: \$1.20 Value: \$21,109.97 Amount Due: \$25.33

NOTICE: This Vehicle Registration will expire on 02/26/2026. If property taxes are not paid in full...

PROPERTY TAX: \$25.33
 TOTAL AMOUNT DUE: \$25.33

PLEASE DETACH & RETURN THIS PORTION WITH YOUR PAYMENT

License # [REDACTED] Vehicle Identification Number [REDACTED] Year [REDACTED] Make [REDACTED] Style [REDACTED] License Weight [REDACTED]



IF TOTAL AMOUNT IS NOT PAID IN FULL REGISTRATION WILL EXPIRE

Total Amount Due: \$25.33

0002164737724472105771144.125511432764

NC DMV BRANCH #100
CURRITUCK LICENSE PLATE AGENCY
257 CARATOKE HWY STE E
MOYOCK NC 27958
252-232-9870

REMITTANCE ADVICE
FC322607 Q (T724)

78575

ISSUED BY: JESSICA_HART

BOWDITCH FORD, Inc.
NEWPORT NEWS, VIRGINIA 23601

PAGE 1C

[illegible]

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

AD-981956L (4/02)

The Reynolds and Reynolds Company

TELEPHONE: 1-800-344-0996; FAX: 1-800-531-9055

REMITTANCE ADVICE
FL322687 0 (1124)

FILE 322687 Q (1 of 24)

CHECK
CONTROL NO.

78575

ISSUED BY: JESSICA HART

BOWDITCH FORD, Inc.
NEWPORT NEWS, VIRGINIA 23601

PAGE 1C

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ ACCOUNT NO.	NET AMOUNT
	022526		TITLE TAXES AND TRANSFER REGISTRATION FOR [REDACTED] 2021 FORD EXPLORER VIN MGB88776			584.07
				78575	10010	-584.07
				778922	21510	547.57
				NICHOLSON	47500	36.50
				TOTAL	10010	584.07

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

REMITTANCE ADVICE

11291 JEFFERSON AVENUE
P.O. BOX 1548
NEWPORT NEWS, VIRGINIA 23601
(757) 595-2211

78575

68-654
514

DATE
25FEB26

PAY THIS AMOUNT			
*****584	DOLLARS	07	CENTS

AMOUNT OF CHECK
*****584.07

VOID AFTER 90 DAYS

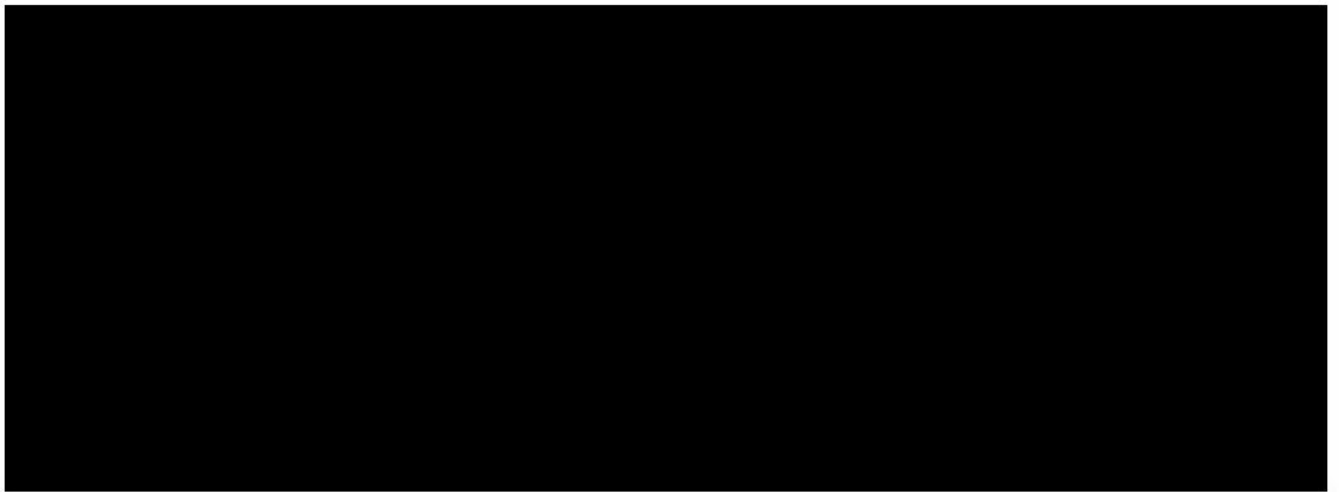
TO
THE
ORDER
OF

NC DMV

*** NOT NEGOTIABLE ***

AUTHORIZED SIGNATURE

ACCOUNTING COPY



██████ - MVDB "COURT/MONETARY"

USED '25 GENISUS Contract Date: 11-01-25, Complaint Date: 2-26-26, Resolved: 3-10-26
(MVDB 4/23/26)

EVIDENCE - REIMBURSEMENT CHECK FOR DMV FEES, POA/TITLE/REASSIGNMENT &
MVDB RESPONSE

Was the title delay outside the dealer's control? -

PURCHASED UNIT REQUIRED OUT OF STATE DMV BUT ALL POA'S WERE IN HOUSE .

Any additional interest expense, late fees, or timing-related charges were absorbed by the dealership and were not passed on to the customer. The dealership took responsibility for those costs to ensure the customer was not financially harmed by the delay or confusion. Ownership and senior management did not direct, approve, or knowingly allow the conduct that caused this delay. To the extent any employee acted improperly, they acted outside the dealership's authority and expectations. Once the issue was identified, the dealership took steps to address and correct it.

There was no intent to deceive or mislead the customer. The dealership did not knowingly make a false statement, hide important information, or attempt to take advantage of the customer. Any issue was administrative, outside the dealership's normal process, or tied to individual actions or third-party delays. The customer was informed, and the matter was addressed.

Were DMV/MVDB notices answered?

YES.

Was the customer harmed or misled?

The customer was not intentionally misled, and we do not believe the customer suffered any actual harm. Once the issue was escalated to management, the customer was promptly contacted, apologized to, and their concerns were addressed immediately. The matter was handled as a customer-service issue, not ignored or minimized. The dealership also followed up with the customer later to confirm that the issue had been resolved and that the customer was satisfied.

Did management know or ratify the conduct?

The dealership took the situation seriously. The employees involved are no longer with the company and were terminated at the end of 2025.

And were corrective steps taken before the hearing?

Corrective steps have since been taken to prevent similar issues from happening again.



Outlook

Status Update - Consumer Assistance 2636

From KATHRYN PRESCOTT <kathryn.p@bowditchauto.com>
Date Fri 2/27/2026 2:55 PM
To dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>
Cc Walter Holmes <Walter.h@bowditchauto.com>

1 attachment (72 KB)
02.20.26 78522 Petz.pdf;

Dear Ms. Handy~

Thank you for the opportunity to provide a status update regarding the above-referenced matter.

On February 6, 2026, Bowditch Ford issued check number 78522 in the amount of \$62,490.98 to satisfy the customer's outstanding lien with Chase. A copy of the check is attached for reference. The check cleared our bank on February 20, 2026.

We have been in contact with Chase to request expedited release of the title. Per their internal policy, they will not release the title until the tenth (10th) business day following confirmed receipt of funds. Based on their stated processing timeline, the title is expected to be release on or about March 4, 2026.

Upon receipt of the title from Chase, Bowditch Ford will immediately forward it to the customer to complete the registration process.

We appreciate the Board's attention to this matte and remain committed to ensuring timely compliance and resolution. We will update you once the title has been expedited to our customer, Gypsy Petz.

Best,

Katt

Kathryn N. Prescott
Controller | Bowditch Ford, Inc.
Office of the Controller
757-591-2211 || www.BowditchFord.com
240-786-2125 || mobile

From: Casey Rosinski <Casey.r@bowditchauto.com>
Sent: Thursday, February 26, 2026 1:22 PM
To: Walter Holmes <Walter.h@bowditchauto.com>

Cc: KELSEY HOGGE <KELSEY.H@bowditchauto.com>; KATHRYN PRESCOTT <kathryn.p@bowditchauto.com>
Subject: FW: Request for Consumer Assistance 2636

FYI;

Casey A. Rosinski
President, Bowditch Ford
757-591-3600 || www.BowditchFord.com
757-593-1543 || [mobile](#)

Receiving this email outside of normal working hours? Managing work and life responsibilities is unique for everyone. I have sent this email at a time that works for me. Please respond at a time that works for you.

NOTICE: Information contained in this transmission to the named addressee is proprietary and is subject to work product confidentiality. If the recipient of this transmission is not the named addressee, the recipient should immediately notify the sender and destroy the information transmitted without making any copy or distribution thereof.

From: dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>
Sent: Thursday, February 26, 2026 1:17 PM
To: Casey Rosinski <Casey.r@bowditchauto.com>; Walter Holmes <Walter.h@bowditchauto.com>;
[REDACTED]
Cc: Jefferson, Michelle (MVDB) <Michelle.Jefferson@mvdb.virginia.gov>
Subject: Fw: Request for Consumer Assistance 2636

Casey Rosinski,

The Motor Vehicle Dealer Board has received the below consumer complaint from [REDACTED] against Bowditch Ford Inc.

Please review the issue and attach your reply to this email regarding the status of the title by March 4, 2026.

Thanks
Diane Handy
Consumer Assistance Analyst

From: Motor Vehicle Dealer Board <mvdb2201@gmail.com>
Sent: Friday, February 20, 2026 4:21 PM
To: dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>
Subject: Request for Consumer Assistance 2636

Name

[REDACTED]

Phone/Mobile

[REDACTED]

Email

[REDACTED]

Dealership Name

Bowditch Ford

Dealership Address

11291 Jefferson Ave., Newport News, Virginia, 23601

Dealership Point of Contact

Walter Holmes

Phone/Mobile

+17575952211

Vehicle Identification Number (VIN)

KMUHEESC2SU229636

Consumer Request (500 Character Max)

I purchased 11/1/2025 Still NO paperwork ,NO title so I can not pay my licensing and taxes, and I am encuring fees! They insisted I use their lender, I did and the dealer kept the title, Paid off lender 11/24/25. DMV record shows as of 2/10/26 title is in previos owners name. Today makes 112 days w/ no paperwork ,no title. I live in Wy. so I had car shipped. I made contact by phone/email NUMERIOUS times, said they would send, nothing! Do they have a loan not paid on my car? I need help!

Accepts MVDB cannot provide legal advice

Accepted

Accepts Collection and Disclosure Policy

Accepted

Accepts Information May be Shared

Accepted

This form submitted at: <https://mvdb.virginia.gov/consumer-request-for-assistance/>

User Agent: Apple Chrome





Where

Ship From

Bowditch Ford, Bowditch Ford
11291 Jefferson Ave, NEWPORT NEWS, VA 23601
7575952201

Ship To



What

Total Billable Weight: 1 lbs

Package 1 - 1Z2791081393803906

Weight	Dimensions	Reference Numbers
0.1 lbs	My Packaging	TITLE WORK
Service Details - UPS Next Day Air Saver		

Payment

Bill Shipping Charges To: Shipper - 279108

Shipping Total

Shipping Fees

UPS Next Day Air Saver	\$98.24
Residential Address Surcharge	\$7.00
Package 1	
Fuel Surcharge	\$25.71
Delivery Area Surcharge	\$6.55

Transportation Charges: for services listed as guaranteed, refunds apply to transportation charges only. See Terms and Conditions in the Service Guide for details. Certain commodities and high value shipments may require additional transit time for customs clearance.

Subtotals

Shipping Fees	\$137.50
Combined Charges	\$137.50
Contract Rate	\$36.10

Rate excludes VAT. Rate includes a fuel Surcharge, but excludes taxes, duties and other charges that may apply to the shipment.

Your invoice may vary from the displayed reference rates

Note: This document is not an invoice.

All shipments are subject to the UPS Tariff/Terms and Conditions of Service ("UPS terms") in effect on the date of shipment, which are available at www.ups.com/terms. Pursuant to the UPS Terms, UPS's maximum liability for loss or damage to each domestic package or international shipment is limited to \$100, unless the shipper declares a greater value in the declared value field of the UPS shipping system used and pays the applicable charge (in which case UPS's maximum liability is the declared value). Special terms apply to some services and articles. Please review the UPS Terms for liability limits, exclusions from liability, maximum declared values, prohibited items, and other important terms of service. The shipper agrees that in the absence of a greater declared value, \$100 value is a reasonable limitation under the circumstances of the transportation. Claims not timely made (generally noticed within sixty days and filed within nine months, but filed within sixty days for international shipments) are deemed waived and will not be paid. See the UPS Terms for details. Under no circumstances will UPS be liable for any special, incidental, or consequential damages.

CHECK
CONTROL NO. 78740

ISSUED BY: DONNA CLARIN

BOWDITCH FORD, Inc.
NEWPORT NEWS, VIRGINIA 23601

PAGE 1C

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ ACCOUNT NO.	NET AMOUNT
	041026		REIMBURSEMENT OF DMV FEE			372.53
				78740 PETZ	10010 73500	-372.53 372.53
				TOTAL	10010	372.53

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

REMITTANCE ADVICE

11291 JEFFERSON AVENUE
P.O. BOX 1548
NEWPORT NEWS, VIRGINIA 23601
(757) 595-2211

78740

68-654
514

DATE
10APR26

PAY THIS AMOUNT			
*****372	DOLLARS	53	CENTS

AMOUNT OF CHECK
*****372.53

VOID AFTER 90 DAYS

TO
THE
ORDER
OF*****
*** NOT NEGOTIABLE ***

AUTHORIZED SIGNATURE

ACCOUNTING COPY



COMMONWEALTH OF VIRGINIA
DEPARTMENT OF MOTOR VEHICLES

CERTIFICATE OF TITLE FOR A VEHICLE

KEEP IN SAFE PLACE - ANY ALTERATION OR ERASURE VOID THIS TITLE

ESTABLISHED 09/14/24 294 ELITE3 - ORIGINAL

MODEL	YEAR	MAKE	VEHICLE BODY	UNIT NO.
KMHDH5C290229636	2025	GENESIS	SPORT UTILITY	1910490286
EMPTY WGT	GROSS WGT	GVWR	GVWS	AXLES
5148				2
				GAS
				VA EXEMPT
				2025
				ACTUAL

**POWER OF ATTORNEY TO SIGN FOR OWNER WHEN REGISTERING
AND / OR TRANSFERRING OWNERSHIP OF A MOTOR VEHICLE**

9664830

DEAL # 124016

CUST # 778632

WARNING: This form may be used only when title is physically held by lienholder or has been lost. This form must be submitted to the state by the person exercising power of attorney. Failure to do so may result in fines and / or imprisonment.

VEHICLE DESCRIPTION

Year 2025 Make GENIUS Model GV 80 Body Type _____

Vehicle Identification Number (VIN) KMUHEESC2SU229636

PART A. POWER OF ATTORNEY TO DISCLOSE MILEAGE

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

TRANSFERRING (SELLER'S) SIGNATURE / PRINTED NAME _____
 TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME _____
 appoint BOWDITCH FORD INC attorney-in-fact.

to disclose the mileage on the title for the vehicle described above, exactly as stated in my following disclosure and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

I certify to the best of my knowledge that the odometer reading is: ☒ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Mileage

6925
 ODOMETER READING (No. of miles)
☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state of title (applicant must present out-of-state title showing exemption)

TRANSFERRING (SELLER'S) SIGNATURE / PRINTED NAME _____
 TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME _____
 Date of Statement 10/20/2025
 Transferee's Address 11291 JEFFERSON AVE CITY NEWPORT NEWS STATE VA ZIP CODE 23601

PART B. POWER OF ATTORNEY TO REVIEW TITLE DOCUMENTS AND ACKNOWLEDGE DISCLOSURE

(Part B is invalid unless Part A has been completed.)

TRANSFERRING (SELLER'S) SIGNATURE / PRINTED NAME _____
 TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME _____
 appoint _____ attorney-in-fact.

to sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

TRANSFERRING (SELLER'S) SIGNATURE / PRINTED NAME _____
 TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME _____

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I certify to the best of my knowledge that the odometer reading is: ☐ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Mileage

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state of title (applicant must present out-of-state title showing exemption)

ODOMETER READING (No. of miles) _____
 Date of Statement _____
 Transferee's Address _____ CITY _____ STATE _____ ZIP CODE _____

PART C. CERTIFICATION

I, Bowditch Ford Inc (person exercising above power of attorney, Print), hereby certify that the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is correct and was properly stated on the title and reassignment documents. This certification is not intended to create, nor does it create any new additional liability under Federal or State law.

Signature James Hart Printed Name BOWDITCH FORD INC
 Date 10/20/25 Address 11291 JEFFERSON AVE CITY NEWPORT NEWS STATE VA ZIP CODE 23601

RE-ASSIGNMENT OF TITLE BY VIRGINIA MOTOR VEHICLE DEALER

VAD 20 (REV. 04-2015)

4782503

DEAL# 124051
CUST# 778686

1910490256

VA

HYUNDAI

VEHICLE MAKE

TITLE STATE

TITLE NUMBER

2025

GENESIS

KMUHEESC29U229636

SUV

YEAR MODEL

IDENTIFICATION NUMBER

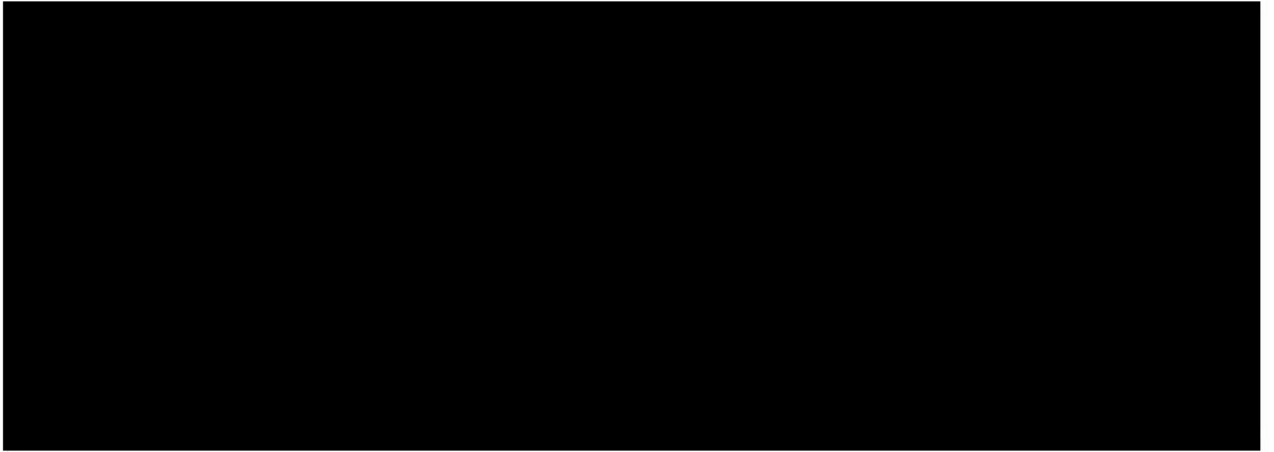
BODY TYPE

RE-ASSIGNMENT 2

RE-ASSIGNMENT 3

RE-ASSIGNMENT 4

ANY WILLFUL MISINFORMATION GIVEN WITH FRAUDULENT INTENT MAY BE PUNISHABLE AS PROVIDED BY LAW.
RE-ASSIGNMENT NO. 4 IS COMPLETED, TITLE MUST BE SECURED



- MVDB "COURT/MONETARY"

NEW '25 F-250 Contract Date: 1-26-26, Complaint Date: 3-3-26, Resolved: 3-3-26

EVIDENCE – TITLE, MVDB RESPONSE, CHECK COPY

Was the title delay outside the dealer's control? -

PAYOFF MADE 3-3-26 (7 days late).

Any additional interest expense, late fees, or timing-related charges were absorbed by the dealership and were not passed on to the customer. The dealership took responsibility for those costs to ensure the customer was not financially harmed by the delay or confusion.

Ownership and senior management did not direct, approve, or knowingly allow the conduct that caused this delay. To the extent any employee acted improperly, they acted outside the dealership's authority and expectations. Once the issue was identified, the dealership took steps to address and correct it.

There was no intent to deceive or mislead the customer. The dealership did not knowingly make a false statement, hide important information, or attempt to take advantage of the customer. Any issue was administrative, outside the dealership's normal process, or tied to individual actions or third-party delays. The customer was informed, and the matter was addressed.

Were DMV/MVDB notices answered?

YES.

Was the customer harmed or misled?

The customer was not intentionally misled, and we do not believe the customer suffered any actual harm. Once the issue was escalated to management, the customer was promptly contacted, apologized to, and their concerns were addressed immediately. The matter was handled as a customer-service issue, not ignored or minimized. The dealership also followed up with the customer later to confirm that the issue had been resolved and that the customer was satisfied.

Did management know or ratify the conduct?

The dealership took the situation seriously. The employees involved are no longer with the company and were terminated at the end of 2025.

And were corrective steps taken before the hearing?

Corrective steps have since been taken to prevent similar issues from happening again.



Outlook

FW: Response - (Consumer Assistance 2710) - [REDACTED]

From Casey Rosinski <Casey.r@bowditchauto.com>
Date Mon 4/6/2026 9:28 AM
To KELSEY HOGGE <KELSEY.H@bowditchauto.com>
Cc Walter Holmes <Walter.h@bowditchauto.com>

Kelsey – Please make sure this customer has been handled. These types of concerns still fall on you until Azia is ready.

Casey A. Rosinski
President, Bowditch Ford
757-591-3600 || www.BowditchFord.com
757-593-1543 || [mobile](#)

Receiving this email outside of normal working hours? Managing work and life responsibilities is unique for everyone. I have sent this email at a time that works for me. Please respond at a time that works for you.

NOTICE: Information contained in this transmission to the named addressee is proprietary and is subject to work product confidentiality. If the recipient of this transmission is not the named addressee, the recipient should immediately notify the sender and destroy the information transmitted without making any copy or distribution thereof.

From: KATHRYN PRESCOTT <kathryn.p@bowditchauto.com>
Sent: Friday, April 3, 2026 11:42 AM
To: mvdb2201@gmail.com; dboardcomplaints@mvdb.virginia.gov
Cc: KATHRYN PRESCOTT <kathryn.p@bowditchauto.com>
Subject: Response - (Consumer Assistance 2710) - Christopher Wilson

Hello and good morning, Ms. Handy:

Bowditch Ford, Inc. acknowledges receipt of the consumer complaint submitted by [REDACTED]

We have reviewed the transaction and confirm that the lien on the 2022 Toyota Corolla (VIN ending in NJ046389) lien was paid in full on March 3, 2026, in the amount of \$16,125.32 to 1st Advantage Federal Credit Union.

Please let us know if any additional information or documentation would be helpful. We are happy to assist.

Thank you,

Kathryn N. Prescott
Controller
Bowditch Ford, Inc.
240-786-2125

From: Motor Vehicle Dealer Board <mvdb2201@gmail.com>

Sent: Tuesday, March 3, 2026 9:31 AM

To: dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>

Subject: Request for Consumer Assistance 2710



Name

[REDACTED]

Phone/Mobile

[REDACTED]

Email

[REDACTED]

Dealership Name

Bowditch Ford

DealershipAddress

11291 Jefferson Avenue, Newport News, Virginia, 23607

Dealership Point of Contact

Walter Holmes

Phone/Mobile

+17575952211

Vehicle Identification Number (VIN)

1H1TFW3L80SFA47265

Consumer Request (500 Character Max)

I traded in a toyota corolla for the above VIN number. Bowditch has to this day not sent the pay off and have sold the car to another customer. The original lien holder is telling me the car is out for repo and hurting my credit because Bowditch has not sent payoff. I've tried contacting the dealership and I get hung up on or voicemails left unanswered.

Accepts MVDB cannot provide legal advice

Accepted

Accepts Collection and Disclosure Policy

Accepted

Accepts Information May be Shared

Accepted

This form submitted at: <https://mvdb.virginia.gov/consumer-request-for-assistance/>

User Agent: Windows Chrome

[REDACTED]

© Motor Vehicle Dealer Board.

From: dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>

Sent: Friday, April 3, 2026 10:41 AM

To: Casey Rosinski <Casey.r@bowditchauto.com>; Walter Holmes <Walter.h@bowditchauto.com>;

Subject: Fw: Request for Consumer Assistance 2710

Good morning Casey Rosinski,

The Motor Vehicle Dealer Board has received the below consumer complaint from [REDACTED] against Bowditch Ford Inc.

The complaint is being forwarded to you to bring the matter to your attention. Should a reply be received, it will be made as part of the records and may be forwarded to the customer.

Thanks
Diane Handy
Consumer Assistance Analyst

Best,

Katt

Kathryn N. Prescott
Controller | Bowditch Ford, Inc.
Office of the Controller

757-591-2211 || www.BowditchFord.com

240-786-2125 || mobile

CHECK
CONTROL NO.

78597

ISSUED BY: JESSICA_HART

BOWDITCH FORD, Inc.
NEWPORT NEWS, VIRGINIA 23601

PAGE 1C

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ ACCOUNT NO.	NET AMOUNT
	030326	PAYOFF FOR [REDACTED] ACCT 687715890 2022 TOYOTA COROLLA VIN NJ046389				16,125.32
				78597	10010	-16,125.32
				779053	23150	16,089.41
				WILSON	47800	35.91
				TOTAL	10010	16,125.32

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

REMITTANCE ADVICE

11291 JEFFERSON AVENUE
P.O. BOX 1548
NEWPORT NEWS, VIRGINIA 23601
(757) 595-2211

78597

68-654
514

DATE
03MAR26

PAY THIS AMOUNT			
*****16,125	DOLLARS	32	CENTS

AMOUNT OF CHECK
*****16,125.32

VOID AFTER 90 DAYS

TO
THE
ORDER
OF1ST ADVANTAGE FEDERAL
CREDIT UNION*****
*** NOT NEGOTIABLE ***

AUTHORIZED SIGNATURE

ACCOUNTING COPY



COMMONWEALTH OF VIRGINIA

DEPARTMENT OF MOTOR VEHICLES



CERTIFICATE OF TITLE FOR A VEHICLE

2500053A

KEEP IN SAFE PLACE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

THE DEPARTMENT OF MOTOR VEHICLES, COMMONWEALTH OF VIRGINIA, HEREBY CERTIFIES THAT AN APPLICATION FOR A CERTIFICATE OF TITLE HAS BEEN MADE FOR THE VEHICLE DESCRIBED HEREON PURSUANT TO THE PROVISIONS OF THE MOTOR VEHICLE LAWS OF THIS COMMONWEALTH, THAT THE APPLICANT NAMED ON THE FACE HEREON HAS BEEN DULY RECORDED AS THE LAWFUL OWNER OF SAID VEHICLE, AND THAT, FROM THE STATEMENTS OF THE OWNER AND THE RECORDS ON FILE WITH THIS DEPARTMENT, THE HEREON DESCRIBED VEHICLE IS SUBJECT TO THE SECURITY INTEREST RECORDS ON FILE WITH THIS DEPARTMENT, AND AS DESCRIBED HEREON, IF ANY. THE MOTOR VEHICLE LAWS OF THIS COMMONWEALTH ALSO PROVIDE THAT ALL TITLE AND REGISTRATION INFORMATION IN THE OFFICE OF THE DEPARTMENT OF MOTOR VEHICLES IS PRIVILEGED AND ONLY SUBJECT TO DISSEMINATION TO AUTHORIZED AGENCIES, BUSINESS ORGANIZATIONS OR AGENTS, GOVERNMENTAL ENTITIES AND INDIVIDUALS UNDER THE CONDITIONS SPECIFIED BY MOTOR VEHICLE CODE SECTIONS 46.2-208, 46.2-209 AND 46.2-210.

ESTABLISHED 02/09/22 294 ELT10 ORIGINAL

VEHICLE IDENTIFICATION NO.		YEAR	MAKE	VEHICLE BODY		TITLE NO.		
JTDEAMDE5NJ046389		2022	TOYOTA	4D SDN		2011908688		
EMPTY WGT.	GROSS WGT.	GVWR	GCWR	AXLES	FUEL	SALES TAX PAID	ODOMETER	DATE ISSUED
3025				2	HYBR	1043.81	*000014*	03/17/26
OTHER PERTINENT DATA						ODOMETER BRAND		PRIOR TITLE NO.
001839						ACTUAL		

THIS IS NOT A TITLE NUMBER.

G55553370

NO LIENS



A • ASSIGNMENT OF TITLE BY OWNER • • NOTIFY DMV WHEN VEHICLE IS SOLD •	Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. The undersigned hereby certifies that the vehicle described in this title has been transferred to the following (printed name and address of Buyer(s)).		
	Buyer(s) Name _____		
	Street _____ City, State, Zip _____		
	I certify to the best of my knowledge that the odometer reading is: ☐ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits ☐ Vehicle was exempt from disclosure in prior state of title (applicant must present out-of-state title showing exemption)		DATE OF SALE _____
	ODOMETER READING (No Tenths) _____	SALE PRICE _____	
Signature of Seller(s) _____	Printed Name of Seller(s) _____		
Signature of Buyer(s) _____	Printed Name of Buyer(s) _____		
I am aware of the above odometer certification made by the Seller(s)			
I am aware of the above odometer certification made by the Seller(s)			
Seller warrants this certificate of title except that at the time of transfer it may be subject to lien. See section F. Dealer's No. _____ Licensing Jurisdiction _____			

C/O BOWDITCH FORD INC
11291 JEFFERSON AVE
NEWPORT NEWS VA 23601



**POWER OF ATTORNEY TO SIGN FOR OWNER WHEN REGISTERING
AND / OR TRANSFERRING OWNERSHIP OF A MOTOR VEHICLE**

9665087

DEAL # 124288

CUST # 779053

WARNING: This form may be used only when title is physically held by lienholder or has been lost. This form must be submitted to the state by the person exercising power of attorney. Failure to do so may result in fines and / or imprisonment.

VEHICLE DESCRIPTION

Year 2022 Make TOYOTA Model COROLLA HYBRID dy Type _____
Vehicle Identification Number (VIN) JTDEAMDE5N.J046389

PART A. POWER OF ATTORNEY TO DISCLOSE MILEAGE

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I, _____
TRANSFEROR'S (SELLER'S) NAME OR NAMES IF JOINTLY OWNED, PRINT
appoint BOWDITCH FORD INC attorney-in-fact,
TRANSFEE'S (BUYER'S) NAME, PRINT

to disclose the mileage, on the title for the vehicle described above, exactly as stated in my following disclosure and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact full authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

I certify to the best of my knowledge that the odometer reading is: ☒ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

53404

ODOMETER READING
(No Tenths)

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state
of title (applicant must present out-of-state title showing exemption)

TRANSFEROR'S (SELLER'S) SIGNATURE / PRINTED NAME

CO-TRANSFEROR'S (SELLER'S) SIGNATURE (IF JOINTLY OWNED) / PRINTED NAME

Transferor's Address _____
STREET CITY STATE ZIP CODE

Date of Statement 01/26/2026 TRANSFEE'S (BUYER'S) SIGNATURE / PRINTED NAME BOWDITCH FORD INC

Transferee's Address 11291 JEFFERSON AVE NEWPORT NEWS VA 23601
STREET CITY STATE ZIP CODE

PART B. POWER OF ATTORNEY TO REVIEW TITLE DOCUMENTS AND ACKNOWLEDGE DISCLOSURE

(Part B is invalid unless Part A has been completed.)

I, _____
TRANSFEE'S (BUYER'S) NAME, PRINT
appoint _____ attorney-in-fact,
TRANSFEROR'S (SELLER'S) NAME, PRINT

to sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

TRANSFEE'S (BUYER'S) SIGNATURE / PRINTED NAME

TRANSFEE'S (BUYER'S) ADDRESS (STREET, CITY, STATE, ZIP)

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I certify to the best of my knowledge that the odometer reading is: ☐ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state

ODOMETER READING
(No Tenths)

of title (applicant must present out-of-state title showing exemption)

Date of Statement _____ TRANSFEROR'S (SELLER'S) SIGNATURE / PRINTED NAME

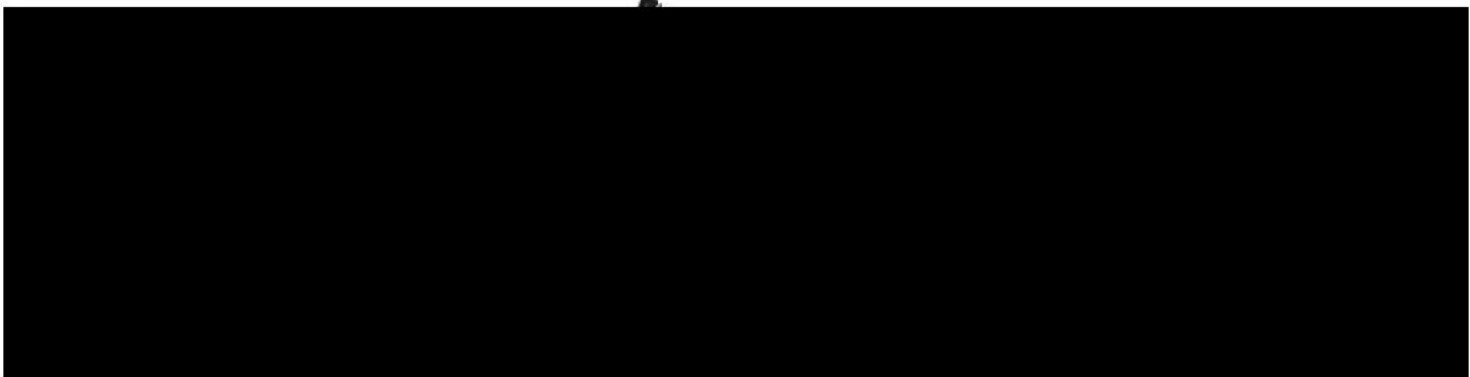
Transferor's Address _____
STREET CITY STATE ZIP CODE

PART C. CERTIFICATION

I, _____
(person exercising above power of attorney, Print), hereby certify that the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment documents. This certification is not intended to create, nor does it create any new or additional liability under Federal or State law.

Signature _____ Printed Name _____

Date _____ Address _____
STREET CITY STATE ZIP CODE



██████████ – MVDB “REPAIR”

USED '23 Venue Contract Date: 4-9-26, Complaint Date: 4-20-26, Resolved: 4-21-26

EVIDENCE – CUSTOMERS EMAIL THAT SHE WAS SATISFIED

Was the concern outside of the dealer’s control?

Once the concern was brought to management’s attention, the dealership worked to assist the customer, communicate next steps, and move the repair process forward.

Were DMV/MVDB notices answered?

YES.

Was the customer harmed or misled?

No. The customer was not harmed or misled.

Did management know or ratify the conduct?

The dealership took the situation seriously.

And were corrective steps taken before the hearing?

Yes.



Outlook

**Fw: ACP CONFIDENTIAL CONSUMER COMPLAINT AGAINST BOWDITCH FORD, INCORPORATED
CONFIDENTIALITY REQUEST UNDER VIRGINIA ADDRESS CONFIDENTIALITY PROGRAM (ACP)**

From KATHRYN PRESCOTT <kathryn.p@bowditchauto.com>

Date Mon 4/27/2026 11:46 AM

To dboardcomplaints@mvdv.virginia.gov <dboardcomplaints@mvdv.virginia.gov>; Enforcement
<enforcement@dmv.virginia.gov>; M. Carlisle <carlisle4111@gmail.com>

9 attachments (13 MB)

Check engine light.pdf; AMBER.pdf; IMG_1142.png; IMG_1059.jpeg; IMG_1058.jpeg; IMG_1146.png; IMG_1147.png;
IMG_1149.png; IMG_1148.png;

Hello and good morning, Ms. Betts~

Subsequent to the receipt of this complaint, Bowditch Ford, Inc. was informed by the confidential customer that she has retracted her complaint from the MVDB.

Based upon this information, Bowditch Ford, Inc. is deferring a response upon confirmation that the MVDB is satisfied with this closed matter.

Best,

Katt

Kathryn N. Prescott

Controller | Bowditch Ford, Inc.

Office of the Controller

757-591-2211 || www.BowditchFord.com

240-786-2125 || mobile

From: Walter Holmes <Walter.h@bowditchauto.com>

Sent: Tuesday, April 21, 2026 12:30 PM

To: KATHRYN PRESCOTT <kathryn.p@bowditchauto.com>

Subject: Fw: ACP CONFIDENTIAL CONSUMER COMPLAINT AGAINST BOWDITCH FORD, INCORPORATED
CONFIDENTIALITY REQUEST UNDER VIRGINIA ADDRESS CONFIDENTIALITY PROGRAM (ACP)

Walter Holmes

General Manager, Bowditch Ford

757-591-3660 || www.bowditchford.com

From: dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>

Sent: Tuesday, April 21, 2026 10:36 AM

To: Casey Rosinski <Casey.r@bowditchauto.com>; Walter Holmes <Walter.h@bowditchauto.com>

Cc: Jefferson, Michelle (MVDB) <Michelle.Jefferson@mvdb.virginia.gov>

Subject: Fw: ACP CONFIDENTIAL CONSUMER COMPLAINT AGAINST BOWDITCH FORD, INCORPORATED
CONFIDENTIALITY REQUEST UNDER VIRGINIA ADDRESS CONFIDENTIALITY PROGRAM (ACP)

Good afternoon,

The Motor Vehicle Dealer Board has received a complaint against your dealership, please review this complaint and reply to this email in regard to a resolution by April 28, 2026.

Thanks

Shay Betts

Consumer Assistance Analyst

From: [REDACTED]

Sent: Monday, April 20, 2026 7:11 PM

To: dboardcomplaints@mvdb.virginia.gov <dboardcomplaints@mvdb.virginia.gov>; Enforcement <enforcement@dmv.virginia.gov> [REDACTED]

Subject: ACP CONFIDENTIAL CONSUMER COMPLAINT AGAINST BOWDITCH FORD, INCORPORATED
CONFIDENTIALITY REQUEST UNDER VIRGINIA ADDRESS CONFIDENTIALITY PROGRAM (ACP)

I am requesting review by Virginia DMV enforcement of the dealer transaction, tag and registration handling, possible misuse of address information, and all related dealer-sale conduct involving this vehicle transaction.

ACP CONFIDENTIAL CONSUMER COMPLAINT AGAINST BOWDITCH FORD, INCORPORATED

CONFIDENTIALITY REQUEST UNDER VIRGINIA ADDRESS CONFIDENTIALITY PROGRAM (ACP)

I am a participant in the Virginia Address Confidentiality Program. I request that this complaint, all communications about it, and all records identifying me be handled using only my ACP substitute mailing address and my sealed name not be disclosed.

Please do not use, disclose, publish, or circulate my confidential residential address or location information in connection with this complaint or my sealed legal name.

If any additional address information is believed to be necessary, please advise me through my ACP substitute address only.

Dealer complained against:

BOWDITCH FORD, INCORPORATED
Virginia SCC Entity ID: 00588251
11291 Jefferson Ave.
Newport News, VA 23601

I am filing a formal consumer complaint against Bowditch Ford, Incorporated regarding a vehicle sold to me on 04/09/2026.

I am requesting that this matter be investigated in connection with the sale, financing process, disclosure of vehicle condition, handling of my Address Confidentiality Program information, retention of sensitive sealed identity documents, withholding of my vehicle after sale, and failure to provide clear written documentation regarding the status of the vehicle, financing, tags, registration, and loaner arrangement.

I purchased the vehicle from Bowditch on 04/09/2026. Before I came in, I was told that if I had a cosigner I would be approved. I relied on that representation in proceeding with the transaction. However, once the documents were prepared, the deal was handled differently than represented, including placing me as the secondary person on the documents, with Ken Heath as the primary.

To my knowledge, my credit was run before I signed authorization for that back in March when Ken was present and paperwork was later overnighted to the primary signer without proper handling of the return process and he had to pay 80.00.

The salesperson I dealt with was Casey. Casey represented to me that his brother, whom he claimed owns the dealership, had approved what was being done. Casey also represented the dealership to me as veteran-owned. I am including those statements because they were part of the way the transaction and dealership were presented to me. I am reporting them as representations made to me during the sales process.

I have documentary proof that Bowditch completed and processed this transaction as a sale on 04/09/2026. I have a Virginia Buyer's Order dated 04/09/2026 from Bowditch for the vehicle.

Based on the lender information and the documents in my possession, this remains an active sale unless and until Bowditch proves otherwise in writing.

I need to clarify the registration history. After the sale, the dealership did not understand that my Address Confidentiality Program substitute address could be used for vehicle registration purposes. Instead of properly handling the registration through my ACP address, the dealership initially attempted to temporarily register the vehicle using Virginia tags with a Missouri address. For temp tags.

After this issue was raised and after threats were made by Matt and others that worked there because staff did not understand ACP they were canceling the deal, the dealership later apologized and then issued permanent tags using my ACP address. This past Friday permanent tags were officially issued.

This sequence shows that my ACP address was valid and usable, and that the problem was the dealership's misunderstanding and mishandling of the registration process rather than any defect in my information.

My ACP address is lawful, and it should not have been treated as a basis to intimidate me or threaten cancellation of the transaction.

As well as questioning the handling of the vehicle.

I am also concerned that sealed name-change documents and ACP-related documents were copied and retained by the dealership even though they are highly sensitive.

The most serious issue concerns the vehicle's condition and the dealership's failure to disclose recent defect history.

I later obtained Hyundai VIN service history for this vehicle. That report shows that immediately before my purchase, the prior owner had brought the vehicle in for very recent complaints involving the same or very similar problems I experienced after purchase. Repair Order 310444 was opened on 03/25/2026 and closed on 04/02/2026 from Hampton Hyundai.

The complaint states that the check engine light was on and that the vehicle hesitated and sometimes jerked. The correction notes show code P04500, a faulty EVAP canister, and replacement of the EVAP canister.

Repair Order 310774 was opened on 04/07/2026 and closed on 04/09/2026. The complaint states that the vehicle felt like it was running rough and notes that the customer had already been there on 04/02/2026 for CEL and running rough from Hyundai Hampton.

I purchased the vehicle on 04/09/2026, the same day Repair Order 310774 was closed. Bowditch sold the vehicle to me the same day it acquired it. Bowditch did no service on the vehicle before sale and provided me no prior service records at the time of purchase.

I did not learn of this Hyundai service history until after the sale and calling the dealership who is currently fixing my vehicle that they sent it to.

I then had the vehicle for only about a week before I had to return it on Saturday because it developed the same issue pattern for them to fix the vehicle and hopefully have it back to me today.

Based on this timeline, I believe Bowditch knew or should have known that the vehicle had a very recent history of drivability and emissions-related problems before selling it to me.

I also question whether Bowditch complied with Virginia's inspection and disclosure obligations. I want proof that the vehicle was inspected between the time Bowditch acquired it and the time it sold it to me, or proof that I was given any written disclosure before sale if the vehicle did not or did pass inspection.

I also question whether Bowditch had lawful authority to sell the vehicle to me when it did.

The vehicle was acquired and sold on the same date, 04/09/2026.

I am requesting proof of the trade transaction, proof of Bowditch's authority to sell the vehicle, and proof of any payoff or lien handling before or at the time of my purchase.

I want proof of sale of the trade and proof of payoff before or at the time the vehicle was sold to me.

After I returned the vehicle on Saturday for repair of the same issue, the dealership gave me inconsistent information about what was happening.

They had me come pick up a loaner with one dealer tag and stated no paperwork was needed.

I was told Shannon and Casey would handle the matter and upon arrival I was given keys to a loaner and told my vehicle would be fixed either that day or today at the latest.

They claimed to have changed the coil pack then stated they were taking it to Hyundai none of which I have proof of, just verbal communication.

I was later led to believe the vehicle had been taken to Hampton Hyundai, but I then learned it had not actually been dropped off that morning and instead was dropped off later, around 1:30 p.m.

I was also told the repair was opened under Bowditch ford at Hampton Hyundai / the dealership rather than under me.

I still have sale paperwork and a first payment due, yet the dealership put me in a loaner and has no idea when it will be returned.

The dealership also placed me in a loaner vehicle without providing any written paperwork authorizing me to drive it.

I requested it via email as I was given verbal permission to drive to CT and wasn't comfortable driving it.

I asked again and was told by the guy Matt who made threats not to worry about it til tomorrow and hope my vehicle is back if not he will then sent me an email to DocuSign the loaner paperwork if able to.

I was not given a written loaner agreement, proof of authorization, written insurance terms, mileage terms, return terms, or any other documentation showing I was lawfully and properly authorized to operate the vehicle other than an email showing they were giving me a loaner and verbal permission to drive it.

When I asked for documentation, the dealership verbally told me it was "fine" for me to drive the loaner without paperwork.

When I continued asking for written documentation, they asked if I was on a dealer tag and what I was driving.

I was therefore left in a position where the dealership was withholding my own vehicle while also expecting me to drive a loaner with no written agreement, no written proof of authorization, and no written insurance or use terms.

This created unnecessary risk, confusion, and hardship, including interfering with my ability to retrieve my belongings from Connecticut and go to work.

Because I have the Buyer's Order, because permanent tags were ultimately issued using my ACP address, I do not consent to the dealership treating this vehicle as if it can simply be taken back without providing the exact written contractual and legal basis for doing so and withholding information on the true nature of the vehicles emissions and failing to provide work in the obligated time and returning my vehicle.

I have voicemails over this stating they will bring me my vehicle and I can continue to drive this loaner. I have emails that need to be requested during investigations to show what they have done and text messages.

I believe this matter should be reviewed for potential improper or deceptive dealer conduct, including:

1. Misrepresenting approval terms before I came to the dealership.
2. Running credit before authorization, to my knowledge. Prior to 4.9.26
3. Structuring the deal differently than represented, including placing me as secondary after telling me I would be approved with a cosigner.
4. Representations made by salesperson Casey that his brother, whom he claimed owns the dealership, had approved these actions.
5. Representations during the sales process that the dealership was veteran-owned.
6. Mishandling the tag and registration process by initially attempting to register the vehicle with incorrect address information, threatening problems after learning of my ACP status, and only later correcting the issue by issuing permanent tags using my ACP address.
7. Selling the vehicle the same day it was acquired and the same day a Hyundai repair order for rough running was closed.
8. Failing to disclose material recent defect history involving CEL, hesitation, jerking, rough running, and EVAP-related repair history.

9. Failing to provide prior service history or explain the recent repair history before sale.
10. Threatening cancellation based on my lawful ACP address.
11. Retaining or mishandling sealed name-change documents and ACP-related documents.
12. Treating the sale as active while later withholding my vehicle and knowingly and willingly placing me in a loaner without correct paperwork.
13. Providing inconsistent information about where the vehicle was, when it was delivered for repair, and under whose name the repair was being handled.
14. Putting me in a verbal-only loaner arrangement without written documentation and an email about said loaner only.
15. Verbally telling me it was "fine" to drive the loaner without paperwork and then demanding information about the tag when I asked for written documentation. Then telling me it's fine your vehicle should be back tomorrow.
16. Failing to provide proof that Bowditch had lawful authority to sell the vehicle on 04/09/2026, including trade acquisition, title reassignment, and payoff or lien handling.
17. Failing to provide proof of inspection before retail sale or any written disclosure that the vehicle did not pass inspection before sale.

Potential unlawful conduct I request be reviewed includes:

1. Potential violation of Virginia Code § 46.2-1539 if the vehicle was sold without the required inspection between dealer possession and retail sale.
2. Potential issues in the handling of registration and tag paperwork if incorrect address information was used before the dealership later corrected the registration and issued permanent tags with my ACP address.
3. Potential civil disclosure violations if required used-vehicle disclosures were not provided.
4. Potential deceptive-practice issues if the approval terms, sale status, defect history, ACP-related handling, or loaner arrangement were misrepresented.

I understand that I am reporting potential violations for review and am not determining criminal guilt myself.

I request assistance in obtaining:

1. Written confirmation of all service provided prior to sale.

2. The exact location of my vehicle, Hampton Hyundai's full address, the repair order number, and all repair records relating to this repair visit and when it will be returned to me and when they will be picking up the Loaner.
3. Copies of all buyer's orders, financing documents, credit application materials, title and registration submissions, Buyer's Guide, AS IS disclosures if any, warranty disclosures if any, inspection records, tag and registration paperwork, and pre-sale diagnostic or service records in Bowditch's possession.
4. Proof that Bowditch had lawful authority to sell the vehicle to me on 04/09/2026, including trade-in acquisition paperwork, title reassignment paperwork, payoff statement or payoff transmission records if applicable, lien-release status, and the exact date and time Bowditch took possession of the vehicle.
5. Proof of sale of the trade and proof of payoff before or at the time the vehicle was sold to me.
6. Written clarification regarding the full registration history, including what address information the dealership first attempted to use, why it initially attempted to register the vehicle using a Missouri address, when and why it changed course, who authorized the correction, when the dealership apologized, and all records showing issuance of the permanent tags using my ACP address.
7. A written explanation of why I was put into a loaner without any paperwork, who authorized that arrangement, what vehicle and tag were involved, what insurance coverage applied, what the terms of use were, and why the dealership verbally told me it was "fine" to drive the vehicle without paperwork and when I requested documentation told me it would be handled tomorrow if my vehicle is not back.
8. Written clarification of what sealed name-change documents and ACP-related documents were copied, who accessed them, whether they were shared, and what retention or security procedures apply.
9. Proof of Virginia safety inspection before sale, or written disclosure provided before sale if the vehicle did not pass inspection.
10. Return of my purchased vehicle fixed immediately and all video and audio calls footage from dealership during the time I was there and all emails as well from the dealership.

Attached or available supporting documents include:

- Exhibit A – Virginia SCC record identifying Bowditch Ford, Incorporated
- Exhibit B – Buyer's Order dated 04/09/2026
- Exhibit C – Hyundai Vehicle History Report
- Exhibit D – Screenshots and communications
- Exhibit E – Tag and registration paperwork in my possession
- Exhibit F – Additional sale and finance paperwork in my possession

Thank you for your review of this complaint.

Sincerely,

[REDACTED]



7:09

LTE 39



Unknown - Apr 20, 2026 at 10:59 AM

00:00



-00:19



Add Contact

Report Spam

Transcript (low confidence)

Hey, good morning, this is Casey over here at Ballage Ford. I just wanted to touch base with you, let you know that your vehicle this morning has already been dropped off to

nothing has already been dropped on to
Hyundai, so as soon as they look at it,
diagnose it, fix it. I'll write it back out to you
just like they wanted to give you a heads up
and give you the notice. Have a great day



Favorites



Recents



Contacts



Keypad



Voicemail

Customer told Rick to his
face she emailed DMV to
remove the complaint and sent
the email, same day as the
complaint.

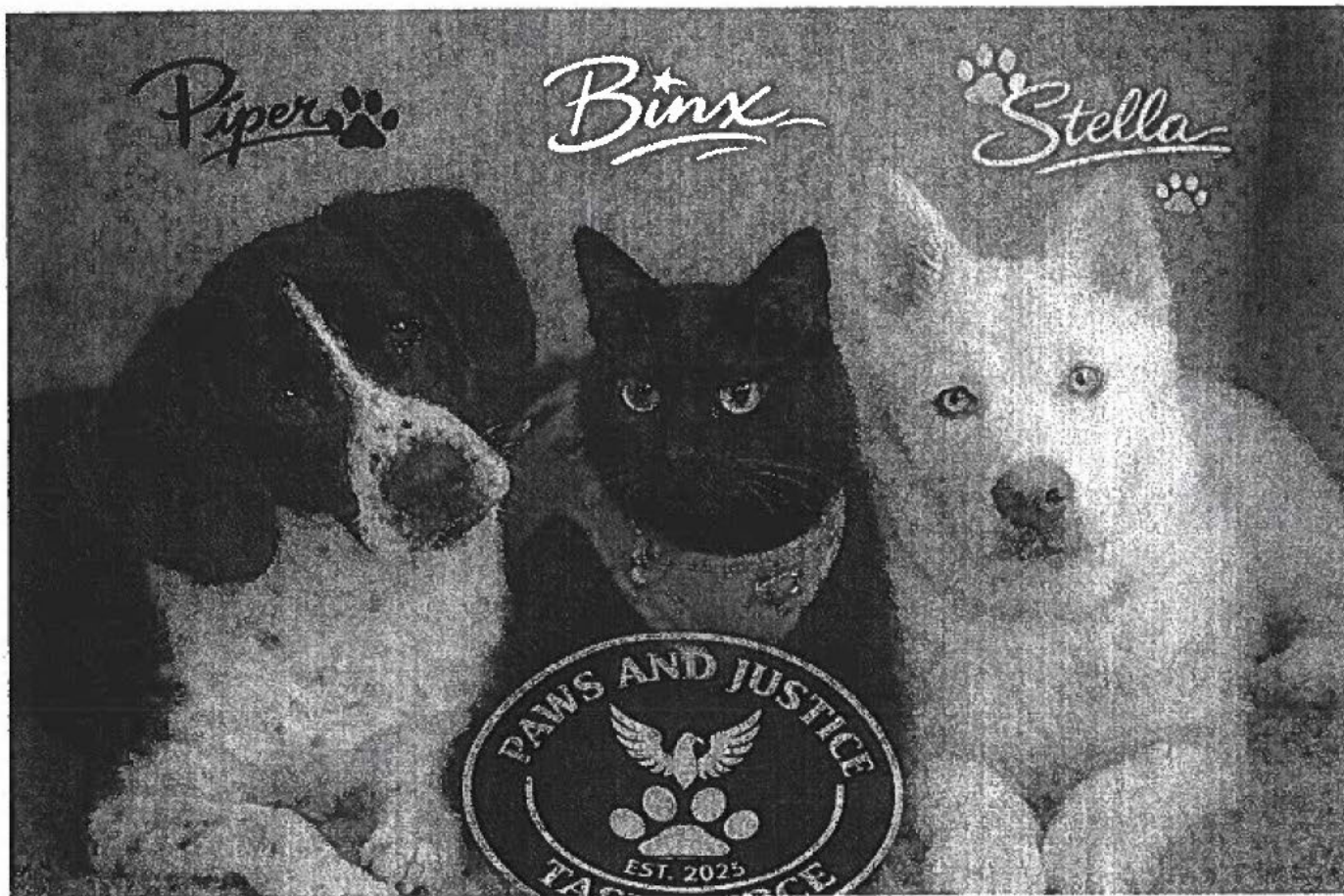
Thank you

From [REDACTED]

Date Tue 4/21/2026 1:56 PM

To Walter Holmes <Walter.h@bowditchauto.com>; AZIA DAVIS <azia.d@bowditchauto.com>; CASEY BRADBERRY <CASEY.B@bowditchauto.com>

Thank you for going above and beyond and sharing this educational experience. We will be back soon hopefully for another add on to the fleet. We are torn between the bronco, explorer and even an escape now. If yall see or get any interceptor models explorer or even a good priced bronco a few years old please send them our way.



Thanks again for our pets and our company and being able to add yall to our story 🐾

Exhibit 4

N/A

Exhibit 5



Outlook

payoffs

From Donna Brett <donna.b@bowditchauto.com>

Date Mon 7/22/2024 9:32 AM

To michelle.jefferson@mvdv.virginia.gov <michelle.jefferson@mvdv.virginia.gov>

Cc JESSICA MOATS <JESSICA.M@bowditchauto.com>

Bcc

Michelle,

Good morning. I wanted to reach out with an update on the vehicles that were showing not paid off when you were here.

KMHCU4AE3CU160482 Check to Exeter had not cleared our account. They do not show record of having it. We are sending out a replacement via UPS for tracking.

1FM5K8HC1MGC28675 Due to the CDK shutdown, our payoffs were pushed back a couple of weeks. They are in process now.

1FTFW1E58NFC37648 Also due to the CDK shutdown.

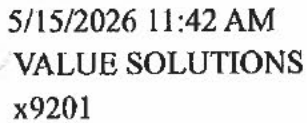
Please let me know if you have any further questions. Thank you and have a great day!

Donna J Brett

Controller, Bowditch Ford

757-595-2211

Exhibit 6



Bowditch

THE OLD POINT NATIONAL BANK
HAMPTON, VA

76208

76208

68-654
514

DATE
16SEP24

PAY THIS AMOUNT			
*****1,000	DOLLARS	00	CENTS

AMOUNT OF CHECK
*****1,000.00

VOID AFTER 90 DAYS

TO
THE
ORDER
OF

COMMONWEALTH OF VA
MOTOR VEHICLE DLR BOARD
2201 WEST BROAD ST
RICHMOND VA 23220

AUTHORIZED SIGNATURE

11076208 1051406543 1343379201

[illegible]

OND 20240924 00032 00566

ENCLOSURE		CERT. #	8-13
CLERK		OVERPAY AMT.	
X			
SOURCE CODE		SHORTAGE AMT.	
☐ HERE IN MOBILE DEPOSIT ☒ 270		3	

DEPOSIT TO THE CREDIT OF
 TREASURER (525) A. GEN. ACCT.
 DEPT. OF MOTOR VEHICLES
 #12

092059
 2024-1-06

Status: Posted

Exhibit 7

[REDACTED] - MVDB RANDOM INSPECTION

USED '22 EXPEDITION Contract Date: 5-24-25, 3RD PARTY COMPLAINT: 12-08-26 Resolved:
1-6-26

EVIDENCE - VITU TITLE HOLD UPDATE, CERT OF TITLE, REASSIGNMENT OF TITLE / CHECK COPY
PRESENTED AT
INSPECTION

Was the title delay outside the dealer's control? -

PAYOFF MADE 1-6-26

Any additional interest expense, late fees, or timing-related charges were absorbed by the dealership and were not passed on to the customer. The dealership took responsibility for those costs to ensure the customer was not financially harmed by the delay or confusion. Ownership and senior management did not direct, approve, or knowingly allow the conduct that caused this delay. To the extent any employee acted improperly, they acted outside the dealership's authority and expectations. Once the issue was identified, the dealership took steps to address and correct it.

There was no intent to deceive or mislead the customer. The dealership did not knowingly make a false statement, hide important information, or attempt to take advantage of the customer. Any issue was administrative, outside the dealership's normal process, or tied to individual actions or third-party delays. The customer was informed, and the matter was addressed.

Were DMV/MVDB notices answered?

YES.

Was the customer harmed or misled?

The customer was not intentionally misled, and we do not believe the customer suffered any actual harm. Once the issue was escalated to management, the customer was promptly contacted, apologized to, and their concerns were addressed immediately. The matter was handled as a customer-service issue, not ignored or minimized. The dealership also followed up with the customer later to confirm that the issue had been resolved and that the customer was satisfied.

Did management know or ratify the conduct?

The dealership took the situation seriously. The employees involved are no longer with the company and were terminated at the end of 2025.

And were corrective steps taken before the hearing?

Corrective steps have since been taken to prevent similar issues from happening again.



SUCCESS: Record Clear

Virginia Motor Vehicle Report

Vehicle Info.

VIN:	1FMJU2AT5NEA57569	Empty Weight:	5532
Year:	2022	Gross Weight:	N/A
Make:	FORD	Fuel Type:	GAS
Model:	EXPEDITION	Color:	BLACK /
Body Type:	SPORT UTILIT	Number of Axles:	2
Plate Number:	TCK6663	Odometer Reading:	60232
Plate Type:	PAVL	Odometer Brand:	A
Registration Status:	Active	Request Date:	6/1/2026
Reg Expiration Date:	7/31/2025	Emissions Inspection Date:	N/A
Vehicle Type:	PASS CARRY	Emissions Due Date:	N/A

Registered Owner Info.

First Owner	
Customer Number:	T61149569
Customer Name:	[REDACTED]
Date of Birth:	[REDACTED]
Address:	[REDACTED]
Second Owner	
Customer Number:	[REDACTED]
Customer Name:	[REDACTED]
Date of Birth:	[REDACTED]
Address:	[REDACTED]
Registration Address:	
Registration Jurisdiction:	[REDACTED]
Ownership Rights:	AND OR SUR

Lienholder Info.

First Lienholder	
First Lienholder Code:	N/A
Lienholder Name:	
Second Lienholder	
Second Lienholder Code:	N/A
Lienholder Name:	

Title History

Title Number:	2516980788	Sales Price:	\$40250.00
Established Date:	7/7/2025	Sales Taxes:	\$1670.38
Change Date:	2/7/2026	Vehicle Ownership:	FLORIDA
Last Title Date:	2/7/2026	Selling Dealer:	BOWDITCH FORD INC. 000813
Title Held:	N/A		

Released

STATE OF FLORIDA

Identification Number Year Make Body WT-L-BHP Vessel Regis. No. Title Num
1FMJU2AT6NEA57569 2022 FORD UT 5692 156092
Registered Owner: Date of Issue 09/05/2024

FL 2024 088-093



7V6YXQ-NEA57569

21

EAN HOLDINGS, LLC
14002 E 21ST ST STE 1500
TULSA OK 74134-1424

P12075

Title _____
Date _____

- IMPORTANT INFORMATION**
1. When ownership of the vehicle described herein is transferred, the seller MUST complete in full the Transfer of Title by Seller section at the bottom of the certificate of title.
 2. Upon sale of this vehicle, the seller must complete the notice of sale on the reverse side of this form.
 3. Remove your license plate from the vehicle.
 4. See the web address below for more information and the appropriate forms required for the purchaser to title and register the vehicle, mobile home or vessel: <http://www.flhsmv.gov/hlm/titinf.html>

Mail To:

EAN HOLDINGS, LLC
14002 E 21ST ST STE 1500
TULSA OK 74134-1424



CERTIFICATE OF TITLE

Identification Number Year Make Body WT-L-BHP Vessel Regis. No. Title Number
1FMJU2AT6NEA57569 2022 FORD UT 5692 156092768
Prev State Color Primary Brand Secondary Brand No of Brands Use Prev Issue Date
MA BLK LEASE
Odometer Status or Vessel Manufacturer or OH use Engine Drive Hull Material Prop Date of Issue
49262 MI 09/05/2024 ACTUAL 09/05/2024
Registered Owner

EAN HOLDINGS, LLC
14002 E 21ST ST STE 1500
TULSA OK 74134-1424

1st Lienholder

NONE

DIVISION OF MOTORIST SERVICES

TALLAHASSEE

FLORIDA

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

Robert R. Kynoch
Robert R. Kynoch
Director

Control Number 172072285

David M. Kerner
David M. Kerner
Executive Director

TRANSFER OF TITLE BY SELLER (This section must be completed at the time of sale.)

Federal and/or state law require that the seller state the mileage, purchaser's name, selling price and date sold in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

This title is warranted to be free from any liens except as noted on this certificate and the motor vehicle or vessel described is hereby transferred to:

Seller Must Enter Purchaser's Name: _____
Seller Must Enter Selling Price: _____
I/We state that this ☐ or ☒ 6 digit odometer now reads 172072285 (no tenths) miles, date read _____ and I hereby certify that to the best of my knowledge the odometer reading:
☒ 1. reflects ACTUAL MILEAGE ☐ 2. is IN EXCESS OF ITS MECHANICAL LIMITS. ☐ 3. is NOT THE ACTUAL MILEAGE.

UNDER PENALTIES OF PERJURY, I DECLARE THAT I HAVE READ THE FOREGOING DOCUMENT AND THAT THE FACTS STATED IN IT ARE TRUE.

SELLER Must Sign Here: *AD* EAN HOLDINGS LLC
Print Here: Adriana Diaz as Agent

CO-SELLER Must Sign Here: _____
Print Here: _____

Selling Dealer's License Number: _____

Tax No.: _____

Tax Collected: _____

Auction Name: _____

License Number: _____

PURCHASER Must Sign Here: *M*

CO-PURCHASER Must Sign Here: _____
Print Here: _____

Print Here: Michelle Johnson

NOTICE: PENALTY IS REQUIRED BY LAW IF NOT SUBMITTED FOR TRANSFER WITHIN 30 DAYS AFTER DATE OF PURCHASE

VOID IF ALTERED

STATE OF FLORIDA
DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
DIVISION OF MOTOR VEHICLES
2900 Apalachee Parkway • Neil Kirkman Building - Tallahassee, FL 32399-0620
Notice of Sale of Motor Vehicle, Mobile Home or Vessel

Section 319.22(2), Florida Statutes, requires that the seller file a Notice of Sale with the department within 30 days after the sale or transfer of the motor vehicle, vessel or mobile home. Filing this form removes any civil liability for the operation of the sold motor vehicle, vessel or mobile home. In addition to filing this form, we suggest you keep a copy of your bill of sale (we suggest it be notarized), certificate of title or other type of transaction document showing the vehicle was sold. Complete the information below, tear the top portion of this document at the perforation and mail to the address above or submit to your local tax collector's office or license plate agency.

I have this _____ day of _____, _____, transferred by assignment of and delivered Florida Certificate of Title to:

Name: Purchaser(s) _____ First _____ MI _____ Last _____ Purchaser's DL/ID _____

Address _____ Selling Price \$ _____

UNDER PENALTIES OF PERJURY, I DECLARE THAT I HAVE READ THE FOREGOING DOCUMENT AND THAT THE FACTS STATED IN IT ARE TRUE.

Seller's Signature _____ Co-Seller's Signature _____

NOTE: THE SUBMISSION OF THIS FORM, ACCURATELY COMPLETED, TO A TAX COLLECTOR'S OFFICE, LICENSE PLATE AGENCY OR TO THE ADDRESS ABOVE WILL ALLOW THE TITLE CLERK TO UPDATE THE DMV DATABASE TO REFLECT THE TITLE RECORD AS "SOLD". HOWEVER, THE OWNERSHIP STATUS WILL NOT CHANGE UNTIL THE PURCHASER APPLIES FOR AND IS ISSUED A CERTIFICATE OF TITLE.

ODOMETER CERTIFICATION - Federal and state law require that you state the mileage in connection with transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.			
FIRST REASSIGNMENT BY LICENSED DEALER	Selling Dealer's License No.: <u>SS61</u>	Selling Dealer's Name: <u>INTERPRISE LEASURES INC. 231 WATER COUNTRY PKWY WILLIAMSBURG VA 23186</u>	Tax No.: _____ Tax Collected: _____
	Selling Dealer's Address: _____	Purchaser's Name(s): <u>Bowditch Ford</u>	Address: <u>11291 Jefferson Ave Newport News VA 23601</u>
	I/WE STATE THAT THIS ☐ 5 OR ☒ 6 DIGIT ODOMETER NOW READS <u>66,000</u> (NO TENTHS) MILES, DATE READ <u>7/23/85</u> AND I HEREBY CERTIFY THAT TO THE BEST OF MY KNOWLEDGE THE ODOMETER READING:		
	CAUTION: READ CAREFULLY BEFORE YOU CHECK A BOX ☒ 1. REFLECTS ACTUAL MILEAGE ☐ 2. IS IN EXCESS OF ITS MECHANICAL LIMITS (EXCESS OF ITS MECHANICAL LIMITS APPLIES TO 5 DIGIT ODOMETERS) ☐ 3. IS NOT THE ACTUAL MILEAGE. WARNING - ODOMETER DISCREPANCY		
SECOND REASSIGNMENT BY LICENSED DEALER	Purchaser Must Sign Here: <u>Michelle Johnson</u>	Co-Purchaser Must Sign Here: _____	
	Print Here: _____	Print Here: _____	
	Seller/Agent Must Sign Here: _____	Auction Name (When Applicable): _____	
	Print Here: _____	Auction License Number: _____	
THIRD REASSIGNMENT BY LICENSED DEALER	Selling Dealer's License No.: _____	Selling Dealer's Name: _____	Tax No.: _____ Tax Collected: _____
	Selling Dealer's Address: _____	Purchaser's Name(s): _____	Address: _____
	I/WE STATE THAT THIS ☐ 5 OR ☐ 6 DIGIT ODOMETER NOW READS _____ (NO TENTHS) MILES, DATE READ _____ AND I HEREBY CERTIFY THAT TO THE BEST OF MY KNOWLEDGE THE ODOMETER READING:		
	CAUTION: READ CAREFULLY BEFORE YOU CHECK A BOX ☐ 1. REFLECTS ACTUAL MILEAGE ☐ 2. IS IN EXCESS OF ITS MECHANICAL LIMITS (EXCESS OF ITS MECHANICAL LIMITS APPLIES TO 5 DIGIT ODOMETERS) ☐ 3. IS NOT THE ACTUAL MILEAGE. WARNING - ODOMETER DISCREPANCY		
THIRD REASSIGNMENT BY LICENSED DEALER	Purchaser Must Sign Here: _____	Co-Purchaser Must Sign Here: _____	
	Print Here: _____	Print Here: _____	
	Seller/Agent Must Sign Here: _____	Auction Name (When Applicable): _____	
	Print Here: _____	Auction License Number: _____	

DEAL# 123285
CUST# 777748

**RE-ASSIGNMENT OF TITLE BY
VIRGINIA MOTOR VEHICLE DEALER**

VAD 20 (REV. 04-2015)

5936995

TITLE NUMBER

TITLE STATE

VEHICLE MAKE

BODY TYPE

2022 EXPEDITION

15L092748
IDENTIFICATION NUMBER

RE-ASSIGNMENT BY DEALER

Federal and State law requires that you state the mileage in connection with the transfer of ownership.

Failure to complete or providing a false statement may result in fines and / or imprisonment.

The undersigned dealer hereby certifies that the vehicle described in this title has been transferred to the following: (printed name and address)

I certify to the best of my knowledge that the odometer reading is: ☒ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

ODOMETER READING
(No Tenths)

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state of title (applicant must present out-of-state title showing exemption)

Date of Sale 05/24/2025

Dealer's No. 813

Signature of Dealer or Agent / Printed Name

Printed Firm Name and Address

"I am aware of the above odometer certification made by the seller."

Signature(s) of Buyer(s) / Printed Name

I warrant the title to the above motor vehicle except that at the time of delivery it is subject to the following liens and none other:

EXETER FINANCE LLC

LIENOR'S NAME

05/24/2025

DATE OF LIEN

SIGNATURE OF DEALER OR AUTHORIZED REPRESENTATIVE

05/24/2025
DATE

RE-ASSIGNMENT 2

RE-ASSIGNMENT BY DEALER

Federal and State law requires that you state the mileage in connection with the transfer of ownership.

Failure to complete or providing a false statement may result in fines and / or imprisonment.

The undersigned dealer hereby certifies that the vehicle described in this title has been transferred to the following: (printed name and address)

I certify to the best of my knowledge that the odometer reading is: ☐ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

ODOMETER READING
(No Tenths)

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state of title (applicant must present out-of-state title showing exemption)

Date of Sale

Dealer's No.

Signature of Dealer or Agent / Printed Name

Printed Firm Name and Address

"I am aware of the above odometer certification made by the seller."

Signature(s) of Buyer(s) / Printed Name

I warrant the title to the above motor vehicle except that at the time of delivery it is subject to the following liens and none other:

LIENOR'S NAME

DATE OF LIEN

SIGNATURE OF DEALER OR AUTHORIZED REPRESENTATIVE

DATE

RE-ASSIGNMENT 3

RE-ASSIGNMENT BY DEALER

Federal and State law requires that you state the mileage in connection with the transfer of ownership.

Failure to complete or providing a false statement may result in fines and / or imprisonment.

The undersigned dealer hereby certifies that the vehicle described in this title has been transferred to the following: (printed name and address)

I certify to the best of my knowledge that the odometer reading is: ☐ ACTUAL Mileage ☐ NOT ACTUAL Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits

ODOMETER READING
(No Tenths)

☐ Model year is 10 years or older and was exempt from odometer disclosure in prior state of title (applicant must present out-of-state title showing exemption)

Date of Sale

Dealer's No.

Signature of Dealer or Agent / Printed Name

Printed Firm Name and Address

"I am aware of the above odometer certification made by the seller."

Signature(s) of Buyer(s) / Printed Name

I warrant the title to the above motor vehicle except that at the time of delivery it is subject to the following liens and none other:

LIENOR'S NAME

DATE OF LIEN

SIGNATURE OF DEALER OR AUTHORIZED REPRESENTATIVE

DATE

RE-ASSIGNMENT 4

ANY WILLFUL MISINFORMATION GIVEN WITH FRAUDULENT INTENT MAY BE PUNISHABLE AS PROVIDED BY LAW.
NO ADDITIONAL RE-ASSIGNMENTS PERMITTED. WHEN RE-ASSIGNMENT NO. 4 IS COMPLETED, TITLE MUST BE SECURED.

84656-1 BF-FI

Secure Reader secured by Virtru

ann.majors@mvdv.virginia.gov ✓

Request for HO Carroll, Bowditch # 813

**Ann.Majors@mvdv.virginia.gov**

May 1, 2026 5:08 PM



to: bev.carroll@verizon.net,

Michelle.Jefferson@mvdv.virginia.gov,

diane.handy@mvdv.virginia.gov

Encrypted

Sender Verified

Hi Bev:

Please schedule this hearing for sometime in early June.
It would be great if we could get this turned around
before June 22, that would be great.

ANN's avoid dates:

May - ALL month

June 2

Diane and Michelle - please send Bev your avoid dates.

Ann Majors

Operations Manager

804-998-7785





image001.png.tdf



ReqforHO_Car....pdf.tdf

2.3 Mb



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**DEALER
PRACTICES
TAB 3**

COMMONWEALTH of VIRGINIA

MVDB

Dealer Information Sheet

Dealer Certificate Number	833
Corporate Name	J E FARMER
Trading As Name	JERRY'S AUTOMOTIVE SERV & SLS
Owner's Name	FARMER, JERRY
Dealer-Operator's Name	FARMER, JERRY
Dealer-Operator's Class Date	6/17/2024
IDO Recertification Date	7/28/1989
Initial License Date	9/22/2025
License Expiration Date	9/30/2026
Number of Salespersons	1
Number of Dealer Tags	2
Virginia Retail Sales	1
Virginia Wholesale Sales	0
Date of Last Inspection	4/30/2025
Result	S
Number of Consumer Complaints	0
Online Dealer	No



MVDB BoardMeetings <boardmeetingsmvdb@gmail.com>

Jerry's Automotive Serv & SIs #833 | Jerry Farmer - July 13, 2026 Board Meeting Invitation

MVDB BoardMeetings <boardmeetingsmvdb@gmail.com>

Thu, Jul 2, 2026 at 12:45 PM

To: farmer2@centurylink.net

Cc: Kelley Smith <kelley.smith@mvdb.virginia.gov>, Lisa Mack-Nelson <lisa.macknelson@mvdb.virginia.gov>, Ann Majors <ann.majors@mvdb.virginia.gov>

Please be advised that your matter is scheduled for review at the July 13, 2026 Board Meeting.

Your attendance is not required; however, it is recommended.

Please confirm whether you plan to attend **at your earliest convenience**. You may reply to this email or contact Tenisha Wallace at 804-367-1100, ext. 3001#, or via email at tenisha.wallace@mvdb.virginia.gov.

Respectfully submitted,

Motor Vehicle Dealer Board

2201 West Broad Street, Suite 104, Richmond, VA 23220

Phone: 804-367-1100

Have a question? You can find most answers on our website! [Motor Vehicle Dealer Board](#)



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7-13-26 Board Meeting Invitation Jerry's Automotive Serv & SIs #833.pdf

643K



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

July 2, 2026

Via First Class Mail & Email

Jerry Farmer
Jerry's Automotive Serv & Sls #833
2216 Hutson Road
Dry Fork, VA 24549

farmer2@centurylink.net

RE: Dealer Practices Committee and Full Board Review

Dear Jerry Farmer:

The request and case file will be presented to the Dealer Practices Committee on:

Date: Monday, July 13, 2026
Time: 9:00 a.m.
Location: Department of Motor Vehicles, Executive Conference Room 702
2300 West Broad Street
Richmond, Virginia 23269

During the Committee and Full Board meetings, you will have an opportunity to speak to your case. The final decision in this matter rests solely with the Board.

The Dealer Practices Committee will review the request and case file and determine what, if any, recommendations to make to the Full Board. The Full Board will consider the Committee's recommendations at their meeting immediately following the Committee meetings.

While your attendance is not required, it is strongly recommended that you participate in the meetings. Being present will provide you with the opportunity to respond to any questions from Board members.

If you plan to attend the Board meeting, you are required to present a government-issued photo ID (such as a driver's license) to comply with DMV's security requirements. Please arrive before 9:00 a.m. to allow sufficient time to clear security.

2201 West Broad Street • Suite 104 • Richmond, Virginia 23220
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov

Board Meeting Invitation
Jerry Farmer
Jerry's Automotive Serv & Sls #833
July 2, 2026
Page 2

If you have any questions, you may contact Tenisha Wallace at the Motor Vehicle Dealer Board office at 804-367-1100 ext. 3001# or tenisha.wallace@mvdb.virginia.gov.

Sincerely,
Motor Vehicle Dealer Board

cc: Lisa Mack-Nelson, MVDB Field Representative Supervisor
Ann Majors, Operations Manager
Kelley Smith, MVDB Executive Director



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

July 2, 2026

Via First Class Mail & Email

Jerry Farmer
Jerry's Automotive Serv & Sls #833
2216 Hutson Road
Dry Fork, VA 24549

farmer2@centurylink.net

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2201 West Broad Street • Suite 104 • Richmond, Virginia 23220
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov

Board Meeting Invitation
Jerry Farmer
Jerry's Automotive Serv & Sls #833
July 2, 2026
Page 2

If you have any questions, you may contact Tenisha Wallace at the Motor Vehicle Dealer Board office at 804-367-1100 ext. 3001# or tenisha.wallace@mvdb.virginia.gov.

Sincerely,
Motor Vehicle Dealer Board

cc: Lisa Mack-Nelson, MVDB Field Representative Supervisor
Ann Majors, Operations Manager
Kelley Smith, MVDB Executive Director

**Jerry's Auto Service and Sales (#833)
2216 Hutson Road
Dry Fork, Virginia 24549**

15-May-2026

Kelley Smith, J.D.
Executive Director
Virginia Motor Vehicle Dealer Board
2201 West Broad Street, Suite 104
Richmond, VA 23220

RECEIVED

JUN 24 2026

MVDB

Dear Dr. Smith,

I do hope this letter finds you in good health and everything is going well for you.

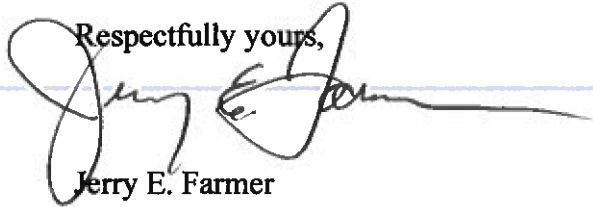
For 2026-2027 I am again requesting variance in hours related to Virginia Code Section 46.2-1533 for Jerry's Auto Service and Sales. I work alone and the older I get; things sometimes take longer for me to finish. I really want to get back into restoration of older vehicles, and, as you know, it takes quite a bit of time to research, find parts and actually restore the older cars. Restoration is time-consuming, but can be profitable, and it is something that I can do on my own.

As I've shared before, I serve as a substitute teacher at the Pittsylvania County Career & Technical Center and need to be available whenever they contact me. The school system is in desperate need of licensed substitute teachers, especially following the pandemic. As you are probably aware, the students at the school can be quite challenging and based on my years of experience in successfully handling discipline, the school requests me to remain on call 24/7 to provide professional substitute coverage. The provision of the school board policy that requires a substitute to only work in the area in which they are licensed to teach means that I am eligible to instruct in any Vocational Education class taught at the Pittsylvania County Career and Technical Center located in Chatham. This includes auto technology, auto body, welding, precision machining, basically any of the professional career classes. I truly enjoy working with the students and providing assistance to the Auto Technology Program in maintaining their ASE certification. Based on a request from the current principal, and the director of Career & Technical Education for Pittsylvania County Schools, I will continue to be involved in the ASE certification inspection due every 5 years. This currently involves working with the instructor, Mr. Chandler, to keep things updated and to prepare for recertification inspection. Based on my being in good health, I would like to continue to provide these days of substitute work at the school district's discretion. As a substitute, I must be available whenever the district calls to fill in for instructors who are unable to be at work, including emergency situations for sickness and doctor's appointments. Sometimes I am given notice a couple of days ahead of time, and other times, I receive the phone call just minutes before I must be there to take over a class. Since my residence is located close to the Career and Technical Center, once I receive the phone call, I can be there in less than 30 minutes. The school system has also requested that I stay on the Automotive Advisory Committee for the school.

The work at the school provides me with part-time work, which is extremely hard to find at my age. As you know, I am a disabled Vietnam veteran and this opportunity helps provide additional income for me in my retirement, which I can certainly use.

Based on the above need, having the requested variance in hours would be gratefully appreciated. Many, many thanks for your consideration of this renewal request to operate Monday through Friday from 4:00 to 8:00 p.m. Being close to the school, I can be home each day no later than 4:00 p.m.

Respectfully yours,

A handwritten signature in black ink, appearing to read "Jerry E. Farmer", written over a horizontal blue line.

Jerry E. Farmer

RECEIVED

JUN 24 2026

MVDB

Jerry's Auto Service and Sales #833

2216 Hutson Road

Dry Fork, Virginia 24549

May 15, 2026

Kelley Smith
Executive Director
Motor Vehicle Dealer Board
2201 W. Broad Street, Suite 104
Richmond, VA 23220

RECEIVED

JUN 24 2026

MVDB

RE: Modify Requirements of Virginia Law 46.2-1533 for good cause.

Dear Dr. Smith,

This is information to support my request for a variance in dealer's hours for presentation at the next meeting of the Motor Vehicle Dealer Board.

- A. Employment with Pittsylvania County Public Schools
- B. Part Time Business
- C. Business Location
- D. Type of Business
- E. Money and Time Invested
- F. History While Dealer
- G. License to Avoid Expense

- A. In 2017 I retired from Pittsylvania County Public Schools, however I continue to serve as a certified substitute teacher at the Pittsylvania Career and Technical School, at the request of the school principal. I continue to assist the auto technology instructor, Mr. Mark Chandler with the school's ASE certification. Also, at Mr. Chandler's request, I serve on the Auto Technology Advisory Council. I had been a full-time auto technology instructor at this school since 1979, the year the school opened. Going to auto auctions helps me to keep abreast of the latest auto changes, which continues to help me with instruction and ASE certification.

The school system is in desperate need of licensed substitute teachers, especially during and following the pandemic. As you are probably aware, the students at the school can be quite challenging and based on my years of experience in successfully handling discipline, the school requests me to remain on call 24/7 to provide professional substitute coverage, including emergency situations for an instructor's sickness or doctor appointments. Sometimes I am given notice a couple of days ahead of time, and other times, I receive the phone call just minutes before I need to be there to take over a class. Since my residence is located close to the Career and Technical Center, I can be there in less than 30 minutes. The school board policy that requires a substitute to only work in the area in which they are licensed to teach means that I am eligible to instruct in any Vocational Education class taught at the Pittsylvania Career and Technical Center. I truly enjoy working with the students and providing assistance to the Auto Technology Program. This also provides me part-time work, which is hard to find. As you know,

I am a disabled Vietnam veteran and this opportunity provides additional income for me in my retirement, which I can certainly use.

- B. Jerry's Auto Service and Sales is a part-time business and has been in the same location since 1970. I have bought, sold, and repaired vehicles at this location for over 30 years. I buy vehicles for complete restoration—classic cars for restoration, etc. I also buy salvage vehicles that are older and have low mileage.
- C. The business is located in a rural area. I do not have a front line sales lot. I usually sell vehicles through ads in newspapers. I also sell to people that know me. My shop and office are at my home. I do not buy vehicles that are ready to go.
- D. My business of repairing and restoring vehicles takes a lot of time. This applies to salvage vehicles also. I do all the painting, mechanical, bodywork, running and chasing parts myself. I still enjoy doing the work.
- E. Over the years I've invested a lot of time, money, etc. I bought a lot of old vehicles for parts and restoration, put a lot of time and money in buildings, tools, and equipment also. My plans are to grow the business as I retire fully from the school system. As indicated above, I continue to serve as a certificate substitute instructor at the Pittsylvania Career and Technical School at the school's request and provide assistance with their ASE certification. As requested by the current auto technology instructor, Mr. Mark Chandler, I serve on the school's Auto Technology Advisory Council.
- F. My record as a dealer is clean. I've done everything according to the laws and regulations. No complaints or violations have been filed. Prior to the pandemic, I was visited by Nakelia Ross, Field Representative, Virginia MVDB, and she filed an inspection report indicating all was satisfactory.
- G. Dealer license to avoid expense—not the reason for the dealer tags!

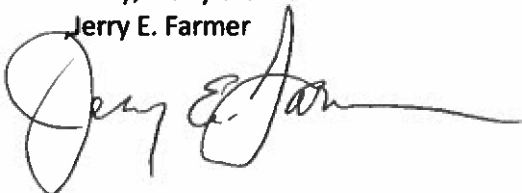
OBJECTIVE:

I am 79 years old, work part-time at Pittsylvania County Schools and am partially disabled. I do not have anyone close by to help. Changing my hours to the minimum of 20 per week would solve a lot of problems. I need to do this because I cannot work the long hours like before. I still want to do the work, but my age will not allow full time.

The modification of one (1) hour a day is what I hope the Board will approve. This will cut out a lot of stress and risk on me from having to rush and take chances to be home at the 3:00 p.m. opening time of my office. It would also allow me a few extra minutes to pick up parts in Chatham before coming home.

Again, members of the Dealer Board, I ask that you grant this small request. The automotive business is all I know, and I still enjoy doing the work. I humbly ask that you please grant this request. Please take into consideration that I was approved in the past for my opening to be 4:00 p.m. It was 5:00 p.m. when I first got the dealer license.

Many, many thanks
Jerry E. Farmer



RECEIVED

JUN 24 2026

MVDB



LICENSING COMMITTEE



MOTOR VEHICLE DEALER BOARD



**DMV Headquarters
2300 W. Broad St. Rm 702
Richmond VA 23220**

**TENTATIVE AGENDA
Monday, July 13, 2026 – 9:10 a.m. or
Immediately following the Dealer Practices Committee**

LICENSING COMMITTEE

This is a regular meeting of the Committee. Business will be conducted according to items listed on the agenda.

I. Call to Order

II. Approval of Agenda

- a. Licensing Committee Meeting Tentative Agenda, July 13, 2026

III. Approval of Minutes

- a. Licensing Committee Meeting Draft Minutes, May 11, 2026

IV. Public Comment Period*

V. Old Business

- a. Old Business from the Floor

VI. New Business

- a. Review and Action: Formal Hearing:
 - 1. Roy Wayne Basham, Jr. - # 51439
- b. New Business from the Floor

Tab 4

VII. Reminders

- a. Next Committee meeting is September 14, 2026

VIII. Adjourn

* Public comments are limited to those topics that are listed on this Agenda and for which the opportunity for public comment on the issue being addressed has not been previously afforded to the public in another forum such as a public hearing. The individual offering public comment shall limit their remarks to not more than five minutes.

Minutes of Meeting **Licensing Committee**

The Licensing Committee meeting was called to order by Chair M'Lissa Dunn at 10:21 a.m. on Monday, May 11, 2026. This meeting was conducted at the Department of Motor Vehicles, 2300 W. Broad Street, Executive Conference Room 702, Richmond, Virginia.

The following Committee members were present:

M'Lissa Dunn
James Church
Carl Hart
Chip Lindsay
Lynn Martin
Ed Maulbeck
Dick Myers
Tim Pohanka
Don Sullivan
Andrew Wiley

The following Committee members were absent:

Kevin Reynolds

Other Board Members present:

Saundra M. Jack
Tom Barton
Gail Davis
Joe Gopaul

The following MVDB staff present for all or part of the meeting:

Micah Bailey
LaTasha Hill
Lisa Mack-Nelson
Ann Majors
Kelley Smith
Michael Thornton
Tenisha Wallace

The following other individuals were present for all or part of the meeting:

Barbara Arkwright – DMV
Carla Jackson – DMV
Werner Versch – DMV
Alacia Moore – DMV
Anne Gambardella – VADA
Alvin Melendez – VIADA
John Summer – JTZ
Joseph Joe – Respondent
Asad Najafe – Respondent
Ryan Prosser – Respondent
Jeremy Coleman – Respondent
Thomas “Tom” Bates – Former Board Member

Alexander Page represented the Attorney General’s office.

APPROVAL OF AGENDA – Ed Maulbeck moved to approve the agenda for May 11, 2026.
Dick Myers seconded the motion. The motion carried.

The March 9, 2026 meeting minutes were approved.

PUBLIC COMMENT – No public comment.

OLD BUSINESS – No old business.

OLD BUSINESS FROM THE FLOOR – No old business from the floor.

NEW BUSINESS – No new business.

NEW BUSINESS FROM THE FLOOR – No new business from the floor.

NEXT MEETING - Committee Chair Dunn announced the next meeting is scheduled for July 13, 2026.

The Licensing Committee meeting adjourned at 10:23 a.m.

LICENSING

TAB 4

**Qwik Time Performance, Inc. t/a Economy Auto #51439 | Roy Wayne Basham Jr. - July 13, 2026
Board Meeting Invitation**

From MVDB BoardMeetings <boardmeetingsmvdb@gmail.com>

Date Fri 6/26/2026 3:32 PM

To economyautoanoke@gmail.com <economyautoanoke@gmail.com>

Cc Majors, Ann (MVDB) <ann.majors@mvdb.virginia.gov>; Smith, Kelley (MVDB) <kelley.smith@mvdb.virginia.gov>; Wallace, Tenisha (MVDB) <tenisha.wallace@mvdb.virginia.gov>

 1 attachment (295 KB)

7-13-26 Board Meeting Invitation Qwik Time Performance Inc - Economy Auto #51439.pdf;

Please be advised that your matter is scheduled for review at the July 13, 2026 Board Meeting.

Attached are the Hearing Officer's Report and related correspondence. Your attendance is not required; however, it is recommended.

Please confirm whether you plan to attend by **Friday, July 3, 2026**. You may reply to this email or contact Tenisha Wallace at 804-367-1100, ext. 3001#, or via email at tenisha.wallace@mvdb.virginia.gov.

Respectfully submitted,

Motor Vehicle Dealer Board

2201 West Broad Street, Suite 104, Richmond, VA 23220

Phone: 804-367-1100

Have a question? You can find most answers on our website! [Motor Vehicle Dealer Board](#)



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COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

June 26, 2026

Via First Class Mail & Email

Roy Wayne Basham Jr.
Qwik Time Performance, Inc.
Economy Auto #51439
1180 Lee Highway
Hollins, Virginia 24019

economyautoroanoke@gmail.com

RE: Formal Fact-Finding Conference – Hearing Officer's Report
Licensing Committee and Full Board Review

Dear Roy Wayne Basham Jr.:

On June 11, 2026, a formal fact-finding conference was electronically conducted with the office of the Motor Vehicle Dealer Board (Board). Please find an attached copy of the Hearing Officer's report.

During the Committee and Full Board meetings, you will have an opportunity to speak to your case. Please be advised that the Hearing Officer's Report is a recommendation only. The final decision in this matter rests solely with the Board. The Board has the authority to accept, modify, or reject the recommendation, including the authority to eliminate, increase, or decrease any civil penalty assessed and to suspend or revoke any license issued by the Board.

The Hearing Officer's Report and case file will be presented to the Licensing Committee on:

Date: July 13, 2026
Time: 9:00 a.m.
Location: Department of Motor Vehicles, Executive Conference Room 702
2300 West Broad Street
Richmond, Virginia 23269

The Licensing Committee will review the report and case file and determine what, if any, recommendations to make to the Full Board. The Full Board will consider the Committee's recommendations at their meeting immediately following the Committee meetings.

While your attendance is not required, it is strongly recommended that you participate in the meetings. Being present will provide you with the opportunity to respond to any questions from Board members.

2201 West Broad Street • Suite 104 • Richmond, Virginia 23220
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov

Board Meeting Invitation
Roy Wayne Basham Jr.
Qwik Time Performance, Inc.
Economy Auto #51439
June 26, 2026
Page 2

If you plan to attend the Board meeting, you are required to present a government-issued photo ID (such as a driver's license) to comply with DMV's security requirements. Please arrive before 9:00 a.m. to allow sufficient time to clear security.

If you have any questions, you may contact Tenisha Wallace at the Motor Vehicle Dealer Board office at 804-367-1100 ext. 3001# or tenisha.wallace@mvdb.virginia.gov.

Sincerely,
Motor Vehicle Dealer Board

Enclosures: Hearing Officer's Report

cc: Ann Majors, Operations Manager
Kelley Smith, MVDB Executive Director



COMMONWEALTH *of* VIRGINIA



Formal Hearing

Hearing Officer: Arthur Todras
Hearing Date: 06/11/2026

Motor Vehicle Dealer Board vs. Roy Wayne Basham, Jr., Qwik Time Performance/Economy Auto

Conference Purpose

The purpose of this Formal Hearing is to review the appeal of Roy Wayne Basham, Jr. of the Board's decision to assess a civil penalty and to determine what action(s), if any, should be taken for violation of Va. Code Sections 46.2-1550, and 46.2-1575 ((6), (9), (13), and (15).

The Board's authority to conduct this hearing is found in Va. Code Section 46.2-1576.

Conference Details

VA Code:	Alleged Violation:
§ 46.2-1550	Unauthorized use of dealer plates.
§ 46.2-1575 (6)	Having used deceptive acts or practices.
§ 46.2-1575 (9)	Having been convicted of any criminal act involving the business of selling vehicles.
§ 46.2-1575 (13)	Having been convicted of a felony;
§ 46.2-1575 (15)	Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle;

Attendees

- Ms. Ann Majors, MVDB Operations Manager
- Ms. Natalie Hedrick, DMV Senior Special Agent
- Mr. Roy Wayne Basham, Jr., Dealer Operator of Qwik Time Performance/Economy Auto

The Hearing Officer administered an oath to the attendees, who took the oath in the affirmative.

Agency Exhibits

Exhibit #	Exhibit Details:
MVDB 1	Notice of Hearing to Roy Wayne Basham, Jr, dated 06/02/2016. Notice of Hearing to Roy Wayne Basham, Jr, dated 04/24/2026.
MVDB 2	Letter to Hearing Officer, Arthur Todras, assigning him to the case, dated 04/15/2026 Email from Roy Wayne Basham, Jr. to Kelley Smith, MVDB Executive Director, appealing the Board decision and requesting a formal hearing, received at the MVDB on 04/07/2026 Email to Mr. Basham from Tenisha Wallace of the MVDB, dated 03/03//2026, inviting him to attend the 03/09/2026 Board meetings Letter to Mr. Basham from Kelley Smith, dated 03/17/2026,, informing him of Board's decision on his case, with attached Board Resolution, dated 03/09/2026 Acknowledgment of Appeal letter to Mr. Basham, dated 04/15/2026, informing him of Hearing Officer assignment and upcoming formal hearing Notice of Hearing to Mr. Basham, dated 10/29/2025, of Informal Fact-Finding Conference from Hearing Officer John Weigly Letter to Mr. Basham from Ann Majors of MVDB, dated 10/27/2025, notifying him of upcoming Informal Fact-Finding Conference (IFFC) to be scheduled by Hearing Officer John Weigly Letter to John Weigly from Ann Majors, dated 10/18/2026, requesting he schedule the IFFC Subpoena from Ann Majors to Sheriff of City of Richmond to command Senior Special Agent Natalie Hedrick of the DMV to appear at the IFFC Emails from Ann Majors to John Weigly, dated 11/17/2025 and 11/18/2025, requesting he contact Mr. Basham to confirm correct starting time of the IFFC.
MVDB 3	Audit Sheet of Economy Auto, dated 05/27/2026 MVDB License Renewal Application, received by MVDB on 02/06/2026 MVDB Salesperson License Application Request for Criminal Background Check.
MVDB 4	Letter from Ann Majors to Clerk of Botetourt Circuit Court, dated 08/08/2025, requesting attested copies of the convictions and sentencing order pertaining to Mr. Basham. Conviction and sentencing records are included with this exhibit along with certified mail receipts.

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Respondent's Exhibits

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11/18/2025		The IFFC took place and Mr. Weigly later submitted his report to the MVDB.
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04/30/2024		During her interview of Mr. Basham, he stated he found the Dodge Challenger on Facebook. He stated that this Facebook group often posted information about vehicle that was stolen. Mr. Basham added that he thought this vehicle might be stolen and that he intended to drive it with his dealer license plates because he did not have a title for it. He told Ms. Hedrick in the interview that he drove the vehicle only with his dealer plates and not with any other registration. Mr. Basham stated he was aware that the vehicle had no title certificate and that he did not make an effort to procure one or to contact law enforcement with his suspicion that the vehicle was stolen. After the interview, Ms. Hedrick obtained a search warrant for Mr. Basham's Facebook records. Her search of the Facebook records led her to Mr. Basham's conversation with the sellers of the Dodge Challenger and with other individuals whom he asked for a fake VIN for the vehicle. He was not able to title the vehicle. Armed with this information, Ms. Hedrick went to the Grand Jury of the Botetourt Circuit Court and obtained a charge for violation of statute 18.2.109.
11/18/2025	MVDB 7	MVDB Hearing Officer John Weigly conducted an IFFC of Mr. Basham's case and recommended a civil penalty of \$3,000 and revocation of Mr. Basham's licenses, based on his violation of the VA Code Sections listed in the Conference Details section of this report.
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Respondent's Position

Mr. Basham left the meeting during Ms. Majors' presentation of Exhibit 7 and was not present to present his position. Ms. Majors and Ms. Hedrick made several attempts to contact him but he did not answer his phone.

Conclusions of Law

VA Code:	
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§ 46.2-1575 (15)	Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle. Hearing Officer recommends a penalty of \$500.00. Mr. Basham received in his possession a vehicle which he strongly suspected was stolen.

Hearing Officer Narrative

Mr. Basham left this hearing as the exhibits were still being presented and he missed his opportunity to present testimony or evidence that the Hearing Officer could have considered. Both Ms. Majors and Ms. Hedrick attempted to contact him by phone and text message at least three times and got no response. At the direction of the MVDB Executive Director, the hearing was held open an extra 10 minutes before being concluded, and Ms. Majors, Ms. Hedrick, and I waited nearly 40 minutes from the time Mr. Basham's connection was lost before we agreed to end the hearing.

The testimony provided and the court records show that Mr. Basham was convicted of felony possession of a stolen vehicle. The transcript of his interview with DMV Senior Special Agent Hedrick indicates he was aware that the vehicle he possessed was likely stolen and that he should have reported it to law enforcement but chose not to.

Formal Hearing Recommendations

Date: 06/18/2026

Hearing Officer: Arthur Todras

MVDB vs. Economy Auto/Qwik Time Performance

Found In Violation: Yes

Hearing Officer Recommendation:	Statement of Explanation:
☐ No Further Action	
☐ Warning	
☒ Civil Penalty	§ 46.2-1550: \$500.00 § 46.2-1575 (6).2: \$1,000.00 § 46.2-1575 (13). \$1000.00 § 46.2-1575 (15). \$500.00 TOTAL: \$3,000.00
☒ Revocation	Revocation of license
☐ Suspension	
☐ Satisfactory Inspection Required	
☐ Dealer-Operator Class Required	
☐ Salesperson License Approved	
☐ Salesperson License Denied	
☐ Other	

Arthur Todras

Digitally signed by Arthur
Todras
Date: 2026.06.18 12:25:37
-04'00'

Arthur Todras
Hearing Officer

06/18/2026

Date



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

June 26, 2026

Via First Class Mail & Email

Roy Wayne Basham Jr.
Qwik Time Performance, Inc.
Economy Auto #51439
1180 Lee Highway
Hollins, Virginia 24019

economyautoanoke@gmail.com

RE: Formal Fact-Finding Conference – Hearing Officer's Report
Licensing Committee and Full Board Review

Dear Roy Wayne Basham Jr.:

On June 11, 2026, a formal fact-finding conference was electronically conducted with the office of the Motor Vehicle Dealer Board (Board). Please find an attached copy of the Hearing Officer's report.

During the Committee and Full Board meetings, you will have an opportunity to speak to your case. Please be advised that the Hearing Officer's Report is a recommendation only. The final decision in this matter rests solely with the Board. The Board has the authority to accept, modify, or reject the recommendation, including the authority to eliminate, increase, or decrease any civil penalty assessed and to suspend or revoke any license issued by the Board.

The Hearing Officer's Report and case file will be presented to the Licensing Committee on:

Date: July 13, 2026
Time: 9:00 a.m.
Location: Department of Motor Vehicles, Executive Conference Room 702
2300 West Broad Street
Richmond, Virginia 23269

The Licensing Committee will review the report and case file and determine what, if any, recommendations to make to the Full Board. The Full Board will consider the Committee's recommendations at their meeting immediately following the Committee meetings.

While your attendance is not required, it is strongly recommended that you participate in the meetings. Being present will provide you with the opportunity to respond to any questions from Board members.

2201 West Broad Street • Suite 104 • Richmond, Virginia 23220
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov

Board Meeting Invitation
Roy Wayne Basham Jr.
Qwik Time Performance, Inc.
Economy Auto #51439
June 26, 2026
Page 2

If you plan to attend the Board meeting, you are required to present a government-issued photo ID (such as a driver's license) to comply with DMV's security requirements. Please arrive before 9:00 a.m. to allow sufficient time to clear security.

If you have any questions, you may contact Tenisha Wallace at the Motor Vehicle Dealer Board office at 804-367-1100 ext. 3001# or tenisha.wallace@mvdb.virginia.gov.

Sincerely,
Motor Vehicle Dealer Board

Enclosures: Hearing Officer's Report

cc: Ann Majors, Operations Manager
Kelley Smith, MVDB Executive Director



COMMONWEALTH *of* VIRGINIA



Formal Hearing

Hearing Officer: Arthur Todras
Hearing Date: 06/11/2026

Motor Vehicle Dealer Board vs. Roy Wayne Basham, Jr., Qwik Time Performance/Economy Auto

Conference Purpose

The purpose of this Formal Hearing is to review the appeal of Roy Wayne Basham, Jr. of the Board's decision to assess a civil penalty and to determine what action(s), if any, should be taken for violation of Va. Code Sections 46.2-1550, and 46.2-1575 ((6), (9), (13), and (15).

The Board's authority to conduct this hearing is found in Va. Code Section 46.2-1576.

Conference Details

VA Code:	Alleged Violation:
§ 46.2-1550	Unauthorized use of dealer plates.
§ 46.2-1575 (6)	Having used deceptive acts or practices.
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Attendees

- Ms. Ann Majors, MVDB Operations Manager
- Ms. Natalie Hedrick, DMV Senior Special Agent
- Mr. Roy Wayne Basham, Jr., Dealer Operator of Qwik Time Performance/Economy Auto

The Hearing Officer administered an oath to the attendees, who took the oath in the affirmative.

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Formal Hearing Recommendations

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Hearing Officer: Arthur Todras

MVDB vs. Economy Auto/Qwik Time Performance

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☐ Satisfactory Inspection Required	
☐ Dealer-Operator Class Required	
☐ Salesperson License Approved	
☐ Salesperson License Denied	
☐ Other	


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 Todras
 Date: 2026.06.18 12:25:37
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Arthur Todras
 Hearing Officer

06/18/2026
 Date



COMMONWEALTH *of* VIRGINIA



Formal Hearing

Hearing Officer: Arthur Todras
Hearing Date: 06/11/2026

Motor Vehicle Dealer Board vs. Roy Wayne Basham, Jr., Qwik Time Performance/Economy Auto

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Chronology/Findings of Fact

Date:	Exhibit:	Action:
06/02/2026	MVDB 1	Hearing Officer Arthur Todras sent a Notice of Hearing to Mr. Basham confirming the date and time of today's scheduled formal hearing.
10/16/2025	MVDB 2	Ms. Majors sent a letter to John Weigly assigning him as Hearing Officer for an Informal Fact-Finding Conference (IFFC) to consider the Board's allegations against Mr. Basham.
10/27/2025		Ms. Majors sent a letter to Mr. Basham informing him of the IFFC to be scheduled by the Hearing Officer.
10/29/2026		Ms. Majors sent the Sheriff of Richmond a subpoena for Senior Special Agent Natalie Hedrick to provide testimony at the IFFC on 11/18/2025. Mr. Weigly sent the Notice of Hearing to Mr. Basham.
11/18/2025		The IFFC took place and Mr. Weigly later submitted his report to the MVDB.
03//03/2026		The MVDB sent an email to Mr. Basham advising him of the full Board meeting on 03/09/2026 to review his case and render a decision.
03/17/2026		MVDB Executive Director Kelley Smith sent a letter to Mr. Basham which includes the Resolution of the Board to assess a \$3,000 civil penalty to Mr. Basham and to revoke his licenses for violation of Virginia Code sections 46.2-1550, and 46.2-1575 ((6), (9), (13), and (15).
04/07/2026		The MVDB received Mr. Basham's appeal for a formal hearing.

04/15/2026		Ms. Majors sent Mr. Todras a letter assigning him as Hearing Officer for the formal hearing and listing the allegations against Mr. Basham.
04/24/2026		Ms. Majors sent the Sherrif of Richmond a subpoena for Senior Special Agent Natalie Hedrick to provide testimony at the formal hearing on 06/02/2026.
06/02/2026		Ms. Majors sent the Sherrif of Richmond a subpoena for Senior Special Agent Natalie Hedrick to provide testimony at the formal hearing on 06/11/2026, rescheduled from 06/02/2026.
05/27/2026	MVDB 3	Economy Auto, according to the Audit Sheet, was established in February of 2018. It has 8 active dealer plates and 2 active salespersons, one of whom is Mr. Basham. His salesperson license expires 02/28/2027. Ms. Majors stated that Mr. Basham renewed his dealer license in February of 2026 to February of 2027. Mr. Basham is both the sole owner and dealer operator of Economy Auto. As of the date of the Audit Sheet, Economy Auto has 44 retail sales.
08/08/2025	MVDB 4	Ms. Majors sent a letter the clerk of Botetourt Circuit Court requesting attested copies of the conviction and sentencing of Mr. Basham, based on a court filing received about him of his felony conviction.
10/15/2025	MVDB 5	The Botetourt Circuit Court sent attested copies to Ms. Majors of Mr. Basham's conviction and sentencing. The Corrected Order she received, dated 06/24/2025, stated that Mr. Basham knowingly and unlawfully had possession of a vehicle which he had reason to believe was stolen. Mr. Basham entered a plea of guilty on 06/24/2025 and on 08/26/2025 the Court convicted and sentenced him to one year suspended and one year of supervised probation.
12/20/2023	MVDB 6	DMV Senior Special Agent Natalie Hedrick reviewed her case summary of her investigation of Mr. Basham. In December of 2023, Ms. Hedrick received an anonymous tip that Mr. Basham had purchased a 2021 Dodge Challenger with no VIN number and which was reported stolen. Mr. Basham was attempting to contact anonymous people to locate a new VIN plate for the vehicle in order to conceal the public VIN. She began to conduct surveillance of properties Mr. Basham was known to own or occupy. Working with Virginia State Police, she had a pole camera installed outside the residence Mr. Basham listed in Bedford County. After several months of surveillance, the surveillance footage showed a purple Dodge Challenger which matched the vehicle she was looking for. She could not get close enough to the vehicle to read the VIN number. The surveillance footage showed the vehicle was not being stored at the property; it would leave for several weeks and return to this property.

04/19/2024		Ms. Hedrick received information of another property Mr. Basham controlled in Botetourt County. She obtained a search warrant to search Mr. Basham's property at 1138 Pico Road. She and other DMV agents drove by this property and observed a Dodge Challenger parked by the house. She obtained two more search warrants and searched the vehicle. She confirmed this was the Dodge Challenger she had been looking for. She received the vehicle and left copies of the search warrant on the property with her contact information. Mr. Basham contacted her and agreed to meet with Ms. Hedrick at the Roanoke DMV on 04/30/2024.
04/30/2024		During her interview of Mr. Basham, he stated he found the Dodge Challenger on Facebook. He stated that this Facebook group often posted information about vehicle that was stolen. Mr. Basham added that he thought this vehicle might be stolen and that he intended to drive it with his dealer license plates because he did not have a title for it. He told Ms. Hedrick in the interview that he drove the vehicle only with his dealer plates and not with any other registration. Mr. Basham stated he was aware that the vehicle had no title certificate and that he did not make an effort to procure one or to contact law enforcement with his suspicion that the vehicle was stolen. After the interview, Ms. Hedrick obtained a search warrant for Mr. Basham's Facebook records. Her search of the Facebook records led her to Mr. Basham's conversation with the sellers of the Dodge Challenger and with other individuals whom he asked for a fake VIN for the vehicle. He was not able to title the vehicle. Armed with this information, Ms. Hedrick went to the Grand Jury of the Botetourt Circuit Court and obtained a charge for violation of statute 18.2.109.
11/18/2025	MVDB 7	MVDB Hearing Officer John Weigly conducted an IFFC of Mr. Basham's case and recommended a civil penalty of \$3,000 and revocation of Mr. Basham's licenses, based on his violation of the VA Code Sections listed in the Conference Details section of this report.
03/02/2026		The MVDB sent a letter to Mr. Basham with Hearing Officer Weigly's report attached and informing Mr. Basham of the full Board meeting on 03/09/2026. What transpired after 03/02/2026 is summarized as the second item in this Chronology/Finding of Facts and the corresponding documents make up Exhibit 2.

Respondent's Position

Mr. Basham left the meeting during Ms. Majors' presentation of Exhibit 7 and was not present to present his position. Ms. Majors and Ms. Hedrick made several attempts to contact him but he did not answer his phone.

Conclusions of Law

VA Code:	
§ 46.2-1550	Unauthorized use of dealer plates. Hearing Officer recommends a penalty of \$500.00. Mr. Basham used dealer plates on a vehicle not in the dealership's inventory and solely for his personal use.
§ 46.2-1575 (6)	Having used deceptive acts or practices. Hearing Officer recommends a penalty of \$1,000.00. Mr. Basham attempted to procure a fake VIN for the vehicle in question to conceal its lack of a valid VIN and moved the vehicle around to different locations to avoid its detection.
§ 46.2-1575 (9)	Having been convicted of any criminal act involving the business of selling vehicles. Hearing Officer recommends no penalty. Mr. Basham did not attempt to sell the vehicle in question, which was solely for personal use.
§ 46.2-1575 (13)	Having been convicted of a felony. Hearing Officer recommends a penalty of \$1,000. Mr. Basham was convicted of a felony for possession of a stolen vehicle.
§ 46.2-1575 (15)	Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle. Hearing Officer recommends a penalty of \$500.00. Mr. Basham received in his possession a vehicle which he strongly suspected was stolen.

Hearing Officer Narrative

Mr. Basham left this hearing as the exhibits were still being presented and he missed his opportunity to present testimony or evidence that the Hearing Officer could have considered. Both Ms. Majors and Ms. Hedrick attempted to contact him by phone and text message at least three times and got no response. At the direction of the MVDB Executive Director, the hearing was held open an extra 10 minutes before being concluded, and Ms. Majors, Ms. Hedrick, and I waited nearly 40 minutes from the time Mr. Basham's connection was lost before we agreed to end the hearing.

The testimony provided and the court records show that Mr. Basham was convicted of felony possession of a stolen vehicle. The transcript of his interview with DMV Senior Special Agent Hedrick indicates he was aware that the vehicle he possessed was likely stolen and that he should have reported it to law enforcement but chose not to.

Formal Hearing Recommendations

Date: 06/18/2026

Hearing Officer: Arthur Todras

MVDB vs. Economy Auto/Qwik Time Performance

Found In Violation: Yes

Hearing Officer Recommendation:	Statement of Explanation:
☐ No Further Action	
☐ Warning	
☒ Civil Penalty	§ 46.2-1550: \$500.00 § 46.2-1575 (6).2: \$1,000.00 § 46.2-1575 (13). \$1000.00 § 46.2-1575 (15). \$500.00 TOTAL: \$3,000.00
☒ Revocation	Revocation of license
☐ Suspension	
☐ Satisfactory Inspection Required	
☐ Dealer-Operator Class Required	
☐ Salesperson License Approved	
☐ Salesperson License Denied	
☐ Other	


 Digitally signed by Arthur
 Todras
 Date: 2026.06.18 12:25:37
 -04'00'

Arthur Todras
 Hearing Officer

06/18/2026
 Date



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

NOTICE OF HEARING

June 2, 2026

CERTIFIED RETURN RECEIPT

9589 0710 5270 3456 5876 65

Mr. Roy Wayne Basham, Jr.
Qwik Time Performance, Inc.
Economy Auto # 51439
1180 Lee Highway
Hollins, Virginia 24019

Dear Mr. Basham:

PLEASE TAKE NOTICE that on Thursday, June 11 at 11:00 a.m. I will convene a Formal Hearing to address the allegation of the Board that you are in violation of VA Code Sections 46.2-1550, 46.2-1575 (6), 46.2-1575 (9), 46.2-1575 (13), and 46.2-1575 (15). This hearing will be conducted by computer conference call and is rescheduled from the original hearing date of June 2. Because this is a Formal Hearing, with a swearing in of the participants, you will need to have your computer camera turned on. You will receive, in advance of the conference, all pertinent information, along with instructions on connecting to the call.

VA Code Section 46.2-1550 states, in part:

A. Dealer's license plates may be used on vehicles in the inventory of licensed motor vehicle manufacturers, distributors, and dealers in the Commonwealth when operated on the highways of Virginia by dealers or dealer-operators, their spouses, or employees of manufacturers, distributors, and dealers as permitted in this article, which shall include business, personal, and family purposes. Except as otherwise explicitly permitted in this article, it shall be unlawful for any dealer to cause or permit: (i) use of dealer's license plates on vehicles other than those held in inventory for sale or resale; (ii) dealer's license plates to be lent, leased, rented, or placed at the disposal of any persons other than those permitted by this article to use dealer's license plates; and (iii) use of dealer's license plates on any vehicle of a type for which their use is not authorized by this article.

VA Code Sections 46.2-1575 (6), (9), (13), and (15) state:

2201 West Broad Street • Suite 104 • Richmond, Virginia 23230

Telephone: (804)367-1100

Email: dboard@mvdv.virginia.gov

**MVDB
Exhibit**

1

A license or certificate of dealer registration or qualification issued under this subtitle may be denied, suspended, or revoked on any one or more of the following grounds:

- 6. Having used deceptive acts or practices.*
- 9. Having been convicted of any criminal act involving the business of selling vehicles;*
- 13. Having been convicted of a felony;*
- 15. Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle;*

The Board's authority to convene these proceedings may be found in VA Code Section 46.2-1576.

You may bring with you to the conference any witnesses with relevant testimony and any relevant documentary evidence. By written request prior to the proceedings, you may request any documentary evidence that will be presented by the Board. Written requests may be made by contacting MVDB Operations Manager Ann Majors (804) 367-1100. Fees may be charged if you request that documentary evidence be sent to you in advance of the hearing. You may also arrange to view the evidence in our office at no charge. Ms. Majors will be present to give evidence for the Board.

PLEASE TAKE NOTICE ALSO that continuance will be granted ONLY UPON WRITTEN NOTICE received by the Board BEFORE the date of the conference and ONLY FOR GOOD CAUSE SHOWN. If the continuance is not granted and you do not appear, THE HEARING MAY GO FORWARD IN YOUR ABSENCE AND A RECOMMENDATION MADE TO THE BOARD.

Sincerely,



Arthur Todras
MVDB Hearing Officer

cc: Ann Majors, MVDB Operations Manager
Natalie Hedrick, DMV Senior Special Agent



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

NOTICE OF HEARING

April 24, 2026

CERTIFIED RETURN RECEIPT

9589 0710 5270 0731 1545 67

Mr. Roy Wayne Basham, Jr.
Qwik Time Performance, Inc.
Economy Auto # 51439
1180 Lee Highway
Hollins, Virginia 24019

Dear Mr. Basham:

PLEASE TAKE NOTICE that on Tuesday, June 2 at 11:00 a.m. I will convene a Formal Hearing to address the allegation of the Board that you are in violation of VA Code Sections 46.2-1550, 46.2-1575 (6), 46.2-1575 (9), 46.2-1575 (13), and 46.2-1575 (15). This hearing will be conducted by Zoom call. Because this is a Formal Hearing, with a swearing in of the participants, you will need to have your computer camera turned on. You will receive, in advance of the conference, all pertinent information, along with instructions on connecting to the call.

VA Code Section 46.2-1550 states, in part:

A. Dealer's license plates may be used on vehicles in the inventory of licensed motor vehicle manufacturers, distributors, and dealers in the Commonwealth when operated on the highways of Virginia by dealers or dealer-operators, their spouses, or employees of manufacturers, distributors, and dealers as permitted in this article, which shall include business, personal, and family purposes. Except as otherwise explicitly permitted in this article, it shall be unlawful for any dealer to cause or permit: (i) use of dealer's license plates on vehicles other than those held in inventory for sale or resale; (ii) dealer's license plates to be lent, leased, rented, or placed at the disposal of any persons other than those permitted by this article to use dealer's license plates; and (iii) use of dealer's license plates on any vehicle of a type for which their use is not authorized by this article.

VA Code Sections 46.2-1575 (6), (9), (13), and (15) state:

2201 West Broad Street • Suite 104 • Richmond, Virginia 23230
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov

A license or certificate of dealer registration or qualification issued under this subtitle may be denied, suspended, or revoked on any one or more of the following grounds:

- 6. Having used deceptive acts or practices.*
- 9. Having been convicted of any criminal act involving the business of selling vehicles;*
- 13. Having been convicted of a felony;*
- 15. Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle;*

The Board's authority to convene these proceedings may be found in VA Code Section 46.2-1576.

You may bring with you to the conference any witnesses with relevant testimony and any relevant documentary evidence. By written request prior to the proceedings, you may request any documentary evidence that will be presented by the Board. Written requests may be made by contacting MVDB Operations Manager Ann Majors (804) 367-1100. Fees may be charged if you request that documentary evidence be sent to you in advance of the hearing. You may also arrange to view the evidence in our office at no charge. Ms. Majors will be present to give evidence for the Board.

PLEASE TAKE NOTICE ALSO that continuance will be granted ONLY UPON WRITTEN NOTICE received by the Board BEFORE the date of the conference and ONLY FOR GOOD CAUSE SHOWN. If the continuance is not granted and you do not appear, THE HEARING MAY GO FORWARD IN YOUR ABSENCE AND A RECOMMENDATION MADE TO THE BOARD.

Sincerely,



Arthur Todras
MVDB Hearing Officer

cc: Ann Majors, MVDB Operations Manager
Natalie Hedrick, DMV Senior Special Agent



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

April 15, 2026

Mr. Art Todras, Hearing Officer
todrasfamily@comcast.net

Re: Motor Vehicle Dealer Board v. Roy Wayne Basham, Jr. #51439, Formal Hearing

Dear Mr. Todras:

Please find enclosed copies of the agency documents involving Mr. Roy Wayne Basham, owner of Economy Auto, # 51439. Please convene Formal Hearing. The facts of this case show that Mr. Roy Wayne Basham, Jr. violated Va. Code:

§ 46.2-1550	Use of Dealer Plates.
§ 46.2-1575 (6)	Deceptive Acts and Practices.
§ 46.2-1575 (9)	Having been convicted of any criminal act involving the business of selling vehicles.
§ 46.2-1575 (13)	Failure to comply with previous warnings.
§ 46.2-1575 (15)	Having used deceptive acts or practices.

The Board's authority to convene the conference may be found in Va. Code § 46.2-1576.

In scheduling the hearing, please contact Ann Majors at (804) 998-7785 or ann.majors@mvdv.virginia.gov and Natalie Hedrick, DMV Senior Special Agent, natalie.hedrick@dmv.virginia.gov, or 540-591-3445, to present the case for the Board.

Please send the notice of hearing to:

Mr. Roy Wayne Basham, Jr.
Qwik Time Performance Inc.
Economy Auto # 51439
1180 Lee Highway
Hollins, Virginia 24019

or

MVDB
Exhibit

2

April 15, 2026

Pg. 2

Roy Wayne Basham, Jr.

Economy Auto # 51439

economyautoroanoke@gmail.com

qwiktow@gmail.com

540-591-3445

540-580-0279

540-562-2597

Please provide a copy of the hearing notice for my files.

Sincerely,



Ann Majors
Operations Manager

Enclosures

Economy Auto

1180 Lee Hwy

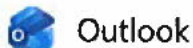
Roanoke Va 24019

540-591-3445

To Kelley Smith, This is to inform you that Roy Wayne Basham Jr. am appealing the decision made by the dealer board and that I request a formal hearing after the legal trials have run their course. I have another appointment with counsel later this month. Thank you for the opportunity to appeal this decision.

Roy W. Basham Jr.

RECEIVED
APR 07 2026
MVDB



Outlook

Fw: URGENT: Economy Auto #51439 | Roy Wayne Basham Jr - INVITE TO ATTEND THE MARCH 9, 2026 BOARD MEETINGS

From Wallace, Tenisha (MVDB) <Tenisha.Wallace@mvdb.virginia.gov>

Date Tue 3/3/2026 10:13 AM

To qwiktow@gmail.com <qwiktow@gmail.com>

 2 attachments (396 KB)

Economy Auto #51439 - Roy Wayne Basham Jr.pdf; 3-9-2026 Board Meeting Invite Economy Auto #51439 - Roy Wayne Basham Jr.pdf;

From: Wallace, Tenisha (MVDB) <Tenisha.Wallace@mvdb.virginia.gov>

Sent: Tuesday, March 3, 2026 10:10 AM

To: economyautoanoke@gmail.com <economyautoanoke@gmail.com>; qwiktow@gmail.com <qwiktow@gmail.com>

Cc: Majors, Ann (MVDB) <Ann.Majors@mvdb.virginia.gov>; Hedrick, Natalie (DMV) <Natalie.Hedrick@dmv.virginia.gov>; Huffman, Dale (MVDB) <Dale.Huffman@mvdb.virginia.gov>; Smith, Kelley (MVDB) <Kelley.Smith@mvdb.virginia.gov>

Subject: URGENT: Economy Auto #51439 | Roy Wayne Basham Jr - INVITE TO ATTEND THE MARCH 9, 2026 BOARD MEETINGS

Your matter is scheduled for review at the March 9, 2026 Board Meeting. Attached are the Hearing Officer's Report and related correspondence.

Your attendance is not required, but it is recommended.

Please reply at your earliest convenience to confirm whether you plan to attend.

Respectfully,

Tenisha Wallace

Administrative Assistant

2201 West Broad Street, Suite 104, Richmond, VA 23220

804-367-1100 ext. 3001#





COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

RETURN RECEIPT REQUESTED
9589 0710 5270 1227 5379 94

March 17, 2026

Roy Wayne Basham Jr.
Economy Auto #51439
1180 Lee Highway
Hollins, Virginia 24019

Re: Roy Wayne Basham Jr. and Economy Auto #51439

Dear Roy Wayne Basham Jr.,

On March 9, 2026, the Motor Vehicle Dealer Board considered the above-referenced file. Enclosed is a copy of the Resolution.

Please read the Resolution carefully. For any questions regarding how to comply with the Resolution, please contact Tenisha Wallace at (804) 367-1100 ext. 3001# or Tenisha.Wallace@mvdv.virginia.gov.

Failure to pay the penalties or costs specified in the Resolution by the stated deadlines may result in the matter being referred for collection, along with the assessment of interest and applicable administrative, collection, or attorney's fees.

Should you have any questions regarding this matter, please do not hesitate to contact Ms. Wallace at (804) 367-1100 ext. 3001#.

Sincerely,

A handwritten signature in blue ink that reads "Kelley Smith".

Kelley Smith, J.D.
Executive Director

Board Decision Letter to Roy Wayne Basham Jr.
March 17, 2026
Page 2

KS:tw

Enclosures: Resolution

cc: John Weigly, Hearing Officer
Ann Majors, MVDB Operations Manager

Roy Wayne Basham, Jr. #51439
March 9, 2026

WHEREAS, pursuant to Virginia Code §§ 2.2-4019 and 46.2-1576, the Motor Vehicle Dealer Board conducted an informal fact-finding conference on November 18, 2025 to inquire into evidence that Roy Wayne Basham, Jr. may have violated Virginia Code §§ 46.2-1550 and 46.2-1575(6), (9), (13) and (15).

WHEREAS, Roy Wayne Basham, Jr. appeared at the November 18, 2025 informal fact-finding conference and was not represented by counsel.

WHEREAS, on March 3, 2026 Roy Wayne Basham, Jr. was notified by email that he may participate in the Licensing Committee and Board Meeting on March 9, 2026 and provided a copy of the hearing officer's report, and

WHEREAS, neither a representative nor counsel appeared on behalf of Roy Wayne Basham, Jr., and

WHEREAS, the Board has reviewed and considered the facts, evidence and the report of an informal fact-finding conference as prepared by the hearing officer concerning Roy Wayne Basham, Jr. for the alleged violations, and

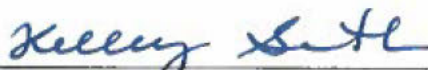
WHEREAS, based on due consideration, the Board believes the following actions should be taken against Roy Wayne Basham, Jr.:

1. Assessed a civil penalty of \$3,000.00; and
2. Revocation of the license.

NOW THEREFORE, BE IT RESOLVED that the Board hereby mandates that Roy Wayne Basham, Jr. shall be assessed a civil penalty of \$3,000.00 due on or before May 19, 2026, and all licenses and certificates issued to Roy Wayne Basham, Jr. are hereby revoked. Should Roy Wayne Basham, Jr. seek to reapply for licensure, an administrative proceeding shall be convened to consider such application.

Pursuant to Virginia Code § 2.2-4023, the signed original of this Resolution shall remain in the custody of the Motor Vehicle Dealer Board as a public record and shall be available for public inspection and copying upon request.

FOR THE BOARD



Kelley Smith, J.D.
Executive Director
Motor Vehicle Dealer Board

ENTERED AND MAILED: March 17, 2026

NOTICE OF RIGHT TO APPEAL

Pursuant to Virginia Code §§ 2.2-4019 and 2.2-4021, Roy Wayne Basham, Jr. may, not later than 5:00 p.m. on April 15, 2026, notify Kelley Smith, Executive Director, Motor Vehicle Dealer Board, 2201 West Broad Street, Suite 104, Richmond, Virginia 23220, in writing that he desires a formal administrative hearing before the Board. Upon filing with the Executive Director of a request for the hearing, this Resolution shall be vacated. This Resolution shall become final on April 19, 2026, unless a request for a formal administrative hearing is received as described above.



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

April 15, 2026

Roy Wayne Basham, Jr.
Economy Auto # 51439
1180 Lee Highway
Hollins, Virginia 24019

Re: Appeal Board Decision Letter dated May 17, 2026

Dear Mr. Basham, Jr.:

The purpose of this letter is to acknowledge the receipt of your notice of appeal received by the MVDB on April 07, 2026. I have assigned Arthur Todras to act as the hearing officer and to conduct the Formal hearing. You will receive a certified letter that will be identified as a Notice of Hearing, which contains the date and time agreed upon by you and Mr. Todras. Mr. Todras will contact you via phone at 540-591-3445, or eeconomvautor@anoke@gmail.com.

After you receive the Notice of Hearing from Mr. Todras, I will email you copies of the evidence the Motor Vehicle Dealer Board will present at the conference. I will also email you an invitation to a virtual Formal hearing.

Sincerely,

A handwritten signature in dark ink, appearing to read "Ann Majors".

Ann Majors
Operations Manager

Enclosure

em: kelly.smith@mvdb.virginia.gov



RECEIVED

DEC 30 2025

MVDB

COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

October NOTICE OF HEARING
~~September 29, 2025~~

CERTIFIED RETURN RECEIPT
9589 0710 5270 1242 9855

Mr. Roy Wayne Basham Jr.
Economy Auto
1180 Lee Highway
Hollins, Virginia 24019

Dear Mr. Basham:

Per our recent telephone conversation, PLEASE TAKE NOTICE that on November 18, 2025, at 10:00 a.m., an Informal Fact-Finding Conference will be conducted telephonically. Ann Majors from the Dealer Board will call you on that date to initiate the Conference. She will contact you at the number you provided for this Conference.

These proceedings are being convened to address the allegations by the Board that you are in violation of VA Code, §46.2-1150 – Use of Dealer Plates, §46.2-1575- Deceptive Acts or Practices, §46.2-1575.9-Having been convicted of any criminal act involving the business of selling vehicles, §46.2-1575.13-Having been convicted of a Felony, and §46.2-1575.15 – Convicted for receipt of a stolen vehicle. The Board's authority to convene these proceedings may be found in VA Code §46.2-1576.

You may bring with you to the conference any witnesses with relevant testimony and any relevant documentary evidence. By written request prior to the proceedings, you may request any documentary evidence that will be presented by the Board. Written requests may be made by contacting Ms. Ann Majors at (804) 998-7785. Fees may be charged if you request that documentary evidence be sent to you in advance of the hearing. You may also arrange to view the evidence in our office at no charge. DMV Special Agent Natalie Hedrick will be present to give evidence for the Board.

2201 West Broad Street • Suite 104 • Richmond, Virginia 23230
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

PLEASE TAKE NOTICE ALSO that a continuance will be granted ONLY UPON WRITTEN NOTICE received by the Board BEFORE the date of the conference and ONLY FOR GOOD CAUSE SHOWN. If the continuance is not granted and you do not appear, THE HEARING MAY GO FORWARD IN YOUR ABSENCE AND A RECOMMENDATION MADE TO THE BOARD.

Sincerely,

John G. Weigly
Hearing Officer

cc: Ann Majors
Natalie Hedrick, DMV Special Agent

RECEIVED

DEC 30 2025

MVDB

2201 West Broad Street • Suite 104 • Richmond, Virginia 23230
Telephone: (804)367-1100
Email: dboard@mvdv.virginia.gov



COMMONWEALTH of VIRGINIA

Motor Vehicle Dealer Board

Emailed Only: economvautoroanoke@gmail.com; Qwiktow@gmail.com

October 27, 2025

Roy Wayne Basham Jr.
Qwik Time Performance Inc
t/a Economy Auto
1180 Lee Highway
Hollins, VA 24019

Re: Informal Fact-Finding Conference MVDB vs Roy Wayne Basham, Jr.

Dear Roy Wayne Basham, Jr.:

The Motor Vehicle Dealer Board (Board) has received information regarding a felony conviction for Roy Wayne Basham; and the Board is convening an informal fact-finding conference. During preparation for the informal fact-finding conference, the Board has determined that you may be in violation of Virginia Motor Vehicle Dealer Licensing Laws. Listed below are the violations that will be up for consideration and discussed during the informal fact-finding conference:

§ 46.2-1550	Use of Dealer Plates
§ 46.2-1575.6	Deceptive Acts and Practices
§ 46.2-1575.9	Having been convicted of any criminal act involving the business of selling vehicles
§ 46.2-1575.13	Having been convicted of a felony
§ 46.2-1575.15	Convicted for receipt of a stolen vehicle

These laws can be found at www.mvdb.virginia.gov, click on the Resources link, and then click on the Licensing Codes and Regulations link, found under licensing function.

I have assigned John Weigly to act as the hearing officer and to conduct the informal fact-finding conference. After communication with John Weigly, you will receive a certified letter that will be identified as a Notice of Hearing, which contains the date and time agreed upon by you and Mr. Weigly.

Sincerely,

Ann Majors
Operations Manager

em: Dale Fields, Field Representative
Natalie Hedrick, Senior Special Agent, DMV LES

2201 West Broad Street • Suite 104 • Richmond, Virginia 23220
Telephone: (804) 367-1100 Fax Number: (804) 367-1053



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

October 16, 2013

Mr. John Weigley, Hearing Officer
Wiggles4us@verizon.net

Re: Motor Vehicle Dealer Board v. Roy Wayne Basham, Jr.

Dear Mr. Weigly:

Please find enclosed copies of the agency documents involving Roy Wayne Basham, Jr., of Qwik Time Performance Inc, Economy Auto # 51439. Please convene an informal fact-finding conference. The facts of this case will show that Roy Wayne Basham violated Va. Code § § 46.2-1550 46.2-1575.6, 46.2-1575.9, 46.2-1575.13, 46.2-1575.15. The Board's authority to convene the conference may be found in Va. Code § 46.2-1576.

In scheduling the hearing, please contact Natalie Hedrick, DMV Senior Special Agent, Natalie.Hedrick@dmv.virginia.gov, and Ann Majors at (804) 998-7785 or ann.majors@mvdv.virginia.gov to present the case for the Board.

Please send the notice of hearing to Mr. Roy Wayne Basham, Jr., of Economy Auto # 51439, 1180 Lee Highway, Hollins, Virginia, 24019. economyautoanoke@gmail.com, or qwiktow@gmail.com, or 540-591-3445, or, 540-580-0279, or 540-562-2597. Please provide a copy of the hearing notice for my files.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ann Majors".

Ann Majors
Operations Manager

Enclosures

em: Natalie Hedrick, SSA, DMV LES
Dale Huffman, Field Representative



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

SUBPOENA

COMMONWEALTH OF VIRGINIA
City of Richmond, Virginia

TO THE SHERIFF OF: City of Richmond, Virginia, Antionette V. Irving
Sheriff@RVA.gov

You are commanded in the name of the Commonwealth to summon Senior Special Agent in Charge Natalie Hedrick of the Department of Motor Vehicles, 2300 West Broad Street, Richmond, Virginia 23220 to appear before the Executive Director of the Motor Vehicle Dealer Board (Board) or his designated representative, John Weigly, at the Board's office, 2201 West Broad Street, Suite 104, Richmond, Virginia 23220 on the 18th day of December, 2012 at 11:00 a.m. to testify in a matter now pending between the Board and Mr. James Musick.

Given under my hand this twenty ninth day of October 2025.

EXECUTIVE DIRECTOR OF THE MOTOR VEHICLE DEALER BOARD

By: Ann Majors
Operations Manager
ann.majors@mvdv.virginia.gov
(804) 998-7785

7018 00400000 2436 4887

RECEIVED
SHERIFF'S OFFICE
2025 NOV -6 PM 4:38
CIVIL PROCESS

RECEIVED
NOV 17 2025
MVDB



CITY OF RICHMOND
OFFICE OF THE SHERIFF
1701 FAIRFIELD WAY
RICHMOND, VIRGINIA 23223
ANTIONETTE V. IRVING, PHD - SHERIFF



We are returning the enclosed ☒ Court Paper ☐ Document(s) ☐ Check(s) for the reason checked below.

☐ We do not serve P.O. Box numbers. A street address is needed for service.

☐ Address given does not exist in the City of Richmond.

☐ Proof of service sheet or copy upon which to make a return needs to be attached.

☒ Service copy needed for service.

☐ \$12.00 Sheriff's fee needed per document.

☐ \$28.00 fee is needed for each defendant. Payment made payable to the Division of Motor Vehicles.

☐ \$28.00 fee is needed for service. Payment made payable to the Secretary of the Commonwealth.

☐ \$30.00 fee is needed for each defendant. Payment made payable to the State Corporation Commission.

☐ All sheriff's fees for General District, Juvenile & Domestic Relations and Circuit Courts are paid through the appropriate court, not through the Sheriff's Office.

☐ We do not send out or have a mailing list for auctions. All auctions are listed in the Richmond Sunday Times-Dispatch Classified section.

☐ Business does not exist at the indicated address.

☐ We do not serve papers marked "Third Party Service".

☐ Other _____

RECEIVED

NOV 17 2025

MVDB

Returned by: Lt. Trotter Date: 12 NOV 2025



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

SUBPOENA

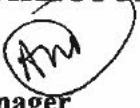
COMMONWEALTH OF VIRGINIA
City of Richmond, Virginia

TO THE SHERIFF OF: City of Richmond, Virginia, Antionette V. Irving
Sheriff@RVA.gov

You are commanded in the name of the Commonwealth to summon Senior Special Agent in Charge Natalie Hedrick of the Department of Motor Vehicles, 2300 West Broad Street, Richmond, Virginia 23220 to appear before the Executive Director of the Motor Vehicle Dealer Board (Board) or his designated representative, Arthur Todras, at the Board's office, 2201 West Broad Street, Suite 104, Richmond, Virginia 23220 or virtual on the 2nd day of June, 2026 at 11:00 a.m. to testify in a matter now pending between the Board and Mr. Roy Wayne Basham, Jr.

Given under my hand this twenty fourth day of April, 2026.

EXECUTIVE DIRECTOR OF THE MOTOR VEHICLE DEALER BOARD

By: Ann Majors 
Operations Manager
ann.majors@mvdv.virginia.gov
(804) 998-7785
7019 2280 0001 5932 8746



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

SUBPOENA

COMMONWEALTH OF VIRGINIA
City of Richmond, Virginia

TO THE SHERIFF OF: City of Richmond, Virginia, Antionette V. Irving
Sheriff@RVA.gov

You are commanded in the name of the Commonwealth to summon Senior Special Agent in Charge Natalie Hedrick of the Department of Motor Vehicles, 2300 West Broad Street, Richmond, Virginia 23220 to appear before the Executive Director of the Motor Vehicle Dealer Board (Board) or his designated representative, John Weigly, at the Board's office, 2201 West Broad Street, Suite 104, Richmond, Virginia 23220 on the 18th day of December, 2012 at 11:00 a.m. to testify in a matter now pending between the Board and Mr. James Musick.

Given under my hand this twenty ninth day of October 2025.

EXECUTIVE DIRECTOR OF THE MOTOR VEHICLE DEALER BOARD

By: Ann Majors
Operations Manager
ann.majors@mvdv.virginia.gov
(804) 998-7785

A handwritten signature in black ink, appearing to be "AM", enclosed within a circular stamp.



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

SUBPOENA

COMMONWEALTH OF VIRGINIA
City of Richmond, Virginia

TO THE SHERIFF OF: City of Richmond, Virginia, Antionette V. Irving
Sheriff@RVA.gov

You are commanded in the name of the Commonwealth to summon Senior Special Agent in Charge Natalie Hedrick of the Department of Motor Vehicles, 2300 West Broad Street, Richmond, Virginia 23220 to appear before the Executive Director of the Motor Vehicle Dealer Board (Board) or his designated representative, Arthur Todras, at the Board's office, 2201 West Broad Street, Suite 104, Richmond, Virginia 23220 or virtual on the 11th day of June, 2026 at 11:00 a.m. to testify in a matter now pending between the Board and Mr. Roy Wayne Basham, Jr.

Given under my hand this second day of June, 2026.

EXECUTIVE DIRECTOR OF THE MOTOR VEHICLE DEALER BOARD

By: Ann Majors 
Operations Manager
ann.majors@mvdv.virginia.gov
(804) 998-7785
7019 2280 0001 5932 8753

Majors, Ann (MVDB)

From: JOHN WEIGLY <wiggles4us@verizon.net>
Sent: Tuesday, November 18, 2025 9:07 AM
To: Majors, Ann (MVDB)
Subject: Re: Informal Fact Finding Conference

Just talked to him and confirmed the Hearing for 11:00 am today
See you then
J
Sent from my iPhone

On Nov 18, 2025, at 9:01 AM, John Weigly <wiggles4us@verizon.net> wrote:

Ann
Left a message at both phone numbers to return the call and verify the correct time
JW

On Tuesday, November 18, 2025 at 07:35:55 AM EST, Majors, Ann (MVDB)
<ann.majors@mvdb.virginia.gov> wrote:



Majors, Ann (MVDB) reacted to your message:

From: JOHN WEIGLY <wiggles4us@verizon.net>
Sent: Monday, November 17, 2025 10:35:50 PM
To: Majors, Ann (MVDB) <Ann.Majors@mvdb.virginia.gov>
Subject: Re: Informal Fact Finding Conference

I will call him in the am
Sorry about the mix up
Sent from my iPhone

> On Nov 17, 2025, at 4:32 PM, Majors, Ann (MVDB) <Ann.Majors@mvdb.virginia.gov> wrote:

>

> John:

>

> I am so sorry, but the hearing tomorrow is at 11:00 - even though the notice of hearing states 10:00. My subpoena states 11, and your email below states 11, but your NOH states 10.

>

> I cannot do the hearing at 10.

>

> I can only do the hearing at 11:00. Please contact the dealer and let them know the hearing is at 11:00 a.m.

>

> Ann Majors

> Operations Manager

> 804-998-7785

>

> -----Original Message-----

> From: Majors, Ann (MVDB) <Ann.Majors@mvdb.virginia.gov>

> Sent: Wednesday, October 29, 2025 1:57 PM

> To: JOHN WEIGLY <wiggles4us@verizon.net>

> Cc: Hedrick, Natalie (DMV) <Natalie.Hedrick@dmv.virginia.gov>

> Subject: RE: Informal Fact Finding Conference

>

> Thanks, I'll send LES the subpoena. Thanks.

>

> Ann Majors

> Operations Manager

> 804-998-7785

>

> -----Original Message-----

> From: JOHN WEIGLY <wiggles4us@verizon.net>

> Sent: Wednesday, October 29, 2025 11:03 AM

> To: Majors, Ann (MVDB) <Ann.Majors@mvdb.virginia.gov>

> Cc: Hedrick, Natalie (DMV) <Natalie.Hedrick@dmv.virginia.gov>

> Subject: Informal Fact Finding Conference

>

> I have spoken with Mr. Basham and confirmed 11/18/25 at 11:00 am as the date and time for our Hearing.

> I will be preparing the letter to be sent.

> John Weigly

> Hearing Officer

>

>

>

> Sent from my iPad

> <Subpoena dmv hedrick_10292025170246.pdf>

ECONOMY AUTO

1180 LEE HIGHWAY, HOLLINS, VA 24019

Bus. Phone:(540) 591-3445

Dealer Email:

Dealership Email: ECONOMYAUTOROANOKE@GMAIL.COM

Audit Sheet Date: 5/27/2026

POD Date: 02/24/2026

Online Access: YES

Certificate#: 51439

Contact Phone:(540) 580-0279

POD Vendor: MVS

Online Date: 01/27/2020

Licenses At Certificate Location

License Type	Est. Date	Expiration Date
ID	02/07/2018	02/28/2027
IB	02/07/2018	02/28/2027

Owner BASHAM JR,ROY,WAYNE, *

Operator BASHAM JR, ROY WAYNE

Recertify by: 5/31/2027

Recertify by: 5/31/2027

Salespersons: Active:2 Inactive:1

Lic. #	Last Name	First Name	Middle	Lic. Exp. Date	Stop on Lic.
5127	BASHAM JR	ROY	WAYNE	2/28/2027	No
1617	GRAY	CHRISTINA	ANITA	2/28/2027	No
5411	SMITH	JENNIFER	MARIE	2/28/2027	Yes

Dealer Plate Insurance

Insurer: Atlantic casualty company
From: 1/20/2026

Policy #: 1490000904-4
To: 1/20/2027

Contact #: 804-737-6060
Plates Covered: (7)

Dealer Plates - Count 8

Plate#	Issue Date	Expiration Date	Status
APIC00001148	2/19/2026	2/28/2027	Active
APID00044059	2/19/2026	2/28/2027	Active
APID00045117	2/19/2026	2/28/2027	Active
APID00049105	2/19/2026	2/28/2027	Active
APID00049104	2/19/2026	2/28/2027	Active
APID00049103	2/19/2026	2/28/2027	Active
APID00051365	2/19/2026	2/28/2027	Active
APID00062875	2/19/2026	2/28/2027	Active

Hours Of Operation

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
10:00 AM	N/A	10:00 AM	N/A	10:00 AM	N/A	N/A
6:00 PM	N/A	6:00 PM	N/A	6:00 PM	N/A	N/A

Dealer Info

Retail Unit Sales	Wholesale Unit Sales	Inspection Date	Processing Fee
44	0	08/21/2025	249.00

MVDB
Exhibit

3

PROTECTION FOR THE ROAD AHEAD

4350 NORTHERN PIKE SUITE 143 MONROEVILLE PA 15146 888 335 6838 CARSPROTECTIONPLUS.COM

MVDB 10 17 01/2018



Motor Vehicle Dealer Board
COMMONWEALTH OF VIRGINIA
2501 W. of Broad Street, Suite 104
Richmond, Virginia 23220
www.mvdb.org

MOTOR VEHICLE DEALER LICENSE APPLICATION FOR INITIAL LICENSE/RENEWAL/CHANGE

51439

PURPOSE. Dealers use this form to apply for initial Dealer License and to notify MVDB of changes. This form is also used for dealer license renewal. Dealers must review for accuracy and complete all items (front and back) and include email addresses. Dealer changes such as dealership address change/location ownership changes add/delete manufacturer or distributor operator requires supporting documentation before the change is authorized and approved. For additional information visit www.mvdb.org

OFFICE USE ONLY			
CERT. AND FEE	PLATE	FEES	ISS. FEE
320	216	100	
FUND FEE	TOTAL FEE		
	636		
CHECK NUMBER	DATE		
2005	6/3/18		
OVERPAY	SHORTAGE		
TECH INITIALS			
TC			

FOR LICENSE YEAR ENDING	DEALER CERTIFICATE NUMBER (if currently licensed)
02/28/2027	51439

1 If you are a Motor Vehicle Dealer please indicate which of the following applies. (check only one) See letter for additional information.

- ☐ \$350 Fund Fee and \$50,000 Bond
☐ \$100,000 Bond (submit copy)

NO BOND REQUIRED

CERT 22894-1-1-0-51439

ENDORSEMENTS 1B 1D

USED

2 TYPE OF APPLICATION

Note: If this is an initial or change in location application, an approved Local Zoning Certificate must be submitted with this application. Include any supporting documentation with this application.

- ☐ INITIAL APPLICATION ☐ RENEWAL APPLICATION
☐ CHANGE (EXPLAIN)

3 TYPE OF MOTOR VEHICLE DEALER LICENSE(S) Check all that apply

FRANCHISED	INDEPENDENT
☐ CAR/TRUCK	☒ CAR/TRUCK
☐ MOTORCYCLE	☒ MOTORCYCLE
☐ RECREATIONAL VEHICLE	☐ RECREATIONAL VEHICLE
☐ TRAILER	☐ TRAILER
☐ AMBULANCE	☐ AMBULANCE
☐ FUNERAL VEHICLE	☐ FUNERAL VEHICLE
☐ FIRE FIGHTING VEHICLE	☐ FIRE FIGHTING VEHICLE

NAME OF BUSINESS
ONLINE PERFORMANCE INC

TRADE NAME
ECONOMY AUTO

BUSINESS ADDRESS, STREET (P.O. BOX ONLY IS NOT ACCEPTABLE)
1030 LEE HIGHWAY

CITY
HOLLINS VA 24019

COUNTY OR CITY JURISDICTION OF BUSINESS

Roanoke

DEALER-OPERATOR (PERSON OPERATING BUSINESS)

ROY WAYNE BASHAM JR

DEALER NUMBER

[REDACTED]

DEALER'S BUSINESS PHONE

(570) 591 3445

ONE NUMBER

[REDACTED]

DEALER-OPERATOR'S EMAIL ADDRESS

roy.basham@onlineperformance.com

DEALER-OPERATOR'S EMAIL ADDRESS

Same

PROCESSING FEE AMOUNT

249.00

POSTAL BUSINESS HOURS

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			10:00 AM		10:00 AM	
			5:00 PM		6:00 PM	

TYPE OF OWNERSHIP CHECK ONE

- ☐ INDIVIDUAL ☐ PARTNERSHIP ☒ CORPORATION ☐ LLC

STATE IN WHICH INCORPORATED

Name, title and address of each owner, member, partner and/or officer of this business. Use additional sheet(s) if necessary.

NAME	TITLE	ADDRESS
ROY WAYNE BASHAM JR	Owner	[REDACTED]

RECEIVED
FEB 06 2026
MVDB

51439

MVDB 10 (07/01/2018)

7 FRANCHISED DEALERS ONLY Attach a copy of the Franchise and service agreement with manufacturer or distributor if this is an initial application. Only list line-makers of vehicles to be sold in this state. DO NOT list models as line-makers. Use additional sheet(s) if necessary and attach.

MANUFACTURER	ADDRESS	LINE-MAKES

RECEIVED
FEB 06 2021
MVDB

8. FRANCHISED DEALERS ONLY List the name and address of individual awarded franchise(s) or sales agreement(s). Use additional sheet(s) if necessary and attach.

NAME	ADDRESS	CITY	STATE	ZIP CODE

9 READ EACH QUESTION BELOW AND CHECK THE APPROPRIATE RESPONSE

	YES	NO
A. Has any owner, partner, officer or Dealer-Operator of business ever been refused a Motor Vehicle Dealer's License or Certificate of Registration or had his/her license or certificate suspended or revoked?	☒	☐
B. Has any owner, partner, officer or Dealer-Operator of business ever been convicted of a felony?	☒	☐
C. Has any owner, partner, officer or Dealer-Operator of business ever been convicted of any fraudulent or criminal act in connection with the business of selling motor vehicles?	☐	☒
D. Has any owner, partner, officer or Dealer-Operator of business ever been convicted of larceny of a vehicle OR receipt or sale of a stolen vehicle?	☐	☒
E. Has any owner, partner, officer or Dealer-Operator of business ever been convicted of odometer tampering or any related violation?	☐	☒
F. Has any owner, partner, officer or Dealer-Operator committed any act or omitted any duty with the result being administrative action taken by the Board or DMV?	☐	☒
G. If the answer to any of the above questions is YES, please explain on a separate sheet (include names, dates, court judgments and result of administrative proceedings).		
H. Are all salespersons employees of the dealership (issued a W-2) and not independent contractors (issued a 1099)?	☒	☐
I. Is any owner, partner, officer or Dealer-Operator applying to be, or currently licensed as a vehicle manufacturer, factory branch distributor, distributor branch or subsidiary thereof in the Commonwealth? If YES, indicate Dealer Certificate Number.	☐	☒

PRIVACY STATEMENT

In accordance with Virginia Code §§ 2.2-803, 2.2-4807 and 58.1-520 et seq, the State Comptroller requires that this information, including your social security number, be collected for debt set off collection purposes.

10. CERTIFICATION I certify and affirm that in printing and signing below:

I certify and affirm that all information presented in this form is true and correct; that any documents I have presented to MVDB are true and correct; that all information included in all supporting documentation is true and accurate. I make this certification and affirmation under penalty of perjury and I understand that knowingly making a false statement or representation on this form is a criminal offense.

OWNER, PARTNER, OFFICER OR DEALER-OPERATOR NAME (print)

NAME OF BUSINESS

OWNER, PARTNER, OFFICER OR DEALER-OPERATOR SIGNATURE

DATE (mm/dd/yyyy)

Economy Auto

02-19-2021

**SALESPERSON LICENSE APPLICATION
 REQUEST FOR
 CRIMINAL BACKGROUND CHECK**

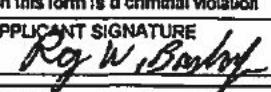
MVDB USE ONLY	
Dealer Cert #	51439
License Exp Date	02/28/2027
License Fee	
Tech Initials	

Purpose Use this form to apply for a salesperson license or criminal background check

Instructions Complete sections 1, 2 and 3. Request your employing dealership to complete section 4. Mail completed form and supporting documentation to MVDB at the above address.

1 APPLICATION TYPE		
☐ Original	☒ Renewal	☐ Transfer (attach existing license if available)

2 APPLICANT INFORMATION			
FULL LEGAL NAME (last) BASHAM JR	(first) ROY	(middle) WAYNE	(suffix)
LIST ANY AND ALL NAMES USED (aliases, maiden name, nicknames, etc.)		CURRENT EMAIL ADDRESS	

3 APPLICANT CERTIFICATION - CONSENT FOR CRIMINAL HISTORY CHECK	
Virginia Code §46.2-1575 lists specific circumstances under which a license for a motor vehicle dealer salesperson or dealer-operator license may be denied. Specifically, your application for a license may be denied for having been convicted of any of the following offenses: - Any criminal offense classified as a felony - Any criminal act involving the business of selling vehicles - Any fraudulent act in connection with the business of selling vehicles or any consumer related fraud - Larceny of a vehicle or receipt or sale of a stolen vehicle - Odometer tampering or any related violation Each application will be reviewed carefully and consideration will be given to all relevant information. If you have been convicted of any of the listed offenses, submit with your application documentation and/or written explanation or statement concerning the convictions. Note: You should include attested copies of your convictions and if you have been released from probation/parole, evidence of this fact. A Have you ever been refused a motor vehicle dealer's or salesperson's license or had such license suspended or revoked? ☒ YES ☐ NO B Have you ever been convicted of a felony? ☒ YES ☐ NO C Have you ever been convicted of any fraudulent or criminal act involving the business of selling motor vehicles? ☐ YES ☒ NO D Have you ever been convicted of odometer tampering, larceny of a vehicle or receipt or sale of a stolen vehicle? ☐ YES ☒ NO If the answer to questions B, C or D is YES, attach a copy of conviction record(s), name of probation officer, date(s) and court jurisdiction(s). I understand that untruthful or misleading answers are cause for denial of the application. I further understand that it is unlawful to knowingly make a false statement and any violation may be prosecuted to the full extent of the law. I authorize the Motor Vehicle Dealer Board to conduct a criminal history inquiry solely for the purpose of evaluating my application. I certify and affirm that all information presented in this form is true and correct. I make this certification and affirmation under penalty of perjury and I understand that knowingly making a false statement or representation on this form is a criminal violation.	
APPLICANT NAME (print) Roy W. Basham Jr	APPLICANT SIGNATURE  DATE (mm/dd/yyyy) 1-19-2026

PRIVACY NOTICE: In accordance with Virginia Code §§ 2-2-803 and 2-2-4800 et al, the State Comptroller requires that this information, including your social security number, be collected for debt set off collection purposes.

4 EMPLOYING DEALER CERTIFICATION			
TRADING AS NAME ECONOMY AUTO	PRIMARY CONTACT PHONE NUMBER (540) 580-0274	DEALER CERT NUMBER 51439	
BUSINESS STREET ADDRESS 1180 LEE HIGHWAY	CITY HOLLINS	STATE VA	ZIP CODE 24019
Criminal Record Check Vendor (original application) Complete if the dealer performs the criminal history check	VENDOR NAME	BACKGROUND CHECK REPORT NUMBER	
I certify that the applicant named herein is employed by the firm as a salesperson or representative and is not an independent contractor. If application is for a salesperson's license, I certify that applicant is not employed by another dealer unless the dealerships are owned by the same person, partnership or corporation. I certify and affirm that all the information presented in this form is true and correct. I make this certification and affirmation under penalty of perjury and I understand that knowingly making a false statement or representation on this form is a criminal violation.			
OWNER/PARTNER/OFFICER NAME (print)	OWNER/PARTNER/OFFICER SIGNATURE	DATE (mm/dd/yyyy)	
		RECEIVED FEB 26 2026 MVDB	



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

RETURN RECEIPT REQUESTED
7018 0040 0000 2436 4863

August 8, 2025

The Honorable Tommy L. Moore, Clerk
Botetourt Circuit Court
P.O. Box 219
Courthouse
Main Street
Fincastle, VA 24090

Re: Roy Wayne Basham, Jr

Case Number: GT20014878-01

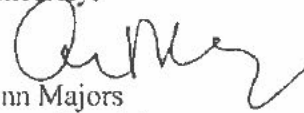
Dear Mr. Moore:

The Virginia Motor Vehicle Dealer Board (Board) has received the enclosed information that involves the above currently licensed motor vehicle Salesperson.

The purpose of this letter is to request the Court to provide attested copies of the convictions and sentencing order. Upon receipt of these documents, I will move to convene an administrative hearing pursuant to Va. Code § 2.2-4019.

Any assistance that you may render will be greatly appreciated, and if you have any questions or need additional information concerning this request, please contact me directly by emailing Alison.majors@mvdv.virginia.gov, or calling 804-998-7785.

Sincerely,


Ann Majors
Operations Manager

Enclosure

2201 West Broad Street • Suite 104 • Richmond, Virginia 23220
Telephone: (804) 367-1100 Fax Number: (804) 367-1053

MVDB
Exhibit

4



Botetourt Circuit Court (details)

Subscribe

Case #: CR24000397-00

Defendant: BASHAM, ROY WAYNE, JR

Defendant Information

Address: MONTVALE, VA 24122
Gender: MALE
Race: WHITE
DOB: 07/08/****
Attorney: DOUBLES, MALCOLM

Case/Charge Information

Defendant Status: BAIL
Filed Date: 10/07/2024
Locality: COMMONWEALTH OF VA
Code Section: 18.2-109
Charge: POSSESSION OF STOLEN VEHICLE
Offense Tracking Number: 023CR2400039700
Case Type: FELONY
Class: CLASS 6
Commenced By: DIRECT INDICTMENT
Offense Date: 08/16/2023
Arrest Date: 10/09/2024
Amended Code Section:
Amended Charge:
Amended Case Type:
Amended Class:

Appeal Information

Appeal Date:

Hearing Information

Date	Time	Result	Type	Courtroom	Plea	Duration	Jury
06/24/2025	09:00 AM	SENTENCED	PRE-SENTENCE REPORT		GUILTY		
03/18/2025	01:30 PM	UNDER ADVISEMENT	TRIAL		NOT GUILTY		
01/28/2025	09:00 AM	CARRIED OVER ON REQUEST OF DEF.	TRIAL				
11/07/2024	01:30 PM	SET FOR TRIAL	ADVISE ABOUT ATTORNEY ARRANGEMENTS				
10/22/2024	01:30 PM	CARRIED OVER ON REQUEST OF DEF.	ARRAIGNMENT				
10/07/2024	10:00 AM	CAPIAS-DEFENDANT ARRESTED	CAPIAS				
10/07/2024	09:30 AM	TRUE BILL	GRAND JURY				

Disposition Information

Disposition: GUILTY
Disposition Date: 06/24/2025
Concluded By: GUILTY PLEA
Jail/Penitentiary: PENITENTIARY
Concurrent/Consecutive: SENTENCE IS RUN CONSECUTIVELY WITH ANOTHER

Life/Death:

Sentence Time: 1 Year(s)

Sentence Suspended:

Probation Type: UNSUPERVISED

Probation Time: 1 Year(s)

Probation Starts: PROBATION TO BEGIN UPON RELEASE

Operator License Suspension Time:

Restriction Effective Date:

Operator License Restrictions:

Program Type:

Military:

Traffic Fatality:

Court/DMV Surrender:

Driver Improvement Clinic:

VASAP:

Restitution Paid:

Restitution Amount:

Fine: \$0.00 *

Costs: \$478.00 *

Fine/Costs Paid:

Fine/Costs Paid Date:

* This system cannot process online payments at this time. Please refer to 'How to Pay Traffic Tickets and Other Offenses.' for more information.

Service/Process

Pleadings/Orders

Angelo's Office (201.861.1111)

Home | What's New | Court Records | Online Services | Case Status and Information | Court Administration | Divisions & Forms | Judicial Branch Agencies | Programs
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Build Number: 1.0.0.2.62

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

The Hon Tommy L. Moore, Clerk
Botetourt Circuit Court
P.O. Box 219
Main Street
Fincastle, VA 24090



9590 9402 8424 3156 8636 42

2 Article Number (Transfer from previous label)

701A 0040 0000 2436 4863

PS Form 3811, July 2020 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature
[Signature]

☐ Agent

B. Received by (Printed Name)
[Signature]

☐ Addressee

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes

If YES, enter delivery address below: ☐ No

3. Service Type
- ☐ Adult Signature
 - ☐ Adult Signature Restricted Delivery
 - ☐ Certified Mail®
 - ☐ Certified Mail Restricted Delivery
 - ☐ Collect on Delivery
 - ☐ Collect on Delivery Restricted Delivery
 - ☐ Insured Mail
 - ☐ Insured Mail Restricted Delivery (over \$500)
 - ☐ Priority Mail Express®
 - ☒ Registered Mail™
 - ☐ Registered Mail Restricted Delivery
 - ☐ Signature Confirmation™
 - ☐ Signature Confirmation Restricted Delivery

Domestic Return Receipt

USPS TRACKING #



9590 9402 8424 3156 8636 42



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

1775 ★ 2025

• Sender: Please print your name, address, and ZIP+4® in this box*

United States
Postal Service

Motor Vehicle Dealer Board
2201 W. Broad Street
Suite 104
Richmond, Virginia 23220

RECEIVED

AUG 15 2025

MVDE

LIC Roy Basham



Majors, Ann (MVDB)

From: Sherry Perry <sperry@vacourts.gov>
Sent: Wednesday, October 15, 2025 9:54 AM
To: Majors, Ann (MVDB)
Subject: Roy Basham orders
Attachments: basham1.pdf; basham2.pdf

Orders attached!

Let me know where to mail the certified copies!

Thanks, Sherry

Sherry L. Perry, Deputy Clerk
Botetourt County Circuit Court
5 West Main Street
P. O. Box 219
Fincastle, VA 24090
(540) 928-2357 (Direct Line)

VIRGINIA: IN THE CIRCUIT COURT OF BOTETOURT COUNTY

Hearing Date: June 24, 2025

FIPS Code 023

Judge: The Honorable Joel R. Branscom

Commonwealth of Virginia

vs.

24000397-F

June 24, 2025

Roy Wayne Basham, Jr.

dob [REDACTED]

Corrected Order

This day came John R.H. Alexander, the Attorney for the Commonwealth and Roy Wayne Basham, Jr., who stands charged of a felony, to-wit: on or between August 16, 2023 and April 24, 2024 did unlawfully and feloniously, with the intent to procure or transfer title to a vehicle which he knows or has reason to believe is stolen, have in his possession such vehicle in violation of Virginia Code Section 18.2-109, appeared according to the conditions of his recognizance, and came also Malcolm Doubles, his attorney.

And the Court having taken this matter under advisement on March 18, 2025 and now being advised of its decision doth find the accused GUILTY of on or between August 16, 2023 and April 24, 2024 did unlawfully and feloniously, with the intent to procure or transfer title to a vehicle which he knows or has reason to believe is stolen, have in his possession such vehicle in violation of Virginia Code Section 18.2-109, as charged in the amended indictment.

On this day the defendant was found guilty of the following offense:



CASE NUMBER	OFFENSE DESCRIPTION & INDICATOR	OFFENSE DATE	VA CODE SECTION	VA CRIME CODE REFERENCE
24000397-F	possession (F) of a stolen vehicle	08/16/23 04/23/24	18.2-109	LAR-2810-F6

The pre-sentence report was considered and is ordered filed as a part of the record in this case in accordance with the provisions of VA Code Section 19.2-299.

Pursuant to the provisions of VA Code Section 19.2-298.01, the Court has considered and reviewed the applicable discretionary sentencing guidelines and the guidelines worksheets. The sentencing guidelines worksheets and the written explanation of any departure from the guidelines are ordered filed as a part of the record in this case.

Before pronouncing the sentence, the Court inquired if the defendant desired to make a statement and if the defendant desired to advance any reason why judgment should not be pronounced.

The Court sentences the defendant to:

Incarceration with the Virginia Department of Corrections for the term of one year. The total sentence imposed is one year.

The Court suspends one year of this sentence, upon the following conditions:

Unsupervised probation. The defendant is placed on probation to commence on his release from incarceration for a period of one year, or unless sooner released by the court.

This sentence shall run consecutively with any other sentence imposed.

The defendant shall complete any substance abuse screening, assessment, testing and treatment as directed by the Department of Corrections.



The defendant is subject to payment of any fees associated with substance abuse treatment or intervention as required by the treatment or intervention program on an ability to pay basis.

Costs. The defendant shall pay cost of \$.

Credit for time served. The defendant shall be given credit for time spent in confinement while awaiting trial pursuant to Virginia Code Section 53.1-187.

The Court certifies that at all times during the trial of this case, the defendant was personally present and his attorney was likewise personally present and capably represented the defendant, and Tommy L. Moore, Court Reporter, recorded the evidence and incidents of trial verbatim and for his services is allowed a fee of \$15.00.

And the defendant is remanded to jail.

ENTER: August 26, 2025

John R. [Signature]
Judge

DEFENDANT IDENTIFICATION:

Alias: None

SSN: [REDACTED]

DOB: [REDACTED]

Sex: Male

SENTENCING SUMMARY:

TOTAL SENTENCE IMPOSED: One Year

TOTAL SNETENCE SUSPENDED: One Year

TOTAL UNSUPERVISED PROBATION: One Year

VCC CODE: LAR-2810-F6

73

VIRGINIA: IN THE CIRCUIT COURT OF BOTETOURT COUNTY

Hearing Date: June 24, 2025
Judge: The Honorable Joel R. Branscom

FIPS Code 023

Commonwealth of Virginia

vs.

24000397-F

June 24, 2025

Roy Wayne Basham, Jr.
dob: [REDACTED]

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And the Court having taken this matter under advisement on March 18, 2025 and now being advised of its decision doth find the accused GUILTY of on or between August 16, 2023 and April 24, 2024 did unlawfully and feloniously, with the intent to procure or transfer title to a vehicle which he knows or has reason to believe is stolen, have in his possession such vehicle in violation of Virginia Code Section 18.2-109, as charged in the amended indictment.

On this day the defendant was found guilty of the following offense:

JB

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7p

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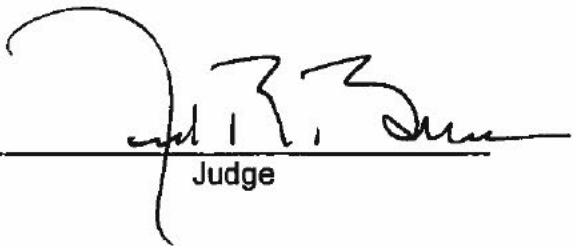
Costs. The defendant shall pay cost of \$478.00.

Credit for time served. The defendant shall be given credit for time spent in confinement while awaiting trial pursuant to Virginia Code Section 53.1-187.

The Court certifies that at all times during the trial of this case, the defendant was personally present and his attorney was likewise personally present and capably represented the defendant, and Tommy L. Moore, Court Reporter, recorded the evidence and incidents of trial verbatim and for his services is allowed a fee of \$15.00.

And the defendant is remanded to jail.

ENTER: July 10, 2025


Judge

DEFENDANT IDENTIFICATION:

Alias: None

SSN: [REDACTED]

DOB: [REDACTED]

Sex: Male

SENTENCING SUMMARY:

TOTAL SENTENCE IMPOSED: One Year

TOTAL UNSUPERVISED PROBATION: One Year

VCC CODE: LAR-2810-F6

fb

VIRGINIA: IN THE CIRCUIT COURT OF BOTETOURT COUNTY

Hearing Date: June 24, 2025
Judge: The Honorable Joel R. Branscom

FIPS Code 023

Commonwealth of Virginia

vs.

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73

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7.3

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And the defendant is remanded to jail.

ENTER: July 10, 2025

[Signature]
Judge

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MVDB

DEFENDANT IDENTIFICATION:

Alias: None

SSN: [REDACTED] DOB: [REDACTED] Sex: Male

SENTENCING SUMMARY:

TOTAL SENTENCE IMPOSED: One Year

TOTAL UNSUPERVISED PROBATION: One Year

VCC CODE: LAR-2810-F6

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OCT 20 2025
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A COPY TESTE:

TOMMY L. MOORE, CLERK

BOYD COUNTY CIRCUIT COURT

BY: [Signature] DEPUTY CLERK

73

VIRGINIA: IN THE CIRCUIT COURT OF BOTETOURT COUNTY

Hearing Date: June 24, 2025

FIPS Code 023

Judge: The Honorable Joel R. Branscom

Commonwealth of Virginia

vs.

24000397-F

June 24, 2025

Roy Wayne Basham, Jr.
dob [REDACTED]

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And the defendant is remanded to jail.

ENTER: August 26, 2025

John R. [Signature]
Judge

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OCT 20 2025

MVDB

DEFENDANT IDENTIFICATION:

Alias: None

SSN: [REDACTED]

DOB: [REDACTED]

Sex: Male

SENTENCING SUMMARY:

TOTAL SENTENCE IMPOSED: One Year

TOTAL SNETENCE SUSPENDED: One Year

TOTAL UNSUPERVISED PROBATION: One Year

VCC CODE: LAR-2810-F6

73

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OCT 20 2025

MVDB

A COPY TESTE:

TOMMY L. MOORE, CLERK

BOYETOURT COUNTY CIRCUIT COURT

BY [Signature] DEPUTY CLERK



Gerald F. Lackey, Ph.D.
Commissioner

COMMONWEALTH of VIRGINIA
Department of Motor Vehicles

2300 W. Broad St.
P.O. Box 27412
Richmond, VA 23269-0001
(804) 497-7100
TTY: 711 or (800) 828-1120
dmv.virginia.gov

Case summary: 2312-04098

Suspect: Roy Wayne Basham Jr. (T69745127)

On 12/13/23 I, SA NE Hedrick, spoke to NICB Agent W. Rowe about an anonymous tip NICB received on 12/06/23. The tip stated that Wayne Basham had recently acquired a 2021 Dodge Challenger (VIN: 2C3CDZFJ8MH517140) and Basham contacted the anonymous informant with a request to help him locate a new VIN plate for the vehicle. Agent Rowe informed me the vehicle was reported stolen from Illinois on 08/16/23. The informant stated that Basham owns a car dealership in the Hollins area, and that Basham only drives the vehicle on Sundays, to various car meets and shows. Based on the information the informant provided, it seems likely that Basham is aware that the vehicle is stolen. The informant stated that he had seen the vehicle in person and confirmed that this was the VIN on the vehicle. I and other agents attempted to locate the vehicle at Basham's auto dealership, and by driving past his listed residence of 7635 Goose Creek Valley Rd to attempt a visual of the vehicle. For several weeks we were unsuccessful.

On 01/24/24 SA B. Baker with Virginia State Police: Bureau of Investigations Auto Theft and Recovery Unit stated she would coordinate and aid with getting a pole camera to use as surveillance on the Goose Creek Valley address. The camera was successfully installed and on 02/18/24, a purple Dodge Challenger was observed traveling to and from the residence at 7635 Goose Creek Valley, but the license plate could not be seen. For several month's we kept surveillance on the residence and observed the same vehicle on 04/06/24. Because the vehicle was rarely spotted, it appeared it was rarely driven, and likely not being stored on the property of 7635 Goose Creek Valley. On 04/13/24 DMV agent SSA Adkins informed me that Basham owned property at 1138 Pico Rd in the Town of Buchanan and I confirmed this through Botetourt County's public information website. On 04/18/24 SSA Adkins conducted surveillance on this address, and observed a purple Dodge Challenger sitting on the property next to the residence at 1138 Pico Rd. On 04/18/24 I obtained and executed two search warrants with the Botetourt County Magistrates office for AT&T to receive the Connected Car data for the Dodge Challenger reported stolen with VIN: 2C3CDZFJ8MH517140.

On 04/19/24 AT&T returned the data the results indicate that the stolen Dodge Challenger was being operated and stored within Botetourt County and within location parameters for 1138 Pico Rd., Buchanan, VA 24066. I contacted via email Special Agent J. Edgell with Virginia State Police, High Tech Crimes Division and requested assistance confirming the location data points. SA Edgell was able to confirm that the vehicle traveled from the southern suburbs of Chicago, and on 09/05/23 the vehicle began to travel to Virginia. On 09/14/24 the vehicle was in the location parameters of 1138 Pico Rd. Most recent data plots indicate the vehicle was within the location parameters of 1138 Pico Rd on 04/07/24.

On 04/23/24 I went to the Botetourt County Magistrates office and was granted a search warrant to search the curtilage of the property and for a search and seize of the vehicle.

MVDB
Exhibit

6



Gerald F. Lackey, Ph.D.
Commissioner

COMMONWEALTH of VIRGINIA
Department of Motor Vehicles

2300 W. Broad St.
P.O. Box 27412
Richmond, VA 23269-0001
(804) 497-7100
TTY: 711 or (800) 828-1120
dmv.virginia.gov

I confirmed that the purple Dodge Challenger located on the curtilage of 1138 Pico Rd, had a P-VIN of 2C3CDZFJ8MH517140, which matches the stolen vehicle in this investigation. I contacted dispatch to run the VIN, confirm the stolen status, and requested a hit confirmation be sent to the reporting jurisdiction. Once this was completed, a wrecker was requested to tow the vehicle to Virginia State Police Division 6 impound lot.

On 04/30/24 Basham meet me at the Roanoke DMV of his own accord and he immediately presented me with a piece of paper and explained to me this is the information I was looking for. The paper had a name and address written on it where Basham explained he had a driver pick up the Challenger after Basham located it for sale on a Facebook group called "NO TITLE cars buy/sell/trade". Basham explained that Facebook groups like this are very common and often have vehicles posted for sale that are stolen, or being sold without title's because they are subject to a lien. Basham further explained that he thought the vehicle might be stolen, and if it was seized then so be it, but he intended to drive it with his issued Independent Dealer license plates because he did not have a title for the car. The full interview with Basham revealed he made no attempts to title the vehicle despite statements it was for personal use, it never received a Virginia safety inspection, and he was aware that there was no certificate of title available to be signed over to him. Basham indicated that the key fob given to him to operate the vehicle was not the original manufacturer fob which he indicated often occurs when a vehicle is stolen; the passenger side window was broken completely, but a new window was in the truck of the vehicle; and the radio in the vehicle never worked because the wires were disconnected in the rear roof section of the headliner that also houses the GPS locator on the vehicle. All three factors, Basham admitted he knew were commonly associated with and found in stolen vehicles.

On 05/09/24 I executed the Facebook search warrant and on 05/30/24 Facebook notified me that the records requested were now available through the Online Requested System portal utilized by Meta, Inc. to process legal requests for Facebook records. See the case file for a full summary of all eleven (11) conversation threads.

On 10/07/24 I testified at Grand Jury in Botetourt County Circuit Court, and a capias for violation of 18.2-109 was issued for Basham and on 10/09/24 that capias had been served.

On 03/18/25 Basham was found guilty of violating 18.2-109 and sentencing completed on 06/24/25.

MVDB EXHIBIT 6

A portion of Exhibit 6 has been removed from this Book due to the presence of protected or sensitive information.

NOTICE: VIRGINIA DEPARTMENT OF MOTOR VEHICLES LAW ENFORCEMENT DIVISION
INCIDENT REPORT – **NOT FOR PUBLIC RELEASE**

This document serves as a placeholder for an official DMV Law Enforcement Division incident report. The actual report contains sensitive law-enforcement information and is restricted from public disclosure under applicable Virginia laws and agency policies.



COMMONWEALTH of VIRGINIA
Motor Vehicle Dealer Board

March 3, 2026

Roy Wayne Basham Jr
Economy Auto #51439
1180 Lee Highway
Hollins, Virginia 24019

RE: Informal Fact-Finding Conference – Hearing Officer's Report
Licensing Committee and Full Board Review

Dear Roy Wayne Basham Jr:

On November 18, 2026, an informal fact-finding conference was electronically conducted with the office of the Motor Vehicle Dealer Board (Board). Please find an attached copy of the Hearing Officer's report.

During the Committee and Full Board meetings, you will have an opportunity to speak to your case. Please be advised that the Hearing Officer's Report is a recommendation only. The final decision in this matter rests solely with the Board. The Board has the authority to accept, modify, or reject the recommendation, including the authority to eliminate, increase, or decrease any civil penalty assessed and to suspend or revoke any license issued by the Board.

The Hearing Officer's Report and case file will be presented to the Licensing Committee on:

Date: Monday, March 9, 2026
Time: 9:00 a.m.
Location: Department of Motor Vehicles, Executive Conference Room 702
2300 West Broad Street
Richmond, Virginia

The Licensing Committee will review the report and case file and determine what, if any, recommendations to make to the Full Board. The Full Board will consider the Committee's recommendations at their meeting immediately following the Committee meetings.

While your attendance is not required, it is strongly recommended that you participate in the meetings. Being present will provide you with the opportunity to respond to any questions from Board members.

If you plan to attend the Board meeting, you are required to present a government-issued photo ID (such as a driver's license) to comply with DMV's security requirements. Please arrive before 9:00 a.m. to allow sufficient time to clear security.

If you have any questions, you may contact Tenisha Wallace at the Motor Vehicle Dealer Board office at

2201 West Broad Street • Suite 104 • Richmond, Virginia 23230
Telephone: (804)367-1100 Email: dboard@mvdv.virginia.gov

MVDB
Exhibit

7



COMMONWEALTH of VIRGINIA



Informal Fact-Finding Conference

Hearing Officer: John G. Weigly
Hearing Date: November 18, 2025

Conference Name: Motor Vehicle Dealer Board vs. Roy Basham

RECEIVED
DEC 3 11 2025
MVDB

Conference Purpose

This Informal Fact-Finding Conference was conducted telephonically on November 18, 2025, at 11:00 a.m. The Board's authority to convene these proceedings may be found in VA Code: Title §46.2 -1576.

The Conference was conducted to determine if the dealership and its owner violated the MVDB Code related to §46.2-1550 and §46.2-1575.6, §46.2-1575.9, §46.2-1575.13, and §46.2-1575.15.

Conference Details

VA Code:	
§46.2-1550	Use of Dealer Plates
§46.2-1575.6	Deceptive Acts and practices
§46.2-1575.9	Having been convicted of any criminal act involving the business of selling vehicles
§46.2-1575.13	Having been convicted of a felony
§46.2-1575.15	Convicted of receipt of a stolen vehicle

Attendees:

Ms. Ann Majors, MVDB Operations Manager

Ms. Natalie Hedrick, DMV Special Agent

Mr. Wayne Basham Owner/Operator

Mr. John Weigly, Hearing Officer

Agency Exhibits

Exhibit #	
1	Notice of Informal Fact-Finding Conference dated 10/27/2025
2	Notice of Hearing Letter dated 10/16/2025 to Hearing Officer Notice of Scheduled Hearing Letter sent to Mr. Basham dated 10/29/2025
3	MVDB Dealer/Operator record
4	MVDB License Application for Wayne Basham dated 02/04/2025
5	MVDB Letter to Botetourt Circuit Court requesting conviction and sentencing record for Wayne Basham
6	MVDB Temporary Closing Notice dated 10/31/2024 MVDB Temporary Closing Noted dated 06-25-2025 Corrected Order for Wayne Basham dated 06/24/2025 Sentencing Order for Wayne Basham dated 06/24/2025
7	DMV Special Agent Hedrick detailed Incident Report and detailed interview with Wayne Basham dated 02/27/2024

Respondent's Exhibits

Exhibit #	Exhibit Details:
	None

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DEC 3 11 2025
MVDB

Chronology/Findings of Fact

Date:	Exhibit:	
10/27/2025	1	Hearing Officer Letter to Mr. Basham Confirming the date and time for the scheduled Informal Fact-Finding Conference being conducted today.
10/16/2025 10/27/2025	2	MVDB Letter to Hearing Officer assigning him an Informal Fact-Finding Conference to be scheduled. Letter to Mr. Basham from the MVDB advising him that an Informal Fact-finding conference will be scheduled to review the Code Violations cited and to determine if any Civil Penalties are warranted.
01/27/2020	3	MVDB Audit sheet indicated the date of establishment of the dealership (01/27/2020), the number of retail sales persons (2), and the hours of operation.
08/08/2020	4	Letter from Ms. Ann Majors to the Botetourt Circuit Court requesting a copy of the conviction and sentencing order for Mr. Basham. This was after the MVDB received information that Mr. Basham had been convicted of crimes.
	5	Document from Botetourt Circuit Court advising that Mr. Basham had been convicted and SENTENCE IMPOSED: One year; SENTENCE SUSPENDED: One Year, UNSUPERVISED PROBATION: One Year. Hearing Officer asked Ms. Majors the actual date of the guilty plea. She responded that the date he plead guilty was 06/24/2025. On August 25, 2025, SENTENCE IMPOSED: One year; SENTENCE SUSPENDED: One Year; UNSUPERVISED PROBATION: One Year. Ms. Majors added that based on these convictions he was in violation of the Code Violations cited in the Violation Letter.

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DEC 3 2025

MVDB

	6	Ms. Majors next introduced DMV Special Agent Natalie Hedrick who conducted the investigation and provided the information related to her investigation and the violations referenced. Ms. Majors added that in the course of her investigation it was discovered that Mr. Basham was using a dealer tag on a vehicle that was not in the inventory of the dealer's vehicles available for sale which is also a Violation of the Code. Ms. Hedrick started by saying she received an anonymous tip about Mr. Basham in December of 2023. This involved the allegation that Mr. Basham was operating a stolen vehicle. In April of 2024 SA Hedrick's investigation showed that Mr. Basham did have possession of a stolen vehicle (Dodge Challenger). She had the cooperation of VA State Police who confirmed through visual evidence that Mr. Basham had this vehicle at his house and another location separate from his residence. They obtained a search warrant and seized this vehicle from Mr. Basham. They confirmed that this vehicle was stolen from another state and brought to Virginia. When questioned by Hearing Officer, Ms. Hedrick confirmed that she had information from the VA State Police that this vehicle was stolen from another state. This information is in her case file. Mr. Basham voluntarily came to DMV and admitted that he found the vehicle for sale on Facebook. He went to Indiana to pay for the vehicle (\$3,500) and take it back to his home in Virginia. This was done in September of 2023. He also stated the he used dealer tags on this vehicle since he could not obtain a valid registration through VA DMV for this stolen vehicle. Mr. Basham admitted that he did not receive any valid paperwork for this vehicle. He also indicated that this vehicle was for his personal use and not part of the dealer inventory. Ms. Hedrick stated that Mr. Basham informed her that he was suspicious that it was stolen and that he could not obtain a valid registration. Ms. Hedrick continued that she went to court with her investigation and Mr. Basham was found guilty of the charges presented.
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		Ms. Majors next indicated that the MVDB is requesting Civil Penalties for these Violations and consideration that Suspensions may be warranted.
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Respondent's Position

Mr. Basham participated in the Fact-Finding Conference telephonically. During testimony given he indicated that he is now represented by new Counsel. He indicated that he believes that he did not have adequate representation during his initial trial. He indicated that he may be appealing his conviction with a new attorney. Hearing Officer advised Mr. Basham that any testimony given during this Hearing can be used in any future cases or Hearings. Mr. Basham also indicated at the beginning of the Conference that he would forego his dealer license if it would help today. Hearing Officer and Ms. Majors indicated that if that was his desire, he could do this separately from the Conference. This Conference would need to proceed since he had been cited for the Violations being considered today.

Mr. Basham stated that he is leery on what to say since he is in the process of getting new counsel to seek a new trial. Hearing Officer advised Mr. Basham that what he says today is part of a Civil Proceeding and can be used in any additional proceedings. Mr. Basham stated the he believes that he had insufficient counsel in his previous proceedings. He stated that he was called the morning of his trial by his attorney and advised that he had a court date that morning. He stated that he was found guilty at his trial. He never plead guilty to the charges; however, The Corrected Order, dated August 26, 2025, indicates Mr. Basham plead guilty. Mr. Basham added that he never did hide the car. Hearing Officer stated that he had additional questions for Mr. Basham, but if he was considering appealing his conviction, he could refuse to answer any additional questions. Mr. Basham indicated that he would refuse to answer any additional questions.

Conference Officer Narrative

Testimony indicated the Mr. Basham purchased a stolen vehicle in another state. This vehicle was for his personal use. Testimony heard indicated that he used a dealer plate for this vehicle and was aware that he did not have valid registration records available in order to obtain a valid VA registration. Mr. Basham went to trial for these violations and was found guilty. The Court sentenced Mr. Basham as follows: SENTENCE IMPOSED: One year; SENTENCE SUSPENDED: One Year, UNSUPERVISED PROBATION: One Year. Mr. Basham did indicate during this Conference that he was aware that the vehicle may be stolen. He indicated some level of awareness of the vehicle's previous illegal history. Mr. Basham's testimony focused on his having insufficient counsel at his trial and future action to appeal his conviction.

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§46.2-1550 On this Violation Mr. Basham acknowledges that he used dealer plates on a vehicle that did not have sufficient documents to be able to obtain a valid VA Registration. Hearing Officer recommends a **\$500 Civil Penalty**.

§46.2-1575.6 Deceptive Acts and Practices. Mr. Basham was aware that this vehicle did not have proper documentation to be registered. He used this vehicle for his personal use and moved it around several locations. Hearing Officer recommends a **\$500 Civil Penalty**.

§46.2-1575.9 Being Convicted of any criminal act involved in the business of selling vehicles. Hearing testimony indicated that the vehicle in question was for personal use and not for resale through his dealership. Hearing Officer does not recommend any Civil Penalty.

§46.2-1575.13 – Mr. Basham was convicted of a felony for the possession of a stolen vehicle. Hearing Officer recommends a **Civil Penalty of \$1,000**.

§46.2-1575.15 – Mr. Basham did not provide any testimony or evidence that he was unaware that this vehicle was not a stolen vehicle. He did indicate that he was aware of the high probability of its being stolen and that he would be unable to title the vehicle in VA. He also stated that it was for his personal use and he used a dealer tag instead of seeking proper registration. Hearing Officer recommends a **\$1,000 Civil Penalty**.

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**Economy Auto
Dealer Certificate
Recommendations**

Date: December 13, 2025

Hearing Officer: John G. Weigly

Hearing Officer Recommendation:	Statement of Explanation:
☒ No Further Action	46.2-1575.9
☐ Warning	
☒ Civil Penalty	\$46.2-1550 - \$500 \$46.2-1575.6 - \$500 \$46.2-1575.13 - \$1,000 \$46.2-1575.15 - \$1,000
☒ Revocation	Revocation Of License
☐ Suspension	
☐ Satisfactory Inspection Required	
☐ Dealer/Operator Class Required	
☐ Salesperson License Approved	
☐ Salesperson License Denied	
☐ Other	

John G. Weigly John G. Weigly
Conference Officer

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Ms. Ann Majors
Motor Vehicle Dealer Board
2201 West Broad Street, Suite 104
Richmond, Virginia 23220

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ADVERTISING COMMITTEE



MOTOR VEHICLE DEALER BOARD



**DMV Headquarters
2300 W. Broad St. Rm 702
Richmond VA 23220**

**TENTATIVE AGENDA
Monday, July 13, 2026 – 9:20 a.m. or
Immediately following the Dealer Licensing Committee**

ADVERTISING COMMITTEE

This is a regular meeting of the Committee. Business will be conducted according to items listed on the agenda.

I. Call to Order

II. Approval of Agenda

- a. Advertising Committee Meeting Tentative Agenda, July 13, 2026

III. Approval of Minutes

- a. Dealer Licensing Committee Meeting Draft Minutes, May 11, 2026

IV. Public Comment Period*

V. Old Business

- a. Old Business from the Floor

VI. New Business

- a. New Business from the Floor

VII. Reminders

- a. Next Committee meeting is September 14, 2026

VIII. Adjourn

* Public comments are limited to those topics that are listed on this Agenda and for which the opportunity for public comment on the issue being addressed has not been previously afforded to the public in another forum such as a public hearing. The individual offering public comment shall limit their remarks to not more than five minutes.

Minutes of Meeting **Advertising Committee**

The Advertising Committee meeting was called to order by Chair Tim Pohanka at 10:23 a.m. on Monday, May 11, 2026. This meeting was conducted at the Department of Motor Vehicles, 2300 W. Broad Street, Executive Conference Room 702, Richmond, Virginia.

The following Committee members were present:

Tim Pohanka
Tom Barton
James Church
Gail Davis
M'Lissa Dunn
Joe Gopaul
Chip Lindsay
Ed Maulbeck
Don Sullivan
Andrew Wiley

The following Committee members were absent:

Kevin Reynolds

Other Board Members present:

Saundra M. Jack
Carl Hart
Lynn Martin
Dick Myers

The following MVDB staff present for all or part of the meeting:

Micah Bailey
LaTasha Hill
Lisa Mack-Nelson
Ann Majors
Kelley Smith
Michael Thornton
Tenisha Wallace

The following other individuals were present for all or part of the meeting:

Barbara Arkwright – DMV
Carla Jackson – DMV
Werner Versch – DMV
Alacia Moore – DMV
Anne Gambardella – VADA
Alvin Melendez – VIADA
John Summer – JTZ
Joseph Joe – Respondent
Asad Najafe – Respondent
Ryan Prosser – Respondent
Jeremy Coleman – Respondent
Thomas “Tom” Bates – Former Board Member

Alexander Page represented the Attorney General’s office.

APPROVAL OF AGENDA – M’Lissa Dunn moved to approve the agenda for May 11, 2026. Andrew Wiley seconded the motion. The motion carried.

The March 9, 2026 meeting minutes were approved.

PUBLIC COMMENT – No public comment.

OLD BUSINESS

NEW ADVERTISING SUB-COMMITTEE MEMBER – James Church volunteered to serve on the Advertising Sub-Committee.

OLD BUSINESS FROM THE FLOOR – No old business from the floor.

NEW BUSINESS – No new business.

NEW BUSINESS FROM THE FLOOR – Members discussed concerns regarding AI-generated cloning websites and related fraudulent activity occurring on platforms such as Facebook and YouTube. Another member expressed concerns involving cloned websites regarding credit card transactions.

The Chairman acknowledged the concerns, noting that while some technological issues fall outside the Board’s control, emphasis should remain on areas within the Board’s responsibility. The Chairman also suggested the topic of scams and related consumer education may warrant future discussion.

NEXT MEETING - Committee Chair Pohanka announced the next meeting is scheduled for July 13, 2026.

The Advertising Committee meeting adjourned at 10:33 a.m.



TRANSACTION RECOVERY FUND COMMITTEE



MOTOR VEHICLE DEALER BOARD



**DMV Headquarters
2300 W. Broad St. Rm 702
Richmond VA 23220**

**TENTATIVE AGENDA
Monday, July 13, 2026 – 9:30 a.m. or
Immediately following the Advertising Committee**

TRANSACTION RECOVERY FUND COMMITTEE

This is a regular meeting of the Committee. Business will be conducted according to items listed on the agenda.

I. Call to Order

II. Approval of Agenda

- a. Transaction Recovery Fund Committee Meeting Tentative Agenda July 13, 2026

III. Approval of Minutes

- a. Transaction Recovery Fund Committee Meeting Draft Minutes, May 11, 2026

IV. Public Comment Period*

V. Old Business

- a. Old Business from the floor

VI. New Business

- a. New Business from the floor

VII. Reminders

- a. Next Committee Meeting is September 14, 2026

VIII. Adjourn

* Public comments are limited to those topics that are listed on this Agenda and for which the opportunity for public comment on the issue being addressed has not been previously afforded to the public in another forum such as a public hearing. The individual offering public comment shall limit their remarks to not more than five minutes.

Minutes of Meeting **Transaction Recovery Fund Committee**

The Transaction Recovery Fund Committee meeting was called to order by Chair Ed Maulbeck at 10:33 a.m. on Monday, May 11, 2026. This meeting was conducted at the Department of Motor Vehicles, 2300 W. Broad Street, Executive Conference Room 702, Richmond, Virginia.

The following Committee members were present:

Ed Maulbeck
Tom Barton
M'Lissa Dunn
Joe Gopaul
Don Sullivan
Chip Lindsay
Lynn Martin
Dick Myers
Tim Pohanka
Andrew Wiley

The following Committee members were absent:

Kevin Reynolds

Other Board Members present:

James Church
Gail Davis
Carl Hart
Saundra M. Jack

The following MVDB staff present for all or part of the meeting:

Micah Bailey
LaTasha Hill
Lisa Mack-Nelson
Ann Majors
Kelley Smith
Michael Thornton
Tenisha Wallace

The following other individuals were present for all or part of the meeting:

Barbara Arkwright – DMV Carla
Jackson – DMV
Werner Versch – DMV
Alacia Moore – DMV
Anne Gambardella – VADA
Alvin Melendez – VIADA
John Summer – JTZ
Joseph Joe – Respondent
Asad Najafe – Respondent
Ryan Prosser – Respondent
Jeremy Coleman – Respondent
Thomas “Tom” Bates – Former Board Member

Alexander Page represented the Attorney General’s office.

APPROVAL OF AGENDA – Don Sullivan moved to approve the agenda for May 11, 2026.
Tim Pohanka seconded the motion. The motion carried.

The March 9, 2026 meeting minutes were approved.

PUBLIC COMMENT – No public comment.

OLD BUSINESS – No old business.

OLD BUSINESS FROM THE FLOOR – No old business from the floor.

NEW BUSINESS –

Review and Action: Informal Fact-Finding Conferences:

Emanuel White v. Car Net Auto, LLC. On April 27, 2026, an informal fact-finding conference was conducted to consider a claim of compensation from the Motor Vehicle Transaction Recovery Fund. Based on the information provided at the conference, the hearing officer recommends that the claim meets the Fund requirements and a payment of \$5,066.56 should be considered.

Jeremy Coleman of Car Net Auto, LLC, was in attendance to speak.

Andrew Wiley moved to accept the hearing officer’s recommendation.

Don Sullivan seconded the motion. The motion carried.

NEW BUSINESS FROM THE FLOOR – No new business from the floor.

NEXT MEETING – Committee Chair Maulbeck announced the next meeting is scheduled for July 13, 2026.

The Transaction Recovery Fund Committee meeting adjourned at 10:53 a.m.



FULL BOARD



MOTOR VEHICLE DEALER BOARD



DMV Headquarters
2300 W. Broad St. Rm 702
Richmond VA 23220

TENTATIVE AGENDA
Monday, July 13, 2026 – 10:00 a.m. or 15 minutes
Immediately following the Transaction Recovery Fund Committee

MOTOR VEHICLE DEALER BOARD

This is a regular meeting of the Board. Business will be conducted according to items listed on the agenda.

I. Call to Order

II. Approval of Agenda

- a. Motor Vehicle Dealer Board Meeting Tentative Agenda, July 13, 2026

III. Approval of Minutes

- a. Motor Vehicle Dealer Board Meeting Draft Minutes, May 11, 2026

IV. Public Comment Period*

V. Committee Reports

- a. Dealer Practices Committee

- 1. Review and Action: Informal Fact-Finding Conference:

- i. Autosource LLC and Dwain G. Tolliver - #35047 Tab 1
 - ii. Bowditch Ford, Inc. and Casey Rosinski - #813 Tab 2

- 2. Variance Request

- i. Jerry's Auto Service and Sales and Jerry Farmer - #833 Tab 3

- b. Licensing Committee

- 1. Review and Action: Formal Hearing:

- i. Roy Wayne Basham, Jr. - # 51439 Tab 4

- c. Advertising Committee
- d. Transaction Recovery Fund Committee

VI. Old Business

- a. Old Business from the floor

VII. New Business

- a. Association Updates – VIADA/VADA
- b. Sanction standardization
- c. New Business from the floor

VIII. Executive Director Report

IX. Reminders

- a. Next Board Meeting is September 14, 2026
- b. Complete Conflict of Interest Form

X. Adjourn

* Public comments are limited to those topics that are listed on this Agenda and for which the opportunity for public comment on the issue being addressed has not been previously afforded to the public in another forum such as a public hearing. The individual offering public comment shall limit their remarks to not more than five minutes.

Minutes of Meeting **Motor Vehicle Dealer Board**

The Motor Vehicle Dealer Board meeting was called to order by acting Chair Andrew Wiley at 11:06 a.m. on Monday, May 11, 2026. This meeting was conducted at the Department of Motor Vehicles, 2300 W. Broad Street, Executive Conference Room 702, Richmond, Virginia.

The following Board members were present:

Tom Barton
James Church
Gail Davis
M'Lissa Dunn
Joe Gopaul
Carl Hart
Saundra M. Jack
Chip Lindsay
Lynn Martin
Ed Maulbeck
Dick Myers
Tim Pohanka
Don Sullivan
Andrew Wiley

The following Board members were absent:

Kevin Reynolds

The following MVDB staff present for all or part of the meeting:

Micah Bailey
LaTasha Hill
Lisa Mack-Nelson
Ann Majors
Kelley Smith
Michael Thornton
Tenisha Wallace

The following other individuals were present for all or part of the meeting:

Barbara Arkwright – DMV Carla
Jackson – DMV
Werner Versch – DMV
Alacia Moore – DMV
Anne Gambardella – VADA
Alvin Melendez – VIADA
John Summer – JTZ
Joseph Joe – Respondent
Asad Najafe – Respondent
Ryan Prosser – Respondent
Jeremy Coleman – Respondent
Thomas “Tom” Bates – Former Board Member

Alexander Page represented the Attorney General’s office.

APPROVAL OF AGENDA – An amendment to the agenda was requested to move a resolution recognizing former Board member, Tom Bates, from later in the agenda to before the Public Comment Period.

Tim Pohanka moved to approve the agenda as amended.

Dick Myers seconded the motion. The motion carried.

APPROVAL OF MINUTES – The March 9, 2026 meeting minutes were approved.

Resolution – Recognition of Tom Bates – Acting Chair, Wiley introduced a resolution honoring Tom Bates for his service to the Motor Vehicle Dealer Board.

MOTOR VEHICLE DEALER BOARD

Resolution To

Tom Bates

WHEREAS, Tom Bates faithfully and diligently served as a member of the Motor Vehicle Dealer Board from 2021 to 2026; and

WHEREAS, Tom Bates has given generously of his knowledge, time, and talent to the Board, including serving as Vice-Chair of the Board’s Transaction Recovery Fund Committee and a member of the Board’s other statutory committees, as well as, providing expertise to the Board as needed; and

WHEREAS, Tom Bates endeavored always to protect the health, safety, and well-

being of the public by rendering fair and wise decisions, which were in the best interest of the Board and the Commonwealth's citizens; and

WHEREAS, the Motor Vehicle Dealer Board acknowledges its gratitude and deepest appreciation for the devoted service of Tom Bates, who is highly regarded by the members of the Board and the citizens of the Commonwealth.

NOW, THEREFORE, BE IT RESOLVED, by the Motor Vehicle Dealer Board, this eleventh day of May, in the year two-thousand and twenty-six, that Tom Bates be given all honors and respect due for his outstanding service to the Commonwealth, its citizens, and the Motor Vehicle Dealer Board; and

BE IT FURTHER RESOLVED, that this Resolution be presented to him and be made a part of the official minutes of the Board so that all may know of the high regard in which he is held.

Tim Pohanka moved to accept the resolution.

M'Lissa Dunn seconded the resolution. The resolution carries unanimously.

PUBLIC COMMENT – No public comment.

STATUTORY COMMITTEE REPORTS

Dealer Practices Committee

Committee Chair Andrew Wiley summarized discussions held and actions taken during the Committee Meeting.

Review and Action: Informal Fact-Finding Conferences:

Autosource LLC and Dwaine G. Tolliver - #35047. Tim Pohanka moved to continue the matter until the July 13, 2026 Board meeting.

Don Sullivan seconded the motion. The motion carried.

Expert Auto Outlet LLC and Celia Canas - #51078. Dick Myers moved to assess a civil penalty of \$2,000.00 and revoke the Dealer-Operator license.

Don Sullivan seconded the motion. The motion carried.

First Class Auto Sales LLC and Joseph Joe - #43315. Tim Pohanka moved to assess a civil penalty of \$1,500.00 and require a follow-up inspection within 45 days.

Ed Maulbeck seconded the motion. The motion carried.

Mega Auto Outlet LLC and Rukhsana Akbar - #52929. Ed Maulbeck moved to assess a civil penalty of \$31,000.00, revoke the dealer license, and revoke the Dealer-Operator certificate.

Gail Davis seconded the motion. The motion carried.

AMG Motors, Inc. t/a Lease Return Center and Asad Najafe - #30418. Tim Pohanka moved to assess a civil penalty of \$750.00, a satisfactory follow-up inspection of the dealer records with the dealer present, and proper use of POD system by a Motor Vehicle Dealer Board field representative within 45 days, and successful completion of the 2-day dealer-operator course within 60 days.

M'Lissa Dunn seconded the motion. The motion carried.

Licensing Committee

Committee Chair M'Lissa Dunn summarized discussions held during the Committee Meeting.

Advertising Committee

Committee Chair Tim Pohanka summarized discussions held during the Committee Meeting.

Transaction Recovery Fund Committee

Committee Chair Ed Maulbeck summarized discussions held and actions taken during the Committee Meeting.

Review and Action: Informal Fact-Finding Conferences:

Emanuel White v. Car Net Auto, LLC. Don Sullivan moved to approve the Hearing Officer's decision to pay claim of \$5,066.56.

Chip Lindsay seconded the motion. The motion carried.

OLD BUSINESS – No old business.

OLD BUSINESS FROM THE FLOOR – No old business from the floor.

NEW BUSINESS –

Association Updates:

VADA: Anne Gambardella reported that resources for new dealers and other interested parties are available on the VADA website and added that a Board-adopted social media policy (with sample) is also available on the website.

VIADA: Alvin Melendez requested that future Board books include individual tabs for agenda sections.

Resolutions:

Recognition of Chris Maher – Andrew Wiley introduced a resolution honoring Chris Maher for his service to the Motor Vehicle Dealer Board.

MOTOR VEHICLE DEALER BOARD

Resolution To

Chris Maher

WHEREAS, Chris Maher faithfully and diligently served as a member of the Motor Vehicle Dealer Board from 2017 to 2025; and

WHEREAS, Chris Maher has given generously of his knowledge, time, and talent to the Board, including serving as a Board Vice Chair, Chair of the Transaction Recovery Fund Committee, and a member of the Board's other statutory committees, as well as, providing expertise to the Board as needed; and

WHEREAS, Chris Maher endeavored always to protect the health, safety, and well-being of the public by rendering fair and wise decisions, which were in the best interest of the Board and the Commonwealth's citizens; and

WHEREAS, the Motor Vehicle Dealer Board acknowledges its gratitude and deepest appreciation for the devoted service of Chris Maher, who is highly regarded by the members of the Board and the citizens of the Commonwealth.

NOW, THEREFORE, BE IT RESOLVED, by the Motor Vehicle Dealer Board, this eleventh day of May, in the year two-thousand and twenty-six, that Chris Maher be given all honors and respect due for his outstanding service to the Commonwealth, its citizens, and the Motor Vehicle Dealer Board; and

BE IT FURTHER RESOLVED, that this Resolution be presented to him and be made a part of the official minutes of the Board so that all may know of the high regard in which he is held.

Ed Maulbeck moved to accept the resolution.

M'Lissa Dunn seconded the resolution. The resolution carries unanimously.

Recognition of Jeff Ryer – Andrew Wiley introduced a resolution honoring Jeff Ryer for his service to the Motor Vehicle Dealer Board.

MOTOR VEHICLE DEALER BOARD

Resolution To

Jeff Ryer

WHEREAS, Jeff Ryer faithfully and diligently served as a member of the Motor Vehicle Dealer Board from 2025 to 2026; and

WHEREAS, Jeff Ryer has given generously of his knowledge, time, and talent to the Board, including serving as a member of the Board's statutory committees, as well as, providing expertise to the Board as needed; and

WHEREAS, Jeff Ryer endeavored always to protect the health, safety, and well-being of the public by rendering fair and wise decisions, which were in the best interest of the Board and the Commonwealth's citizens; and

WHEREAS, the Motor Vehicle Dealer Board acknowledges its gratitude and deepest appreciation for the devoted service of Jeff Ryer, who is highly regarded by the members of the Board and the citizens of the Commonwealth.

NOW, THEREFORE, BE IT RESOLVED, by the Motor Vehicle Dealer Board, this eleventh day of May, in the year two-thousand and twenty-six, that Jeff Ryer be given all honors and respect due for his outstanding service to the Commonwealth, its citizens, and the Motor Vehicle Dealer Board; and

BE IT FURTHER RESOLVED, that this Resolution be presented to him and be made a part of the official minutes of the Board so that all may know of the high regard in which he is held.

Tim Pohanka moved to accept the resolution.

Dick Myers seconded the resolution. The resolution carries unanimously.

NEW BUSINESS FROM THE FLOOR – No new business from the floor.

EXECUTIVE DIRECTOR REPORT

Executive Director Kelley Smith provided an update regarding the APA audit.

The Executive Director presented a proposed policy concerning criminal background checks for salesperson applicants. The Board discussed the proposed policy.

The Executive Director proposed an increase to the administrative fee associated with violations of Virginia Code § 46.2-1533. The Board discussed the proposal. The Executive Director will provide a cost analysis of the average administrative cost associated with such violations at the next Board meeting.

The Executive Director provided updates regarding licensing and credentialing operations, including the emailing of licenses and renewal notices.

The Executive Director discussed technology and infrastructure improvements, including storage solution upgrades, internet service improvements, phone system modernization, and enhancements to the MVDB website.

The Executive Director requested authority to grant first-time continuance requests, when appropriate, for matters pending before the Board.

A motion was made.

Dick Myers moved to delegate such authority to the Executive Director.

James Church seconded the motion. The motion carried.

NEXT MEETING - Acting Chair Wiley announced the next meeting is scheduled for July 13, 2026.

The Motor Vehicle Dealer Board meeting adjourned at 12:54 p.m.



TO: Motor Vehicle Dealer Board
FROM: Kelley Smith, Executive Director
SUBJECT: Executive Director Update
DATE: July 7, 2026

I. Compliance & Regulatory Updates

A. APA Audit

B. Administrative Fee Increase for Code of Virginia §46.2-1533 Violations

II. Licensing & Credentialing Operations

A. Refund of fees

III. Technology & Infrastructure Improvements

A. Internet Upgrade

B. Phone System Modernization

C. MVDB Website Enhancements

D. VITA